ELOYALTY CORP Form SC 13D September 22, 2008

UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

SCHEDULE 13D

Under the Securities Exchange Act of 1934 (Amendment No.)*

eLoyalty Corporation

(Name of Issuer)

Common Stock

(Title of Class of Securities)

290151307

(CUSIP Number)

Robert Yin

Sutter Hill Ventures, 755 Page Mill Rd., Suite #A-200, Palo Alto, CA 94304 650-493-5600

(Name, Address and Telephone Number of Person Authorized to Receive Notices and Communications)

September 12, 2008

(Date of Event Which Requires Filing of this Statement)

If the filing person has previously filed a statement on Schedule 13G to report the acquisition that is the subject of this Schedule 13D, and is filing this schedule because of §§240.13d-1(e), 240.13d-1(f) or 240.13d-1(g), check the following box. x

Note: Schedules filed in paper format shall include a signed original and five copies of the schedule, including all exhibits. See Rule 13d-7 for other parties to whom copies are to be sent.

* The remainder of this cover page shall be filled out for a reporting person's initial filing on this form with respect to the subject class of securities, and for any subsequent amendment containing information which would alter disclosures provided in a prior cover page.

The information required on the remainder of this cover page shall not be deemed to be "filed" for the purpose of Section 18 of the Securities Exchange Act of 1934 ("Act") or otherwise subject to the liabilities of that section of the Act but shall be subject to all other provisions of the Act (however, see the Notes).

Names of Reporting Persons Sutter Hill Ventures, A California Limited Partnership 77-0287059					
Check the Appropriate Box if a Member of a Group (See Instructions) (a) o (b) x					
SEC Use Only					
Source of Funds (See Instructions) WC					
Check if Disclosure of Legal Proceedings Is Required Pursuant to Items 2(d) or 2(e) o					
Citizenship or Place of Organization California, United States					
7.	Sole Voting Power 2,990,100*				
8.	Shared Voting Power 0				
9.	Sole Dispositive Power 2,990,100*				
10.	Shared Dispositive Power 0				
Aggregate Amount Beneficially Owned by Each Reporting Person 2,990,100					
Check if the Aggregate Amount in Row (11) Excludes Certain Shares (See Instructions) o					
Percent of Class Represented by Amount in Row (11) 21.1%					
Type of Reporting Person (See In PN	structions)				
	Sutter Hill Ventures, A California Check the Appropriate Box if a M (a) (b) SEC Use Only Source of Funds (See Instructions WC Check if Disclosure of Legal Proc Citizenship or Place of Organizat California, United States 7. 8. 9. 10. Aggregate Amount Beneficially C 2,990,100 Check if the Aggregate Amount i Percent of Class Represented by 2 21.1% Type of Reporting Person (See In				

^{*} See Note 2 on Exhibit A.

The class of equity to which this Schedule 13D (this **Schedule**) relates is the common stock, \$0.01 par value per share (the **Common Stock**) of eLoyalty Corporation, a Delaware corporation (the **Issuer**), which has its principal place of business at 150 Field Drive, Suite 250, Lake Forest, Illinois 60045.

Item 2. Identity and Background

(a)	This Schedule is filed by Sutter Hill Ventures, A California Limited Partnership (the
	Reporting Person).
(b)	The Reporting Person s business address is 755 Page Mill Rd., Suite #A-200, Palo Alto,
	CA 94304.
(c)	The Reporting Person s present principal occupation or employment (and the principal
	business and address of any corporation or organization in which such employment is
	conducted) is as follows: The Reporting Person is a venture capital fund. The principal
	business address of the organization in which such business is conducted is 755
	Page Mill Rd., Suite #A-200, Palo Alto, CA 94304.
(d)	and (e) The Reporting Person has not, during the past five years, been convicted in a
	criminal proceeding (excluding traffic violations or similar misdemeanors). The
	Reporting Person has not during the last five years been a party to a civil proceeding of
	a judicial or administrative body of competent jurisdiction and as a result of such
	proceeding was or is subject to a judgment, decree or final order enjoining future
	violations of, or prohibiting or mandating activities subject to, federal or state securities
	laws or finding any violation with respect to such laws.
(f)	The Reporting Person is a U.S. entity, organized under the laws of the State of

Item 3. Source and Amount of Funds or Other Consideration

The response to Item 5(c), below is incorporated herein by reference. The source of funds of the Reporting Person for the acquisition of the 1,269,239 shares of Common Stock in the rights offering that necessitated the filing of this Schedule (such shares, the Rights Offering Shares) was working capital. The consideration for the Rights Offering Shares was \$7,196,585.13.

Item 4. Purpose of Transaction

The Common Stock and Series B Preferred Stock beneficially owned by the Reporting Person was acquired and is held for investment purposes.

