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MERCHANTS GROUP INC
Form 10-Q
November 12, 2003

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549

Form 10-Q

 QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d)
OF THE SECURITIES EXCHANGE ACT OF 1934
FOR THE QUARTERLY PERIOD ENDED SEPTEMBER 30, 2003

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d)
OF THE SECURITIES EXCHANGE ACT OF 1934
FOR THE TRANSITION PERIOD FROM _____ TO _____.

COMMISSION FILE NUMBER 1-9640

MERCHANTS GROUP, INC.
(Exact name of registrant as specified in its charter)

DELAWARE
(State or other jurisdiction of incorporation or organization)

16-1280763
(I.R.S. Employer Identification No.)

250 MAIN STREET, BUFFALO, NEW YORK
(Address of principal executive offices)

14202

(Zip Code)

716-849-3333

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months, and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by checkmark whether the registrant is an accelerated filer (as defined in Rule 12b-2 of the Act).

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of October 31, 2003: 2,110,152 SHARES OF COMMON STOCK.

1

PART I. FINANCIAL INFORMATION

Item 1. Financial Statements

MERCHANTS GROUP, INC.

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CONSOLIDATED BALANCE SHEET

(in thousands)

| Assets | December 31, 2002 ----- | September 2003 ----- (unaudi |
|---|-------------------------------|---------------------------------------|
| Investments: | | |
| Fixed maturities: | | |
| Held to maturity at amortized cost (fair value \$4,259 in 2002) | \$ 4,092 | \$ |
| Available for sale at fair value (amortized cost \$186,302 in 2002 and \$191,507 in 2003) | 189,476 | 19 |
| Preferred stock at fair value | 7,367 | |
| Other long-term investments at fair value | 2,042 | |
| Short-term investments | 6,420 | |
| | ----- | ----- |
| Total investments | 209,397 | 20 |
| Cash | 9 | |
| Interest due and accrued | 1,594 | |
| Premiums receivable, net of allowance for doubtful accounts of \$288 in 2002 and \$346 in 2003 | 14,496 | 1 |
| Deferred policy acquisition costs | 8,817 | |
| Ceded reinsurance balances receivable | 19,086 | 1 |
| Prepaid reinsurance premiums | 1,091 | |
| Receivable from affiliate | - | |
| Receivable for securities | - | |
| Deferred income taxes | 4,195 | |
| Other assets | 10,031 | 1 |
| | ----- | ----- |
| Total assets | \$ 268,716 | \$ 27 |
| | ===== | ===== |

See Notes to the Consolidated Financial Statements

2

MERCHANTS GROUP, INC.

CONSOLIDATED BALANCE SHEET

(in thousands except share amounts)

| Liabilities and Stockholders' Equity | December 31, 2002 ----- | September 2003 ----- (unaudi |
|---|-------------------------------|---------------------------------------|
| Liabilities: | | |
| Reserve for losses and loss adjustment expenses | \$ 147,136 | \$ 14 |
| Unearned premiums | 35,119 | 3 |
| Payable to affiliate | 3,237 | |

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| | | |
|---|------------|-------|
| Payable for securities | - | |
| Other liabilities | 15,300 | 1 |
| | ----- | ----- |
| Total liabilities | 200,792 | 20 |
| | ----- | ----- |
| Stockholders' equity: | | |
| Common stock, 10,000,000 shares authorized, 2,110,152 shares issued and outstanding at December 31, 2002 and September 30, 2003 | 32 | |
| Additional paid in capital | 35,795 | 3 |
| Treasury stock, 1,139,700 shares at December 31, 2002 and September 30, 2003 | (22,766) | (2) |
| Accumulated other comprehensive income | 1,937 | |
| Accumulated earnings | 52,926 | 5 |
| | ----- | ----- |
| Total stockholders' equity | 67,924 | 7 |
| | ----- | ----- |
| Commitments and contingent liabilities | - | |
| | | |
| Total liabilities and stockholders' equity | \$ 268,716 | \$ 27 |
| | ===== | ===== |

See Notes to the Consolidated Financial Statements

3

MERCHANTS GROUP, INC.

CONSOLIDATED STATEMENT OF OPERATIONS

(in thousands except per share amounts)

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|-------------------------------------|-----------|------------------------------------|-----------|
| | 2002 | 2003 | 2002 | 2003 |
| | ----- | ----- | ----- | ----- |
| | (unaudited) | | | |
| Revenues: | | | | |
| Net premiums earned | \$ 20,198 | \$ 16,341 | \$ 64,897 | \$ 48,697 |
| Net investment income | 2,593 | 2,201 | 7,890 | 6,715 |
| Net realized investment gains | - | 44 | 1,383 | 2,210 |
| Other revenues | 128 | 127 | 565 | 284 |
| | ----- | ----- | ----- | ----- |
| Total revenues | 22,919 | 18,713 | 74,735 | 57,906 |
| | ----- | ----- | ----- | ----- |
| Expenses: | | | | |
| Net losses and loss adjustment expenses | 14,752 | 11,972 | 48,501 | 37,240 |
| Amortization of deferred policy acquisition costs | 5,552 | 4,258 | 17,398 | 12,689 |
| Other underwriting expenses | 1,523 | 1,382 | 4,664 | 3,746 |
| | ----- | ----- | ----- | ----- |
| Total expenses | 21,827 | 17,612 | 70,563 | 53,675 |
| | ----- | ----- | ----- | ----- |

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| | | | | |
|--------------------------------------|--------|--------|----------|----------|
| Income before income taxes | 1,092 | 1,101 | 4,172 | 4,231 |
| Income tax provision | 442 | 273 | 1,676 | 664 |
| | ----- | ----- | ----- | ----- |
| Net income | \$ 650 | \$ 828 | \$ 2,496 | \$ 3,567 |
| | ===== | ===== | ===== | ===== |
| Basic and diluted earnings per share | \$.31 | \$.39 | \$ 1.17 | \$ 1.69 |
| | ===== | ===== | ===== | ===== |
| Weighted average shares outstanding: | | | | |
| Basic | 2,110 | 2,110 | 2,130 | 2,110 |
| Diluted | 2,114 | 2,110 | 2,134 | 2,111 |

See Notes to the Consolidated Financial Statements

4

MERCHANTS GROUP, INC.

CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

(in thousands)

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|-------------------------------------|----------|------------------------------------|----------|
| | 2002 | 2003 | 2002 | 2003 |
| | ----- | ----- | ----- | ----- |
| | (unaudited) | | | |
| Net income | \$ 650 | \$ 828 | \$ 2,496 | \$ 3,567 |
| | ----- | ----- | ----- | ----- |
| Other comprehensive income (loss) before taxes: | | | | |
| Unrealized gains (losses) on securities | 849 | (852) | 1,392 | 1,489 |
| Reclassification adjustment for gains and losses included in net income | - | (32) | (1,383) | (2,198) |
| | ----- | ----- | ----- | ----- |
| Other comprehensive income (loss) before taxes | 849 | (884) | 9 | (709) |
| Income tax provision (benefit) related to items of other comprehensive income | 325 | (301) | 8 | (242) |
| | ----- | ----- | ----- | ----- |
| Other comprehensive income (loss) | 524 | (583) | 1 | (467) |
| | ----- | ----- | ----- | ----- |
| Comprehensive income (loss) | \$ 1,174 | (\$ 245) | \$ 2,497 | \$ 3,100 |
| | ===== | ===== | ===== | ===== |

See Notes to the Consolidated Financial Statements

5

MERCHANTS GROUP, INC.

CONSOLIDATED STATEMENT OF CHANGES IN STOCKHOLDERS' EQUITY

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(in thousands)

| | Nine Months Ended September 30, 2002 | | 2003 | |
|--|--|----------|------|-----|
| | ----- (unaudited) ----- | | | |
| Common stock, beginning and end | \$ | 32 | \$ | |
| Additional paid in capital, beginning and end: | | 35,795 | | 3 |
| Treasury stock: | | | | |
| Beginning of period | | (20,332) | | (2) |
| Purchase of treasury shares | | (2,434) | | |
| End of period | | (22,766) | | (2) |
| Accumulated other comprehensive income: | | | | |
| Beginning of period | | 1,812 | | |
| Other comprehensive income (loss) | | 1 | | |
| End of period | | 1,813 | | |
| Accumulated earnings: | | | | |
| Beginning of period | | 51,244 | | 5 |
| Net income | | 2,496 | | |
| Cash dividends | | (644) | | |
| End of period | | 53,096 | | 5 |
| Total stockholders' equity | \$ | 67,970 | \$ | 7 |

See Notes to the Consolidated Financial Statements

6

MERCHANTS GROUP, INC.

CONSOLIDATED STATEMENT OF CASH FLOWS

(in thousands)

| | Nine Months Ended September 30, 2002 | | 2003 | |
|-----------------------------|--|--------|------|---|
| | ----- (unaudited) ----- | | | |
| Cash flows from operations: | | | | |
| Collection of premiums | \$ | 60,522 | \$ | 4 |

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| | | |
|--|----------|-------|
| Payment of losses and loss adjustment expenses | (50,410) | (3) |
| Payment of other underwriting expenses | (20,707) | (1) |
| Investment income received | 8,625 | |
| Investment expenses paid | (242) | |
| Income taxes (paid) recovered | (1,158) | |
| Other | 565 | |
| | ----- | ----- |
| Net cash used in operations | (2,805) | (1) |
| | ----- | ----- |
| Cash flows from investing activities: | | |
| Proceeds from fixed maturities sold or matured | 103,184 | 11 |
| Purchase of fixed maturities | (99,567) | (11) |
| Net decrease in preferred stock | 1,048 | |
| Net (increase) decrease in other long-term investments | (370) | |
| Net decrease in short-term investments | 970 | |
| Increase in receivable for securities | - | |
| Increase in payable for securities | 1,455 | |
| | ----- | ----- |
| Net cash provided by investing activities | 6,720 | 1 |
| | ----- | ----- |
| Cash flows from financing activities: | | |
| Settlement of affiliate balances, net | (1,809) | (1) |
| Decrease in demand loan, net | (200) | |
| Purchase of treasury stock | (2,434) | |
| Cash dividends | (644) | |
| | ----- | ----- |
| Net cash used in financing activities | (5,087) | (1) |
| | ----- | ----- |
| Increase (decrease) in cash | (1,172) | |
| Cash: | | |
| Beginning of period | 1,197 | |
| | ----- | ----- |
| End of period | \$ 25 | \$ |
| | ===== | ===== |

See Notes to the Consolidated Financial Statements

7

MERCHANTS GROUP, INC.

