Troka John R JR Form 4 March 03, 2011

## FORM 4

#### UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

Check this box if no longer subject to Section 16. Form 4 or

### STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF **SECURITIES**

January 31, Expires: Estimated average burden hours per

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**OMB** 

Number:

**OMB APPROVAL** 

3235-0287

2005

0.5

Form 5 obligations may continue. See Instruction 1(b).

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

(Print or Type Responses)

(Last)

(City)

1. Name and Address of Reporting Person \* Troka John R JR

(First)

(Street)

(State)

2. Issuer Name and Ticker or Trading

Symbol

TELETECH HOLDINGS INC

[TTEC]

(Check all applicable)

3. Date of Earliest Transaction (Month/Day/Year)

03/01/2011

Director 10% Owner X\_ Officer (give title Other (specify below)

5. Relationship of Reporting Person(s) to

9197 S. PEORIA STREET

(Middle)

(Zip)

4. If Amendment, Date Original

SVP & Interim CFO 6. Individual or Joint/Group Filing(Check

Filed(Month/Day/Year)

Applicable Line) \_X\_ Form filed by One Reporting Person Form filed by More than One Reporting

Person

Issuer

ENGLEWOOD, CO 80112

(City)	(State) (	Zip) Table	e I - Non-D	erivative Se	ecurities A	cquired, Disposed	of, or Beneficia	lly Owned
1.Title of Security (Instr. 3)	2. Transaction Date (Month/Day/Year)		3. Transaction Code (Instr. 8)	( )		d 5. Amount of Securities Beneficially Owned Following	6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Indirect Beneficial Ownership (Instr. 4)
			Code V	Amount	(A) or (D) Price	Reported Transaction(s) (Instr. 3 and 4)	(IIISU: 4)	(IIIstr. +)
Common Stock (1)	03/01/2011		M	6,250	A \$0	49,019	D	
Common Stock (2)	03/01/2011		F	1,943	D \$ 21.3	, 47,076	D	

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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# Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date, if any (Month/Day/Year)	4. Transactic Code (Instr. 8)	5. Number proof Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4, and 5)	6. Date Exer Expiration D (Month/Day)	ate	7. Title and A Underlying S (Instr. 3 and	Securities	8. Pr Deriv Secu (Instr
				Code V	(A) (D)	Date Exercisable	Expiration Date	Title	Amount or Number of Shares	
Restricted Stock Units (1)	\$ 0	03/01/2011		M	6,250	<u>(1)</u>	(1)	Common Stock	6,250	\$

# **Reporting Owners**

Penerting Owner Name / Address	Relationships

Director 10% Owner Officer Other

Troka John R JR 9197 S. PEORIA STREET ENGLEWOOD, CO 80112

**SVP & Interim CFO** 

## **Signatures**

/s/ William H. Brierly as Attorney-in-Fact for John R. Troka, Jr.

03/03/2011

\*\*Signature of Reporting Person

Date

## **Explanation of Responses:**

- \* If the form is filed by more than one reporting person, see Instruction 4(b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) Reflects vesting of Restricted Stock Units ("RSUs") on March 1, 2011. The Reporting Person initially received 25,000 time-based RSUs on August 7, 2008. The RSUs vest in four equal installments of 6,250 per year beginning on March 1, 2009.
- (2) Reflects withholding of shares to satisfy tax obligations in connection with the vesting of RSUs.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure. Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.

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