The Reporting Person may also pursue other alternatives available in order to maximize the value of its investment in the Issuer. Such alternatives could include, without limitation: (a) the purchase of additional Common Stock in the open market, in privately negotiated transactions or otherwise, and (b) the sale of all or a portion of the Common or Series B Preferred Stock now owned or hereafter acquired.

Other than as set forth above in this Item 4, the Reporting Person has no other existing plan or proposal which relates to or would result in any of the matters enumerated in clauses (a) through (j), inclusive, of Item 4 of Schedule 13D.

Item 5. Interest in Securities of the Issuer

- (a) (b) The responses to Items 7 13 of the cover page of the Schedule are incorporated herein by reference. Please also see Exhibit A Note 2.
- (c) On September 12, 2008, the Reporting Person acquired the beneficial ownership of 1,269,239 shares of Common Stock of the Issuer pursuant to a rights offering effective August 14, 2008 that expired on September 12, 2008, at \$5.67 per share for a total of \$7,196,585.13.
- (d) The Reporting Person knows of no other person having the right to receive or the power to direct the receipt of dividends from, or the proceeds from the sale of, the shares beneficially owned by such Reporting Person.
- (e) Not applicable

Item 6. Contracts, Arrangements, Understandings or Relationships with Respect to Securities of the Issuer

Other than as described in items 3, 4 and 5, there are no contracts, arrangements, understandings or relationships (legal or otherwise) between the Reporting Person and any person with respect to any securities of the Issuer, including, but not limited to, the transfer or voting of any of the securities, finder s fees, joint ventures, loan or option arrangements, puts or calls, guarantees of profits, division of profits or loss, or the giving or withholding of proxies or any pledge or contingency, the occurrence of which would give another person voting or investment power of the securities of the Issuer.

- Power of Attorney dated September 18, 2008.
 Exhibit A.

Signature

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

September 22, 2008 Date

> /s/ Robert Yin Signature

Robert Yin, Attorney-in-fact for Tench Coxe, Managing Director of the General Partner Name/Title

ATTENTION

Intentional misstatements or omissions of fact constitute Federal Criminal Violations (See 18 U.S.C. 1001).

1.	Names of Reporting Persons Sutter Hill Entrepreneurs Fund (AI), L.P. 94-3338942					
2.	Check the Appropriate Box if a Member of a Group (See Instructions)					
	(a) (b)	o x				
3.	SEC Use Only					
4.	Source of Funds (See Instructions) WC					
5.	Check if Disclosure of Legal Proceedings Is Required Pursuant to Items 2(d) or 2(e) o					
6.	Citizenship or Place of Organization California, United States					
	7.	Sole Voting Power 14,707*				
Number of Shares Beneficially	8.	Shared Voting Power 0				
Owned by Each Reporting	9.	Sole Dispositive Power 14,707*				
Person With	10.	Shared Dispositive Power 0				
11.	Aggregate Amount Beneficially Owned by Each Reporting Person 14,707					
12.	Check if the Aggregate Amount in Row (11) Excludes Certain Shares (See Instructions) o					
13.	Percent of Class Represented by Amount in Row (11) 0.1%					
14.	Type of Reporting Person (See I PN	(instructions)				

^{*} See Note 3 on Exhibit A.

Item 1. Security and Issuer

The class of equity to which this Schedule 13D (this **Schedule**) relates is the common stock, \$0.01 par value per share (the **Common Stock**) of eLoyalty Corporation, a Delaware corporation (the **Issuer**), which has its principal place of business at 150 Field Drive, Suite 250, Lake Forest, Illinois 60045.

Item 2. Identity and Background

(a)	This Schedule is filed by Sutter Hill Entrepreneurs Fund (AI), L.P. (the Reporting
	Person).
(b)	The Reporting Person s business address is 755 Page Mill Rd., Suite #A-200, Palo Alto,
	CA 94304.
(c)	TheReporting Person s present principal occupation or employment (and the principal
	business and address of any corporation or organization in which such business is
	conducted) is as follows: The Reporting Person is a venture capital fund. The principal
	business address of the organization in which such employment is conducted is 755
	Page Mill Rd., Suite #A-200, Palo Alto, CA 94304.
(d)	and (e) The Reporting Person has not, during the past five years, been convicted in a
	criminal proceeding (excluding traffic violations or similar misdemeanors). The
	Reporting Person has not during the last five years been a party to a civil proceeding of
	a judicial or administrative body of competent jurisdiction and as a result of such
	proceeding was or is subject to a judgment, decree or final order enjoining future
	violations of, or prohibiting or mandating activities subject to, federal or state securities
	laws or finding any violation with respect to such laws.
(f)	The Reporting Person is a U.S. entity, organized under the laws of the State of
• •	California.