CONSOLIDATED STATEMENT OF CASH FLOWS

RECONCILIATION OF NET INCOME TO NET CASH

USED IN OPERATIONS

(in thousands)

Nine Months
 Ended September 30,
 2002 2003

 (unaudited)

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| | | | |
|---|----|----------|-------|
| Net income | \$ | 2,496 | \$ |
| Adjustments: | | | |
| Accretion | | 12 | |
| Realized investment gains | | (1,383) | |
| (Increase) decrease in assets: | | | |
| Interest due and accrued | | 481 | |
| Premiums receivable | | 6,680 | |
| Deferred policy acquisition costs | | 3,014 | |
| Ceded reinsurance balances receivable | | (504) | |
| Prepaid reinsurance premiums | | 2,097 | |
| Deferred income taxes | | (143) | |
| Other assets | | 68 | |
| Increase (decrease) in liabilities: | | | |
| Reserve for losses and loss adjustment expenses | | (1,643) | |
| Unearned premiums | | (12,718) | |
| Other liabilities | | (1,262) | |
| Net cash used in operations | \$ | (2,805) | \$ |
| | | ===== | ===== |

See Notes to the Consolidated Financial Statements

8

MERCHANTS GROUP, INC.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

1. Principles of Consolidation and Basis of Presentation

The consolidated balance sheet as of September 30, 2003 and the related consolidated statements of operations and comprehensive income for the three and nine month periods ended September 30, 2003, and changes in stockholders' equity and cash flows for the nine month periods ended September 30, 2002 and 2003, respectively, are unaudited. In the opinion of management, the interim financial statements reflect all adjustments necessary for a fair presentation of financial position and results of operations. Such adjustments consist only of normal recurring items. Interim results are not necessarily indicative of results for a full year.

The consolidated financial statements include the accounts of Merchants Group, Inc. (the Company), its wholly-owned subsidiary, Merchants Insurance Company of New Hampshire, Inc. (MNH), and M.F.C. of New York, Inc., an inactive premium finance company which is a wholly-owned subsidiary of MNH. The accompanying consolidated financial statements should be read in conjunction with the following notes and the Notes to Consolidated Financial Statements included in the Company's Annual Report on Form 10-K for the year ended December 31, 2002.

The consolidated financial statements have been prepared in conformity with generally accepted accounting principles (GAAP) which differ in some respects from those followed in reports to insurance regulatory authorities. All significant intercompany balances and transactions have been eliminated.

2. Related Party Transactions

With the exception of the individual who serves as both the President of the

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Company and the Chief Operating Officer of MNH, the Company and MNH have no paid employees. Under a management agreement dated September 26, 1986 (the Management Agreement), Merchants Mutual Insurance Company (Mutual), which owned 12.1% of the Company's common stock at September 30, 2003, provided the Company and MNH with the facilities, management and personnel required to manage their day-to-day business through December 31, 2002. All underwriting, administrative, claims and investment expenses incurred on behalf of Mutual and MNH were shared on an allocated cost basis. Effective January 1, 2003, the Company, MNH and Mutual entered into a new agreement (the Services Agreement) for Mutual to provide underwriting, administrative, claims and investment services to the Company and MNH and to manage the traditional property and casualty insurance business of MNH on substantially the same terms as under the Management Agreement. As of January 1, 2003 MNH and Mutual entered into a reinsurance pooling agreement (the Reinsurance Pooling Agreement) that provides for the pooling, or sharing, of the insurance business traditionally written by Mutual and MNH. The Reinsurance Pooling Agreement applies to premiums earned and losses incurred on or after its effective date. The terms of these agreements are more fully described in the Company's Annual Report on Form 10-K for the year ended December 31, 2002.

9

3. Earnings Per Share

Basic and diluted earnings per share were computed by dividing net income by the weighted average number of shares of common stock outstanding during each period. For diluted earnings per share, the weighted number of shares outstanding was increased by the assumed exercise of options for 35,500 shares of common stock in the nine month period in 2003 and in the three and nine month periods in 2002, which would have resulted in 439 additional shares outstanding for the nine month period ended September 30, 2003 and 3,641 and 3,887 additional shares outstanding for the three and nine month periods in 2002, respectively, assuming the proceeds to the Company from exercise were used to purchase shares of the Company's common stock at its average market value per share during the applicable period. Options to purchase 35,500 shares of common stock at \$21.00 per share were outstanding during the three months ended September 30, 2003 but were not included in the computation of diluted earnings per share because the options' exercise price was greater than the average market price of the common shares.

4. Income Taxes

The provision for income taxes for the nine month period ended September 30, 2003 includes the effect of a May 2003 change in New York State law with respect to the taxation of insurance companies. This change eliminated state income taxes for all non-life insurance companies and increased the premium tax rate from 1.3% to 2.0%. As a result of this change, the Company reduced its deferred tax liability with respect to New York State income taxes to \$0, and recorded a one time benefit, net of federal income taxes, to its income tax provision of \$505,000 during the nine month period ended September 30, 2003. This one time benefit reduced the Company's effective income tax rate for the nine month period ended September 30, 2003 by 12 percentage points.

10

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

Results of Operations for the Nine Months Ended September 30, 2003 As Compared to the Nine Months Ended September 30, 2002

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The following discussion should be considered in light of the statements under the heading "Safe Harbor Statement under the Securities Litigation Reform Act of 1995," at the end of this Item. All capitalized terms used in this Item that are not defined in this Item have the meanings given to them in the Notes to Consolidated Financial Statements contained in Item 1 of this Form 10-Q, which is incorporated herein by reference.

Results of operations for the nine months ended September 30, 2003 reflect the effects of the Services Agreement and the Reinsurance Pooling Agreement between the Company and its wholly-owned insurance subsidiary, Merchants Insurance Company of New Hampshire, Inc. (MNH), and Merchants Mutual Insurance Company (Mutual), effective January 1, 2003. The Services Agreement calls for Mutual to provide underwriting, administrative, claims and investment services to the Company and MNH. The Reinsurance Pooling Agreement provides for the pooling, or sharing, of insurance business traditionally written by Mutual and MNH on or after the effective date. MNH's share of pooled (combined Mutual and MNH) premiums earned and losses and loss adjustment expenses (LAE) for 2003 in accordance with the Reinsurance Pooling Agreement is 40%. In addition to comparisons of the Company's share of pooled premiums for 2003 to its unpooled premiums for the same period in 2002, this item includes comparisons of the pooled, or combined Mutual and MNH, premiums written for 2003 to the combined business of Mutual and MNH for the same period in 2002, even though the companies were not party to a reinsurance pooling agreement in 2002.

