





Item 1.01. Entry into a Material Definitive Agreement

Previously, Support.com, Inc. (the “Company”) and Comcast Cable Communications Management, LLC (“Comcast”) entered into a Master Services Agreement, Call Handling Services, effective October 1, 2013 (the “Agreement”), attached to which is Statement of Work #3, effective March 21, 2014 (“SOW#3”), covering the Company’s provision of certain sales and customer support services for Comcast’s home security and control offerings to actual and prospective Comcast customers.

The foregoing descriptions and references to the Agreement and SOW#3 are qualified in their entirety by reference to the previously disclosed documents, which are incorporated by reference herein.

On July 7, 2017, the Company received a fully executed copy of a change management form entitled “Change Management Form” (“CMF”) between the Company and Comcast, which extends the term of SOW#3’s program for an additional period of time. The foregoing description and reference to CMF is qualified in its entirety by reference to the actual document, a copy of which is attached as an exhibit hereto and is incorporated by reference herein.

Item 9.01. Financial Statements and Exhibits.

(d) Exhibits.

10.1 Change Management Form between Comcast and Company, signed July 6, 2017.

---

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: July 13, 2017

SUPPORT.COM, INC.

By: /s/ Michelle Johnson

Name: Michelle Johnson

Title: VP, General Counsel & Secretary

---

EXHIBIT INDEX

Exhibit Number Description

10.1 Change Management Form between Comcast and Company, signed July 6, 2017.

---