Item 3. Source and Amount of Funds or Other Consideration

The response to Item 5(c), below is incorporated herein by reference. The Reporting Person did not acquire shares of Common Stock in the rights offering that necessitated the filing of this Schedule (such shares, the Rights Offering Shares). The consideration for the Rights Offering Shares was \$0.00.

Item 4. Purpose of Transaction

The Common Stock and Series B Preferred Stock beneficially owned by the Reporting Person was acquired and is held for investment purposes.

The Reporting Person may also pursue other alternatives available in order to maximize the value of its investment in the Issuer. Such alternatives could include, without limitation: (a) the purchase of additional Common Stock in the open market, in privately negotiated transactions or otherwise, and (b) the sale of all or a portion of the Common or Series B Preferred Stock now owned or hereafter acquired.

Other than as set forth above in this Item 4, the Reporting Person has no other existing plan or proposal which relates to or would result in any of the matters enumerated in clauses (a) through (j), inclusive, of Item 4 of Schedule 13D.

Item 5. Interest in Securities of the Issuer

- (a) (b) The responses to Items 7 13 of the cover page of the Schedule are incorporated herein by reference. Please also see Exhibit A Note 3.
- (c) The Reporting Person did not have any transactions in the class of securities of the Issuer during the past sixty days.
- (d) The Reporting Person knows of no other person having the right to receive or the power to direct the receipt of dividends from, or the proceeds from the sale of, the shares beneficially owned by such Reporting Person.
- (e) Not applicable

Item 6. Contracts, Arrangements, Understandings or Relationships with Respect to Securities of the Issuer

Other than as described in items 3, 4 and 5, there are no contracts, arrangements, understandings or relationships (legal or otherwise) between the Reporting Person and any person with respect to any securities of the Issuer, including, but not limited to, the transfer or voting of any of the securities, finder s fees, joint ventures, loan or option arrangements, puts or calls, guarantees of profits, division of profits or loss, or the giving or withholding of proxies or any pledge or contingency, the occurrence of which would give another person voting or investment power of the securities of the Issuer.

- 1. Power of Attorney dated September 18, 2008.
- 2. Exhibit A.

Signature

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

September 22, 2008 Date

> /s/ Robert Yin Signature

Robert Yin, Attorney-in-fact for Tench Coxe, Managing Director of the General Partner Name/Title

ATTENTION

Intentional misstatements or omissions of fact constitute Federal Criminal Violations (See 18 U.S.C. 1001).

1.	Names of Reporting Persons Sutter Hill Entrepreneurs Fund (QP), L.P. 94-3338941				
2.	Check the Appropriate Box if a Member of a Group (See Instructions) (a) o				
	(b)	X			
3.	SEC Use Only				
4.	Source of Funds (See Instructions) WC				
5.	Check if Disclosure of Legal Proceedings Is Required Pursuant to Items 2(d) or 2(e) o				
6.	Citizenship or Place of Organization California, United States				
N. I. C	7.	Sole Voting Power 37,265*			
Number of Shares Beneficially Owned by	8.	Shared Voting Power 0			
Each Reporting Person With	9.	Sole Dispositive Power 37,265*			
Telson With	10.	Shared Dispositive Power 0			
11.	Aggregate Amount Beneficially Owned by Each Reporting Person 37,265				
12.	Check if the Aggregate Amount in Row (11) Excludes Certain Shares (See Instructions) o				
13.	Percent of Class Represented by Amount in Row (11) 0.3%				
14.	Type of Reporting Person PN	(See Instructions)			

^{*} See Note 4 on Exhibit A.

The class of equity to which this Schedule 13D (this **Schedule**) relates is the common stock, \$0.01 par value per share (the **Common Stock**) of eLoyalty Corporation, a Delaware corporation (the **Issuer**), which has its principal place of business at 150 Field Drive, Suite 250, Lake Forest, Illinois 60045.

Item 2. Identity and Background

(a)	This Schedule is filed by Sutter Hill Entrepreneurs Fund (QP), L.P. (the Reporting
a >	Person).
(b)	The Reporting Person s business address is 755 Page Mill Rd., Suite #A-200, Palo Alto, CA 94304.
(c)	The Reporting Person s present principal occupation or employment (and the principal
	business and address of any corporation or organization in which such employment is
	conducted) is as follows: The Reporting Person is a venture capital fund. The principal
	business address of the organization in which such employment is conducted is 755
	Page Mill Rd., Suite #A-200, Palo Alto, CA 94304.
(d)	and (e) The Reporting Person has not, during the past five years, been convicted in a
	criminal proceeding (excluding traffic violations or similar misdemeanors). The
	Reporting Person has not during the last five years been a party to a civil proceeding of
	a judicial or administrative body of competent jurisdiction and as a result of such
	proceeding was or is subject to a judgment, decree or final order enjoining future
	violations of, or prohibiting or mandating activities subject to, federal or state securities
	laws or finding any violation with respect to such laws.
(f)	The Reporting Person is a U.S. entity, organized under the laws of the State of
. ,	California.