Total combined Mutual and MNH or "group-wide" direct premiums (DWP) written for the nine months ended September 30, 2003 were \$131,264,000, an increase of \$1,637,000 or 1% from \$129,627,000 for the nine months ended September 30, 2002. The Company's share of combined direct premiums written for the nine months ended September 30, 2003, in accordance with the Reinsurance Pooling Agreement, was \$52,506,000. The Company recorded \$56,036,000 of direct premiums written for the nine months ended September 30, 2002. The table below shows a comparison of direct premiums written by major category for the nine months ended September 30, 2003 and 2002:

| | Group-wide DWP | | | MNH Pool Sha |
|-------------------------------|------------------------------------|------------|-----------------|--------------------|
| | Nine months ended September 30, | | | |
| | 2003 | 2002 | Variance | 200 |
| | | | (000's omitted) | |
| Voluntary Personal Lines | \$ 48,350 | \$ 51,086 | (5%) | \$ 19 |
| Voluntary Commercial Lines | 78,527 | 73,328 | 7% | 31 |
| Involuntary | 4,387 | 5,213 | (16%) | 1 |
| | ----- | ----- | | ----- |
| Total Direct Written Premiums | \$ 131,264 | \$ 129,627 | 1% | \$ 52 |

The 5% decrease in group-wide voluntary personal lines direct premiums written, which represented 37% and 39% of total group-wide direct premiums written for the nine month periods ended September 30, 2003 and 2002, respectively, resulted

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from an 8% decrease in private passenger automobile (PPA) direct premiums written, somewhat offset by a 3% increase in homeowners direct premiums written. The decrease in PPA direct premiums written is primarily the result of the group's policy, implemented in 2002, not to write new PPA policies in certain jurisdictions and the approval of the group's plan to withdraw from the New Jersey PPA market by the New Jersey Department of Banking and Insurance.

The 7% increase in group-wide voluntary commercial lines direct premiums written, which comprised 60% and 57% of total group-wide direct premiums written for the nine month periods ended September 30, 2003 and 2002, respectively, primarily resulted from higher average premiums per commercial lines policy.

Group-wide pooled net premiums written for the nine months ended September 30, 2003 were \$122,873,000, a decrease of \$684,000, or less than 1% from \$123,557,000 for the nine months ended September 30, 2002. The Company's share of pooled net premiums written in accordance with the Reinsurance Pooling Agreement for the nine months ended September 30, 2003 was \$48,653,000. Net premiums written for the nine months ended September 30, 2002 were \$54,277,000.

Total revenues for the nine months ended September 30, 2003 were \$57,906,000, a decrease of \$16,829,000 or 23% from \$74,735,000 for the nine months ended September 30, 2003.

The Company's share of pooled net premiums earned in accordance with the Reinsurance Pooling Agreement for the nine months ended September 30, 2003 was \$48,697,000. Net premiums earned for the nine months ended September 30, 2002 were \$64,897,000. The decrease in net premiums earned was due to the allocation of group-wide net premiums earned pursuant to the Reinsurance Pooling Agreement.

Net investment income was \$6,715,000 for the nine months ended September 30, 2003, a decrease of 15% from \$7,890,000 for the nine months ended September 30, 2002. The average pre-tax yield associated with the investment portfolio decreased 105 basis points to 4.5% for the nine months ended September 30, 2003 compared to the nine months ended September 30, 2002. Average invested assets for the nine months ended September 30, 2003 decreased 3% compared to the year earlier period.

Net realized investment gains were \$2,210,000 for the nine months ended September 30, 2003 compared to \$1,383,000 for the nine months ended September 30, 2002. The majority of the net realized gains for 2003 resulted from the Company taking advantage of a share repurchase program related to an otherwise illiquid equity security. Equity securities comprised less than 1% of the Company's investment portfolio at September 30, 2003.

Other revenues decreased \$281,000 or 50% to \$284,000 for the nine months ended September 30, 2003 from \$565,000 for the nine months ended September 30, 2002. This decrease resulted primarily from a 19% decrease in service fee income, which in turn was due to the allocation of service fee income pursuant to the Reinsurance Pooling Agreement.

12

Net losses and LAE, which include the Company's share of pooled 2003 accident year losses, were \$37,240,000 for the nine months ended September 30, 2003, a decrease of \$11,261,000, or 23%, from \$48,501,000 for the nine months ended September 30, 2002. The loss and LAE ratio increased to 76.5% for the nine months ended September 30, 2003 from 74.7% for the nine months ended September 30, 2002.

The ratio of amortized deferred policy acquisition costs and other underwriting expenses to net premiums earned decreased to 33.7% for the nine months ended

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September 30, 2003 from 34.0% for the nine months ended September 30, 2002. An increase in the premium tax rate in New York State, which is discussed in the following paragraph, added .5 percentage points to the Company's ratio of amortized deferred policy acquisition costs and other underwriting expenses to net premiums earned for the 2003 period. Other underwriting expenses for the 2003 period included \$253,000 of retrospective commission income to be received from Mutual in accordance with the Reinsurance Pooling Agreement. This retrospective commission income reduced the ratio of deferred policy acquisition costs and other underwriting expenses to net premiums earned by .5 percentage points. Commissions, premium taxes and other state assessments that vary directly with the Company's premium volume represented 20.9% of net premiums earned in the nine months ended September 30, 2003 compared to 20.2% in the nine months ended September 30, 2002.