Item 3. Source and Amount of Funds or Other Consideration

The response to Item 5(c), below is incorporated herein by reference. The Reporting Person did not acquire shares of Common Stock in the rights offering that necessitated the filing of this Schedule (such shares, the Rights Offering Shares). The consideration for the Rights Offering Shares was \$0.00.

Item 4. Purpose of Transaction

The Common Stock and Series B Preferred Stock beneficially owned by the Reporting Person was acquired and is held for investment purposes.

The Reporting Person may also pursue other alternatives available in order to maximize the value of its investment in the Issuer. Such alternatives could include, without limitation: (a) the purchase of additional Common Stock in the open market, in privately negotiated transactions or otherwise, and (b) the sale of all or a portion of the Common or Series B Preferred Stock now owned or hereafter acquired.

Other than as set forth above in this Item 4, the Reporting Person has no other existing plan or proposal which relates to or would result in any of the matters enumerated in clauses (a) through (j), inclusive, of Item 4 of Schedule 13D.

Item 5. Interest in Securities of the Issuer

- (a) (b) The responses to Items 7 13 of the cover page of the Schedule are incorporated herein by reference. Please also see Exhibit A Note 4.
- (c) The Reporting Person did not have any transactions in the class of securities of the Issuer during the past sixty days.
- (d) The Reporting Person knows of no other person having the right to receive or the power to direct the receipt of dividends from, or the proceeds from the sale of, the shares beneficially owned by such Reporting Person.
- (e) Not applicable

Item 6. Contracts, Arrangements, Understandings or Relationships with Respect to Securities of the Issuer

Other than as described in items 3, 4 and 5, there are no contracts, arrangements, understandings or relationships (legal or otherwise) between the Reporting Person and any person with respect to any securities of the Issuer, including, but not limited to, the transfer or voting of any of the securities, finder s fees, joint ventures, loan or option arrangements, puts or calls, guarantees of profits, division of profits or loss, or the giving or withholding of proxies or any pledge or contingency, the occurrence of which would give another person voting or investment power of the securities of the Issuer.

- 1. Power of Attorney dated September 18, 2008.
- 2. Exhibit A.

Signature

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

September 22, 2008 Date

> /s/ Robert Yin Signature

Robert Yin, Attorney-in-fact for Tench Coxe, Managing Director of the General Partner Name/Title

ATTENTION

Intentional misstatements or omissions of fact constitute Federal Criminal Violations (See 18 U.S.C. 1001).

1.	Names of Reporting Persons David L. Anderson			
2.	Check the Appropriate Box (a) (b)	if a Member of a Group (See Instructions) o x		
3.	SEC Use Only			
4.	Source of Funds (See Instruction PF	etions)		
5.	Check if Disclosure of Legal	Check if Disclosure of Legal Proceedings Is Required Pursuant to Items 2(d) or 2(e) o		
6.	Citizenship or Place of Orga California, United States	nization		
	7.	Sole Voting Power 224,751*		
Number of Shares Beneficially Owned by	8.	Shared Voting Power 3,042,072**		
Each Reporting Person With	9.	Sole Dispositive Power 224,751*		
Terson with	10.	Shared Dispositive Power 3,042,072**		
11.	Aggregate Amount Beneficially Owned by Each Reporting Person 3,266,823			
12.	Check if the Aggregate Amount in Row (11) Excludes Certain Shares (See Instructions) o			
13.	Percent of Class Represented by Amount in Row (11) 22.9%			
14.	Type of Reporting Person (S IN	dee Instructions)		

^{*} See Note 5 on Exhibit A.

^{**} Includes shares owned by Sutter Hill Ventures, A California Limited Partnership, Sutter Hill Entrepreneurs Fund (AI) L.P. and Sutter Hill Entrepreneurs Fund (QP), L.P. See Exhibit A.

Item 1. Security and Issuer

The class of equity to which this Schedule 13D (this **Schedule**) relates is the common stock, \$0.01 par value per share (the **Common Stock**) of eLoyalty Corporation, a Delaware corporation (the **Issuer**), which has its principal place of business at 150 Field Drive, Suite 250, Lake Forest, Illinois 60045.

Item 2. Identity and Background

(a)	This Schedule is filed by David L. Anderson (the	Reporting Person).
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(b) The Reporting Person s business address is 755 Page Mill Rd., Suite #A-200, Palo Alto,

CA 94304.

(c) The Reporting Person s present principal occupation or employment (and the principal

business and address of any corporation or organization in which such employment is conducted) is as follows: The Reporting Person is a Managing Director of a venture capital fund. The principal business address of the organization in which such

employment is conducted is 755 Page Mill Rd., Suite #A-200, Palo Alto, CA 94304.

(d) and (e) The Reporting Person has not, during the past five years, been convicted in a

criminal proceeding (excluding traffic violations or similar misdemeanors). The Reporting Person has not during the last five years been a party to a civil proceeding of a judicial or administrative body of competent jurisdiction and as a result of such proceeding was or is subject to a judgment, decree or final order enjoining future violations of, or prohibiting or mandating activities subject to, federal or state securities

laws or finding any violation with respect to such laws.

(f) The Reporting Person is a U.S. citizen.

Item 3. Source and Amount of Funds or Other Consideration

The response to Item 5(c), below is incorporated herein by reference. The source of funds of the Reporting Person for the acquisition of the 95,395 shares of Common Stock in the rights offering that necessitated the filing of this Schedule (such shares, the Rights Offering Shares) was personal funds. The consideration for the Rights Offering Shares was \$540,889.65.

Item 4. Purpose of Transaction

The Common Stock and Series B Preferred Stock beneficially owned by the Reporting Person was acquired and is held for investment purposes.

The Reporting Person may also pursue other alternatives available in order to maximize the value of his investment in the Issuer. Such alternatives could include, without limitation: (a) the purchase of additional Common Stock in the open market, in privately negotiated transactions or otherwise, and (b) the sale of all or a portion of the Common or Series B Preferred Stock now owned or hereafter acquired by him.

Other than as set forth above in this Item 4, the Reporting Person has no other existing plan or proposal which relates to or would result in any of the matters enumerated in clauses (a) through (j), inclusive, of Item 4 of Schedule 13D.

Item 5. Interest in Securities of the Issuer

- (a) (b) The responses to Items 7 13 of the cover page of the Schedule are incorporated herein by reference. Please also see Exhibit A Notes 1 and 5.
- (c) On September 12, 2008, the Reporting Person acquired the beneficial ownership of 95,395 shares of Common Stock of the Issuer pursuant to a rights offering effective August 14, 2008 that expired on September 12, 2008, at \$5.67 per share for a total of \$540,889,65.
- (d) The Reporting Person knows of no other person having the right to receive or the power to direct the receipt of dividends from, or the proceeds from the sale of, the shares beneficially owned by such Reporting Person.
- (e) Not applicable

Item 6. Contracts, Arrangements, Understandings or Relationships with Respect to Securities of the Issuer

Other than as described in items 3, 4 and 5, there are no contracts, arrangements, understandings or relationships (legal or otherwise) between the Reporting Person and any person with respect to any securities of the Issuer, including, but not limited to, the transfer or voting of any of the securities, finder s fees, joint ventures, loan or option arrangements, puts or calls, guarantees of profits, division of profits or loss, or the giving or withholding of proxies or any pledge or contingency, the occurrence of which would give another person voting or investment power of the securities of the Issuer.

- 1. Power of Attorney dated September 18, 2008.
- 2. Exhibit A.

Signature

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

September 22, 2008 Date

> /s/ Robert Yin Signature

Robert Yin, Attorney-in-fact for David L. Anderson Name/Title

ATTENTION

Intentional misstatements or omissions of fact constitute Federal Criminal Violations (See 18 U.S.C. 1001).

1.	Names of Reporting Perso G. Leonard Baker, Jr.	ns				
2.	Check the Appropriate Bo (a) (b)					
3.	SEC Use Only					
4.	Source of Funds (See Instr PF	Source of Funds (See Instructions) PF				
5.	Check if Disclosure of Leg	Check if Disclosure of Legal Proceedings Is Required Pursuant to Items 2(d) or 2(e) o				
6.	Citizenship or Place of Or California, United States	ganization				
	7.	Sole Voting Power 238,666*				
Number of Shares Beneficially Owned by	8.	Shared Voting Power 3,042,072**				
Each Reporting Person With	9.	Sole Dispositive Power 238,666*				
reison with	10.	Shared Dispositive Power 3,042,072**				
11.	Aggregate Amount Benefi 3,280,738	Aggregate Amount Beneficially Owned by Each Reporting Person 3,280,738				
12.	Check if the Aggregate Ar	Check if the Aggregate Amount in Row (11) Excludes Certain Shares (See Instructions) o				
13.	Percent of Class Represen 23.0%	Percent of Class Represented by Amount in Row (11) 23.0%				
14.	Type of Reporting Person IN	(See Instructions)				

^{*} See Note 6 on Exhibit A.