The provision for income taxes for the nine months ended September 30, 2003 includes the effect of a May 2003 change in New York State law with respect to the taxation of insurance companies. This change eliminated state income taxes for all non-life insurance companies and increased the premium tax rate from 1.3% to 2.0%. As a result of this change, the Company reduced its deferred tax liability with respect to New York State income taxes to \$0, and recorded a one-time benefit, net of federal income taxes, to its income tax provision of \$505,000 during the nine months ended September 30, 2003. This one time benefit reduced the Company's effective income tax rate for the nine month period ended September 30, 2003 by 12 percentage points.

Results of Operations for the Three Months Ended September 30, 2003 As Compared to the Three Months Ended September 30, 2002

Total combined Mutual and MNH direct premiums written for the three months ended September 30, 2003 were \$44,865,000, an increase of \$882,000 or 2% from \$43,983,000 for the three months ended September 30, 2002. The Company's share of combined direct premiums written for the three months ended September 30, 2003, in accordance with the Reinsurance Pooling Agreement was \$17,946,000. The Company recorded \$17,915,000 of direct premiums written for the three months ended September 30, 2002. The table below shows a comparison of direct premiums written by major category for the three months ended September 30, 2003 and 2002:

13

| | Group-wide DWP | | | MNH Pool Shar |
|--------------------------------------|---|------------------|-----------------|---------------------|
| | Three months ended September 30, 2003 | 2002 | Variance | Th 200 |
| | | | (000's omitted) | |
| Voluntary Personal Lines | \$ 16,897 | \$ 18,747 | (10%) | \$ 6 |
| Voluntary Commercial Lines | 26,892 | 23,258 | 16% | 10 |
| Involuntary | 1,076 | 1,978 | (46%) | |
| Total Direct Written Premiums | \$ 44,865 | \$ 43,983 | 2% | \$ 17 |

The 10% decrease in group-wide voluntary personal lines direct premiums written

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resulted primarily from a 14% decrease in PPA direct premiums written. The decrease in PPA direct premiums written is primarily the result of the group's policy, implemented in 2002, not to write new PPA policies in certain jurisdictions and the approval of the group's plan to withdraw from the New Jersey PPA market by the New Jersey Department of Banking and Insurance.

The 16% increase in group-wide voluntary commercial lines direct premiums written primarily resulted from higher average premiums per commercial lines policy.

Group-wide pooled net premiums written for the three months ended September 30, 2003 were \$41,772,000, a decrease of \$564,000, or 1% from \$42,336,000 for the three months ended September 30, 2002. The Company's share of pooled net premiums written in accordance with the Reinsurance Pooling Agreement for the three months ended September 30, 2003 was \$16,709,000. Net premiums written for the three months ended September 30, 2002 were \$17,757,000.

Total revenues for the three months ended September 30, 2003 were \$18,713,000, a decrease of \$4,206,000 or 18% from \$22,919,000 for the three months ended September 30, 2003.

The Company's share of pooled net premiums earned in accordance with the Reinsurance Pooling Agreement for the three months ended September 30, 2003 was \$16,341,000. Net premiums earned for the three months ended September 30, 2002 were \$20,198,000. The decrease in net premiums earned was a result of the Company's allocated share of group-wide net premiums earned under the Reinsurance Pooling Agreement.

Net investment income was \$2,201,000 for the three months ended September 30, 2003, a decrease of 15% from \$2,593,000 for the three months ended September 30, 2002. The average pre-tax yield associated with the investment portfolio decreased 109 basis points to 4.2% for the three months ended September 30, 2003 when compared to the three months ended September 30, 2002. Average invested assets for the three months ended September 2003 decreased 2% compared to the year earlier period.

Net realized investment gains were \$44,000 for the three months ended September 30, 2003. There were no realized gains or losses in the three months ended September 30, 2002.

14

Net losses and LAE, which include the Company's share of pooled 2003 accident year losses, were \$11,972,000 for the three months ended September 30, 2003, a decrease of \$2,780,000, or 19%, from \$14,752,000 for the three months ended September 30, 2002. The loss and LAE ratio increased to 73.3% for the three months ended September 30, 2003 from 73.0% for the three months ended September 30, 2002.

The ratio of amortized deferred policy acquisition costs and other underwriting expenses to net premiums earned decreased to 34.5% for the three months ended September 30, 2003 from 35.0% for the three months ended September 30, 2002. The aforementioned increase in the New York State premium tax rate added .5 percentage points to the ratio of amortized deferred policy acquisition costs and other underwriting expenses to net premiums earned. Commissions, premium taxes and other state assessments that vary directly with the Company's premium volume represented 21.3% of net premiums earned in the three months ended September 30, 2003 compared to 20.4% in the three months ended September 30, 2002.

Liquidity and Capital Resources

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In developing its investment strategy the Company determines a level of cash and short-term investments which, when combined with expected cash flow, is estimated to be adequate to meet expected cash obligations. The reduction in the Company's share of net premiums written under the Reinsurance Pooling Agreement will likely result in continued negative cash flows from operations. The Company believes that careful management of the relationship between assets and liabilities will minimize the likelihood that investment portfolio sales will be necessary to fund insurance operations and that the effect of any such sale on the Company's stockholders' equity will not be material.

The Company's objectives with respect to its investment portfolio include maximizing total return within investment guidelines while protecting policyholders' surplus and maintaining flexibility. Like other property and casualty insurers, the Company relies on premiums as a major source of cash, and therefore liquidity. Cash flows from the Company's investment portfolio, either in the form of interest or principal payments, are an additional source of liquidity. Because the duration of the Company's investment portfolio relative to the duration of its liabilities is closely managed, increases or decreases in market interest rates are not expected to have a material effect on the Company's liquidity or its results of operations.

The Company designates newly acquired fixed maturity investments as available for sale and carries these investments at fair value. Unrealized gains and losses related to these investments are recorded as accumulated other comprehensive income within stockholders' equity. At September 30, 2003, the Company recorded as accumulated other comprehensive income in its Consolidated Balance Sheet \$1,470,000 of unrealized gains, net of taxes, associated with its investments classified as available for sale. During the nine months ended September 30, 2003 the Company recorded \$467,000 of unrealized losses, net of tax, associated with its available for sale investments as other comprehensive income (loss).

At September 30, 2003, the Company's portfolio of fixed maturity investments represented 93.7% of invested assets. Management believes that this level of bond holdings is consistent with the Company's liquidity needs because it anticipates that cash receipts from net premiums written, investment income and

15

cash flows from the portion of the Company's bond portfolio invested in mortgage-backed and other asset-backed securities which, in addition to interest income, provide monthly paydowns of bond principal, will enable the Company to satisfy its cash obligations.

At September 30, 2003, \$96,129,000 or 49.5%, of the Company's fixed maturity portfolio was invested in mortgage-backed and other asset-backed securities. The Company invests in a variety of collateralized mortgage obligation ("CMO") products but has not invested in derivative types of CMO products such as interest only, principal only or inverse floating rate securities. All of the Company's CMO investments have a secondary market and their effect on the Company's liquidity does not differ from that of other fixed maturity investments.

At September 30, 2003 \$3,383,000, or 1.6%, of the Company's investment portfolio was invested in non-investment grade securities compared to \$4,965,000, or 2.4%, at December 31, 2002.

The Company has arranged for a \$2,000,000 unsecured credit facility from a bank in the form of a master grid note. Any borrowings under this facility are payable on demand and carry an interest rate which can be fixed or variable and

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is negotiated at the time of each advance. This facility is available for general working capital purposes and for repurchases of the Company's common stock. At September 30, 2003 no amount was outstanding on this loan.

As a holding company, the Company is dependent on cash dividends from MNH to meet its obligations, pay any cash dividends and repurchase its shares. MNH is subject to New Hampshire insurance laws which place certain restrictions on its ability to pay dividends without the prior approval of state regulatory authorities. These restrictions limit dividends to those that, when added to all other dividends paid within the preceding twelve months, would not exceed 10% of the insurer's statutory policyholders' surplus as of the preceding December 31st. The maximum amount of dividends that MNH could pay during any twelve month period ending in 2003 without the prior approval of the New Hampshire Insurance Commissioner is \$5,492,000. MNH paid \$3,700,000 of dividends to the Company in 2002. Dividends were paid in February 2002, May 2002 and November 2002, of \$2,300,000, \$900,000 and \$500,000, respectively. MNH paid dividends to the Company of \$600,000 in April of 2003. On October 30, 2003, the Board of Directors of MNH authorized a \$600,000 cash dividend to be paid to the Company on November 26, 2003. The Company paid cash dividends to its common stockholders of \$.10 per share in the first, second and third quarters of 2003 amounting to \$633,000. On October 30, 2003 the Company declared a quarterly cash dividend of \$.10 per share payable on December 3, 2003 to shareholders of record as of the close of business on November 19, 2003.

Under the Management Agreement and the Services Agreement, Mutual has provided services and facilities for MNH to conduct its insurance business on a cost reimbursed basis. The balance in the payable to or receivable from affiliate account represents the amount owing by Mutual to the Company, or owed by the Company to Mutual, for the difference between premiums collected and payments made for losses, employees, services and facilities by Mutual on behalf of MNH.

Regulatory guidelines suggest that the ratio of a property-casualty insurer's annual net premiums written to its statutory surplus should not exceed 3 to 1. MNH has consistently followed a business strategy that

16

would allow it to meet this 3 to 1 regulatory guideline. For the first nine months of 2003, MNH's ratio of net premiums written to statutory surplus, annualized for a full year, was 1.1 to 1.

Relationship with Mutual

The Company's and MNH's business and day-to-day operations are closely aligned with those of Mutual. This is the result of a combination of factors. Mutual has had a historical ownership interest in the Company and MNH. Prior to November 1986 MNH was a wholly-owned subsidiary of Mutual. Following the Company's initial public offering in November 1986 and until a secondary stock offering in July 1993 the Company was a majority-owned subsidiary of Mutual. Mutual currently owns 12.1% of the Company's common stock. Under the Management Agreement, which was effective from 1986 through December 31, 2002, Mutual provided the Company and MNH with facilities and personnel to conduct the traditional Merchants insurance business and other services. With the exception of the individual who serves as both the President of the Company and the Chief Operating Officer of MNH, the officers of the Company and MNH are paid full time employees of Mutual whose services are provided under the Services Agreement. Also, effective January 1, 2003, the Reinsurance Pooling Agreement between MNH and Mutual provides for MNH to cede all of its net risk on its traditional insurance business to Mutual and then to assume from Mutual an agreed percentage (40% in 2003) of the combined traditional insurance business of both MNH and Mutual. This will create a common underwriting result for MNH and Mutual under

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the Reinsurance Pooling Agreement and further align the interests of the parties.

"Safe Harbor" Statement under the Private Securities Litigation Reform Act of 1995:

With the exception of historical information, the matters and statements discussed, made or incorporated by reference in this Quarterly Report on Form 10-Q constitute forward-looking statements and are discussed, made or incorporated by reference, as the case may be, pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Forward-looking statements include, without limitation, statements relating to the Company's plans, strategies, objectives, expectations and intentions. Words such as "believes," "forecasts," "intends," "possible," "expects," "anticipates," "estimates," or "plans" and similar expressions are intended to identify forward looking statements. Such forward-looking statements involve certain assumptions, risks and uncertainties that include, but are not limited to, those associated with factors affecting the property-casualty insurance industry generally, including price competition, the Company's dependence on state insurance departments for approval of rate increases; size and frequency of claims, escalating damage awards, natural disasters, fluctuations in interest rates and general business conditions; the Company's dependence on investment income; the geographic concentration of the Company's business in the northeastern United States and in particular in New York, New Hampshire, New Jersey, Rhode Island, Pennsylvania and Massachusetts; the adequacy of the Company's loss reserves; the Company's dependence on the general reinsurance market; government regulation of the insurance industry; exposure to environmental claims; dependence of the Company on its relationship with Mutual; and the other risks and uncertainties discussed or indicated in all documents filed by the Company with the Securities and Exchange Commission. The Company expressly disclaims any obligation to update any forward-looking statements as a result of developments occurring after the filing of this report.