^{**} Includes shares owned by Sutter Hill Ventures, A California Limited Partnership, Sutter Hill Entrepreneurs Fund (AI) L.P. and Sutter Hill Entrepreneurs Fund (QP), L.P. See Exhibit A.

The class of equity to which this Schedule 13D (this **Schedule**) relates is the common stock, \$0.01 par value per share (the **Common Stock**) of eLoyalty Corporation, a Delaware corporation (the **Issuer**), which has its principal place of business at 150 Field Drive, Suite 250, Lake Forest, Illinois 60045.

Item 2. Identity and Background

(a)	Thi	s Schedule	is filed by C	3. Leonard	d Baker, Jr. (the	Reporting Person).

(b) The Reporting Person s business address is 755 Page Mill Rd., Suite #A-200, Palo Alto,

CA 94304.

(c) The Reporting Person s present principal occupation or employment (and the principal

business and address of any corporation or organization in which such employment is conducted) is as follows: The Reporting Person is a Managing Director of a venture capital fund. The principal business address of the organization in which such

employment is conducted is 755 Page Mill Rd., Suite #A-200, Palo Alto, CA 94304.

(d) and (e) The Reporting Person has not, during the past five years, been convicted in a

criminal proceeding (excluding traffic violations or similar misdemeanors). The Reporting Person has not during the last five years been a party to a civil proceeding of a judicial or administrative body of competent jurisdiction and as a result of such proceeding was or is subject to a judgment, decree or final order enjoining future violations of, or prohibiting or mandating activities subject to, federal or state securities

laws or finding any violation with respect to such laws.

(f) The Reporting Person is a U.S. citizen.

Item 3. Source and Amount of Funds or Other Consideration

The response to Item 5(c), below is incorporated herein by reference. The source of funds of the Reporting Person for the acquisition of the 101,305 shares of Common Stock in the rights offering that necessitated the filing of this Schedule (such shares, the Rights Offering Shares) was personal funds. The consideration for the Rights Offering Shares was \$574,399.35.

Item 4. Purpose of Transaction

The Common Stock and Series B Preferred Stock beneficially owned by the Reporting Person was acquired and is held for investment purposes.

The Reporting Person may also pursue other alternatives available in order to maximize the value of his investment in the Issuer. Such alternatives could include, without limitation: (a) the purchase of additional Common Stock in the open market, in privately negotiated transactions or otherwise, and (b) the sale of all or a portion of the Common or Series B Preferred Stock now owned or hereafter acquired by him.

Other than as set forth above in this Item 4, the Reporting Person has no other existing plan or proposal which relates to or would result in any of the matters enumerated in clauses (a) through (j), inclusive, of Item 4 of Schedule 13D.

Item 5. Interest in Securities of the Issuer

- (a) (b) The responses to Items 7 13 of the cover page of the Schedule are incorporated herein by reference. Please also see Exhibit A Notes 1 and 6.
- (c) On September 12, 2008, the Reporting Person acquired the beneficial ownership of 101,305 shares of Common Stock of the Issuer pursuant to a rights offering effective August 14, 2008 that expired on September 12, 2008, at \$5.67 per share for a total of \$574,399.35.
- (d) The Reporting Person knows of no other person having the right to receive or the power to direct the receipt of dividends from, or the proceeds from the sale of, the shares beneficially owned by such Reporting Person.
- (e) Not applicable

Item 6. Contracts, Arrangements, Understandings or Relationships with Respect to Securities of the Issuer

Other than as described in items 3, 4 and 5, there are no contracts, arrangements, understandings or relationships (legal or otherwise) between the Reporting Person and any person with respect to any securities of the Issuer, including, but not limited to, the transfer or voting of any of the securities, finder s fees, joint ventures, loan or option arrangements, puts or calls, guarantees of profits, division of profits or loss, or the giving or withholding of proxies or any pledge or contingency, the occurrence of which would give another person voting or investment power of the securities of the Issuer.

- 1. Power of Attorney dated September 18, 2008.
- 2. Exhibit A.

Signature

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

September 22, 2008 Date

> /s/ Robert Yin Signature

Robert Yin, Attorney-in-fact for G. Leonard Baker, Jr. Name/Title

ATTENTION

Intentional misstatements or omissions of fact constitute Federal Criminal Violations (See 18 U.S.C. 1001).