17

Item 3. Quantitative and Qualitative Disclosures About Market Risk

Market Risk

Market risk represents the potential for loss due to changes in the fair value of financial instruments. The market risk related to the Company's financial instruments primarily relates to its investment portfolio. The value of the Company's investment portfolio of \$207,079,000 at September 30, 2003 is subject to changes in interest rates and to a lesser extent on credit quality. Further, certain mortgage-backed and asset-backed securities are exposed to accelerated prepayment risk generally caused by interest rate movements. If interest rates were to decline, mortgage holders would be more likely to refinance existing mortgages at lower rates. Acceleration of future repayments could adversely affect future investment income, if reinvestment of the accelerated receipts was made in lower yielding securities.

The following table provides information related to the Company's fixed maturity investments at September 30, 2003. The table presents cash flows of principal amounts and related weighted average interest rates by expected maturity dates. The cash flows are based upon the maturity date or, in the case of mortgage-backed and asset-backed securities, expected payment patterns. Actual cash flows could differ from those shown in the table.

18

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Fixed Maturities

Expected Cash Flows of Principal Amounts (\$ in 000's):

| | 2003 | 2004 | 2005 | 2006 | 2007 |
|---|-----------|-----------|-----------|-----------|-----------|
| | ----- | ----- | ----- | ----- | ----- |
| Available for Sale | | | | | |
| U.S. Treasury securities and obligations of U.S. Government corporations and agencies | \$ 2,185 | \$ 0 | \$ 8,176 | \$ 0 | \$ 0 |
| Average interest rate | 4.0% | 0.0% | 3.6% | 0.0% | 0.0% |
| Obligations of states and political subdivisions | 3,471 | 1,390 | 8,558 | 9,697 | 3,898 |
| Average interest rate | 7.9% | 4.1% | 3.2% | 3.4% | 4.3% |
| Corporate securities | 9,083 | 5,600 | 17,733 | 0 | 0 |
| Average interest rate | 4.3% | 5.3% | 4.0% | 0.0% | 0.0% |
| Mortgage & asset backed securities | 6,471 | 17,501 | 19,006 | 19,607 | 9,821 |
| Average interest rate | 5.4% | 5.3% | 5.2% | 5.2% | 5.3% |
| Total | \$ 21,210 | \$ 24,491 | \$ 53,473 | \$ 29,304 | \$ 13,719 |
| | ===== | ===== | ===== | ===== | ===== |

The discussion and the estimated amounts referred to above include forward-looking statements of market risk which involve certain assumptions as to market interest rates and the credit quality of the fixed maturity investments. Actual future market conditions may differ materially from such assumptions. Accordingly, the forward-looking statements should not be considered projections of future events by the Company.

Item 4. Controls and Procedures

The Company's chief executive officer and chief financial officer, after evaluating the effectiveness of the Company's "disclosure controls and procedures" (as defined in Rules 13a-14(c) and 15d-14(c) under the Securities Exchange Act of 1934) as of the end of the period covered by this report, concluded that the Company's disclosure controls and procedures were effective to ensure that material information relating to the Company was being made known to them by others within the Company in a timely manner, including the period when this quarterly report was being prepared.

There was no change in the Company's internal control over financial reporting identified in connection with the evaluation required by paragraph (d) of Rules 13a-15 or 15d-15 under the Securities Exchange Act of 1934 that occurred during the Company's last fiscal quarter that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting.

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PART II. OTHER INFORMATION

- Item 1. Legal Proceedings.
None.
- Item 2. Changes in Securities and Use of Proceeds.
None.
- Item 3. Defaults Upon Senior Securities.
None.
- Item 4. Submission of Matters to a Vote of Security Holders
- Item 5. Other Information.
None.
- Item 6. Exhibits and Reports on Form 8-K
- (a) Exhibits.
Exhibits required by Item 601 of Regulation S-K.
 - 3(a) Restated Certificate of Incorporation (incorporated by reference to Exhibit No. 3C to Amendment No. 1 to the Company's Registration Statement No. 33-9188 on Form S-1 Filed on November 7, 1986.
 - (b) Restated By-laws (incorporated by reference to Exhibit 3D to Amendment No. 1 to the Company's Registration Statement No. 33-9188 on Form S-1 filed on November 7, 1986.
 - 4 Instruments defining the rights of security holders, including indentures - N/A.
 - 5 Opinion re legality - N/A.
 - 10(a) Management Agreement dated as of September 29, 1986 by and among Merchants Mutual Insurance Company, Registrant and Merchants Insurance Company of New Hampshire, Inc. (incorporated by reference to Exhibit No. 10a to the Company's Registration Statement (No. 33-9188) on Form S-1 filed on September 30, 1986).
 - (b) Services Agreement Among Merchants Mutual Insurance Company, Merchants Insurance Company of New Hampshire, Inc. and Merchants Group, Inc. dated January 1, 2003 (incorporated by reference to Exhibit No. 10b to the Company's 2003 Quarterly Report on Form 10-Q filed on May 14, 2003).
 - (c) Reinsurance Pooling Agreement between Merchants Insurance Company of New Hampshire, Inc. and Merchants Mutual Insurance Company effective January 1, 2003

(incorporated by reference to Exhibit No. 10c to the Company's 2003 Quarterly Report on Form 10-Q filed on May 14, 2003).
 - (d) Casualty Excess of Loss Reinsurance Agreement between Merchants Mutual Insurance Company, Merchants Insurance Company of New Hampshire, Inc. and American Reinsurance

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Company (incorporated by reference to Exhibit 10(f) to the Company's 2002 Annual Report on Form 10-K filed on March 31, 2002).