1.	Names of Reporting Person William H. Younger, Jr.	ns			
2.	Check the Appropriate Box (a) (b)	x if a Member of a Group (See Instructions) o x			
3.	SEC Use Only				
4.	Source of Funds (See Instr PF	uctions)			
5.	Check if Disclosure of Leg	Check if Disclosure of Legal Proceedings Is Required Pursuant to Items 2(d) or 2(e) o			
6.	Citizenship or Place of Org California, United States	ganization			
	7.	Sole Voting Power 281,406*			
Number of Shares Beneficially Owned by	8.	Shared Voting Power 3,042,072**			
Each Reporting Person With	9.	Sole Dispositive Power 281,406*			
reison with	10.	Shared Dispositive Power 3,042,072**			
11.	Aggregate Amount Beneficially Owned by Each Reporting Person 3,323,478				
12.	Check if the Aggregate An	Check if the Aggregate Amount in Row (11) Excludes Certain Shares (See Instructions) o			
13.	Percent of Class Represent 23.3%	Percent of Class Represented by Amount in Row (11) 23.3%			
14.	Type of Reporting Person (IN	(See Instructions)			

^{*} See Note 7 on Exhibit A.

^{**} Includes shares owned by Sutter Hill Ventures, A California Limited Partnership, Sutter Hill Entrepreneurs Fund (AI) L.P. and Sutter Hill Entrepreneurs Fund (QP), L.P. See Exhibit A.

The class of equity to which this Schedule 13D (this Schedule) relates is the common stock, \$0.01 par value per share (the Common Stock) of eLoyalty Corporation, a Delaware corporation (the Issuer), which has its principal place of business at 150 Field Drive, Suite 250, Lake Forest, Illinois 60045.

Item 2. Identity and Background

(a)	This schedule is filed by william H. Tounger, Jr. (the keporting Person).
(b)	The Reporting Person s business address is 755 Page Mill Rd., Suite #A-200, Palo Alto,
	CA 94304.

This Cabadula is filed by William II Voyages In (the Depositing Deposit

The Reporting Person s present principal occupation or employment (and the principal business and address of any corporation or organization in which such employment is conducted) is as follows: The Reporting Person is a Managing Director of a venture capital fund. The principal business address of the organization in which such employment is conducted is 755 Page Mill Rd., Suite #A-200, Palo Alto, CA 94304. and (e) The Reporting Person has not, during the past five years, been convicted in a criminal proceeding (excluding traffic violations or similar misdemeanors). The Reporting Person has not during the last five years been a party to a civil proceeding of a judicial or administrative body of competent jurisdiction and as a result of such proceeding was or is subject to a judgment, decree or final order enjoining future violations of, or prohibiting or mandating activities subject to, federal or state securities laws or finding any violation with respect to such laws.

The Reporting Person is a U.S. citizen.

(f)

Item 3. Source and Amount of Funds or Other Consideration

(c)

(d)

The response to Item 5(c), below is incorporated herein by reference. The source of funds of the Reporting Person for the acquisition of the 119,445 shares of Common Stock in the rights offering that necessitated the filing of this Schedule (such shares, the Rights Offering Shares) was personal funds. The consideration for the Rights Offering Shares was \$677,253.15.

Item 4. Purpose of Transaction

The Common Stock and Series B Preferred Stock beneficially owned by the Reporting Person was acquired and is held for investment

The Reporting Person may also pursue other alternatives available in order to maximize the value of his investment in the Issuer. Such alternatives could include, without limitation: (a) the purchase of additional Common Stock in the open market, in privately negotiated transactions or otherwise, and (b) the sale of all or a portion of the Common or Series B Preferred Stock now owned or hereafter acquired by him.

Other than as set forth above in this Item 4, the Reporting Person has no other existing plan or proposal which relates to or would result in any of the matters enumerated in clauses (a) through (j), inclusive, of Item 4 of Schedule 13D.

Item 5. Interest in Securities of the Issuer

- (a) (b) The responses to Items 7 13 of the cover page of the Schedule are incorporated herein by reference. Please also see Exhibit A Notes 1 and 7.
- (c) On September 12, 2008, the Reporting Person acquired the beneficial ownership of 119,445 shares of Common Stock of the Issuer pursuant to a rights offering effective August 14, 2008 that expired on September 12, 2008, at \$5.67 per share for a total of
- (d) The Reporting Person knows of no other person having the right to receive or the power to direct the receipt of dividends from, or the proceeds from the sale of, the shares beneficially owned by such Reporting Person.
- (e) Not applicable

Item 6. Contracts, Arrangements, Understandings or Relationships with Respect to Securities of the Issuer

Other than as described in items 3, 4 and 5, there are no contracts, arrangements, understandings or relationships (legal or otherwise) between the Reporting Person and any person with respect to any securities of the Issuer, including, but not limited to, the transfer or voting of any of the securities, finder s fees, joint ventures, loan or option arrangements, puts or calls, guarantees of profits, division of profits or loss, or the giving or withholding of proxies or any pledge or contingency, the occurrence of which would give another person voting or investment power of the securities of the Issuer.