- (e) Endorsement to the Casualty Excess of Loss Reinsurance agreement between Merchants Mutual Insurance Company, Merchants Insurance Company of New Hampshire, Inc. and American Reinsurance Company dated September 29, 2003 (filed herewith).
 - (f) Property Per Risk Excess of Loss Reinsurance Agreement between Merchants Mutual Insurance Company, Merchants Insurance Company of New Hampshire, Inc. and American Reinsurance Company (incorporated by reference to Exhibit 10(g) to the Company's 2002 Annual Report on Form 10-K filed on March 31, 2002).
 - (g) Endorsement to the Property Per Risk Excess of Loss Reinsurance Agreement between Merchants Mutual Insurance Company, Merchants Insurance Company of New Hampshire, Inc. and American Reinsurance Company dated September 24, 2003 (filed herewith).
 - (h) Property Catastrophe Excess of Loss Reinsurance Agreement between Merchants Mutual Insurance Company, Merchants Insurance Company of New Hampshire, Inc. and the various reinsurers as identified by the Interest and Liabilities Agreements attaching to and forming part of this Agreement (filed herewith).
 - (i) Quota Share Reinsurance Treaty Agreement between Merchants Insurance Company of New Hampshire, Inc. and The Subscribing Underwriting Members of Lloyd's, London specifically identified on the schedules attached to this agreement dated January 1, 2000 (incorporated by reference to Exhibit 10h to the Company's 2000 Annual Report on Form 10-K filed on March 28, 2001).
 - (j) Merchants Mutual Capital Accumulation Plan (incorporated by reference to Exhibit No. 10g to the Company's Registration Statement (No. 33-9188) on Form S-1 filed on September 30, 1986).
 - (k) Merchants Mutual Capital Accumulation Plan, fifth amendment, effective January 1, 1999 (incorporated by reference to Exhibit 10j to the Company's 2000 Annual Report on Form 10-K filed on March 28, 2001).
 - * (l) Form of Amended Indemnification Agreement entered into by Registrant with each director and executive officer of Registrant (incorporated by reference to Exhibit No. 10n to Amendment No. 1 to the Company's Registration Statement on (No. 33-9188) Form S-1 filed on November 7, 1986).
- 21
- * (m) Merchants Mutual Insurance Company Adjusted Return on Equity Incentive Compensation Plan January 1, 2000 (incorporated by reference to Exhibit 10p to the Company's 2000 Annual Report on Form 10-K filed on March 28, 2001).

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- * (n) Merchants Mutual Insurance Company Adjusted Return on Equity Long Term Incentive Compensation Plan January 1, 2000 (incorporated by reference to Exhibit 10q to the Company's 2000 Annual Report on Form 10-K filed on March 28, 2001).
- * (o) Amendment No. 1 to Employee Retention Agreement between Robert M. Zak and Merchants Mutual Insurance Company originally dated as of May 1, 1999, dated February 6, 2002 (incorporated by reference to Exhibit 10(s) to the Company's 2002 Annual Report on Form 10-K filed on March 31, 2003).
- * (p) Amendment No. 1 to Employee Retention Agreement between Edward M. Murphy and Merchants Mutual Insurance Company originally dated as of March 1, 1999, dated February 6, 2002 (incorporated by reference to Exhibit 10(t) to the Company's 2002 Annual Report on Form 10-K filed on March 31, 2003).
- * (q) Amendment No. 1 to Employee Retention Agreement between Kenneth J. Wilson and Merchants Mutual Insurance Company originally dated as of March 1, 1999, dated February 6, 2002 incorporated by reference to Exhibit 10(u) to the Company's 2002 Annual Report on Form 10-K filed on March 31, 2003.
- * (r) Consulting Agreement between Stephen C. June and Merchants Insurance Company of New Hampshire, Inc. dated as of May 7, 2001 (incorporated by reference to Exhibit 10t to the Company's 2001 Annual Report on Form 10-K filed on March 27, 2002).
- * (s) Employment Agreement between Stephen C. June and Merchants Insurance Company of New Hampshire, Inc. dated as of April 1, 2002 (incorporated by reference to Exhibit 10u to the Company's 2001 Annual Report on Form 10-K filed on March 27, 2002).
- 11 Statement re computation of per share earnings - N/A.
- 12 Statement re computation of ratios - N/A.
- 15 Letter re unaudited interim financial information - N/A.
- 18 Letter re change in accounting principles - N/A.
- 19 Report furnished to security holder - N/A.
- 22 Published report regarding matters submitted to vote of security holders - N/A.
- 23 Consents of experts and counsel - N/A.
- 24 Power of attorney - N/A.
- 31 Rule 13a-14(a)/15d-14(a) Certifications (filed herewith)
- 32(a) Certification Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 (Subsections (a) and (b) of Section 1350, Chapter 63 of Title 18, United States Code) (filed herewith).

22

* Indicates a management contract or compensation plan or arrangement.

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(b) Reports on Form 8-K.

On August 1, 2003, the Company filed a Form 8-K reporting the issuance of a press release announcing results for the quarter ended June 30, 2003.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

MERCHANTS GROUP, INC.
(Registrant)

Date: November 12, 2003

By: /s/ Kenneth J. Wilson

Kenneth J. Wilson
Chief Financial Officer and
Treasurer (duly authorized
officer of the registrant and
chief accounting officer)