- 1. Power of Attorney dated September 18, 2008.
- 2. Exhibit A.

Signature

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

September 22, 2008 Date

> /s/ Robert Yin Signature

Robert Yin, Attorney-in-fact for William H. Younger, Jr. Name/Title

ATTENTION

Intentional misstatements or omissions of fact constitute Federal Criminal Violations (See 18 U.S.C. 1001).

1.	Names of Reporting Person Tench Coxe	S		
2.	Check the Appropriate Box (a) (b)	if a Member of a Group (See Instructions) O X		
3.	SEC Use Only			
4.	Source of Funds (See Instructions) PF			
5.	Check if Disclosure of Legal Proceedings Is Required Pursuant to Items 2(d) or 2(e) O			
6.	Citizenship or Place of Orga California, United States	anization		
	7.	Sole Voting Power 577,964*		
Number of Shares Beneficially	8.	Shared Voting Power 3,042,072**		
Owned by Each Reporting Person With	9.	Sole Dispositive Power 577,964*		
Terson with	10.	Shared Dispositive Power 3,042,072**		
11.	Aggregate Amount Beneficially Owned by Each Reporting Person 3,620,036			
12.	Check if the Aggregate Amount in Row (11) Excludes Certain Shares (See Instructions) o			
13.	Percent of Class Represented by Amount in Row (11) 25.2%			
14.	Type of Reporting Person (See Instructions) IN			

^{*} See Note 8 on Exhibit A.

^{**} Includes shares owned by Sutter Hill Ventures, A California Limited Partnership, Sutter Hill Entrepreneurs Fund (AI) L.P. and Sutter Hill Entrepreneurs Fund (QP), L.P. See Exhibit A.

The class of equity to which this Schedule 13D (this **Schedule**) relates is the common stock, \$0.01 par value per share (the **Common Stock**) of eLoyalty Corporation, a Delaware corporation (the **Issuer**), which has its principal place of business at 150 Field Drive, Suite 250, Lake Forest, Illinois 60045.

Item 2. Identity and Background

(a)	This Schedu	ule is filed b	y Tench Coxe	(the Reporti	ng Person).
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(b)	The Reporting Person	s business address is 755 Page Mill Rd., Suite #A-200, Palo Alto,
(-)		

CA 94304.

(c) The Reporting Person s present principal occupation or employment (and the principal

business and address of any corporation or organization in which such employment is conducted) is as follows: The Reporting Person is a Managing Director of a venture capital fund. The principal business address of the organization in which such

employment is conducted is 755 Page Mill Rd., Suite #A-200, Palo Alto, CA 94304.

(d) and (e) The Reporting Person has not, during the past five years, been convicted in a

criminal proceeding (excluding traffic violations or similar misdemeanors). The Reporting Person has not during the last five years been a party to a civil proceeding of a judicial or administrative body of competent jurisdiction and as a result of such proceeding was or is subject to a judgment, decree or final order enjoining future violations of, or prohibiting or mandating activities subject to, federal or state securities

laws or finding any violation with respect to such laws.

(f) The Reporting Person is a U.S. citizen.

Item 3. Source and Amount of Funds or Other Consideration

The response to Item 5(c), below is incorporated herein by reference. The source of funds of the Reporting Person for the acquisition of the 216,545 shares of Common Stock in the rights offering that necessitated the filing of this Schedule (such shares, the Rights Offering Shares) was personal funds. The consideration for the Rights Offering Shares was \$1,227,810.15.

Item 4. Purpose of Transaction

The Common Stock and Series B Preferred Stock beneficially owned by the Reporting Person was acquired and is held for investment purposes.

The Reporting Person may also pursue other alternatives available in order to maximize the value of his investment in the Issuer. Such alternatives could include, without limitation: (a) the purchase of additional Common Stock in the open market, in privately negotiated transactions or otherwise, and (b) the sale of all or a portion of the Common or Series B Preferred Stock now owned or hereafter acquired by him.

Other than as set forth above in this Item 4, the Reporting Person has no other existing plan or proposal which relates to or would result in any of the matters enumerated in clauses (a) through (j), inclusive, of Item 4 of Schedule 13D.

Item 5. Interest in Securities of the Issuer

- (a) (b) The responses to Items 7 13 of the cover page of the Schedule are incorporated herein by reference. Please also see Exhibit A Notes 1 and 8.
- (c) On August 8, 2008, the Reporting Person received 1,404 shares of Common Stock of the Issuer in lieu of cash payment for attending board and committee meetings. The Reporting Person is a member of the Board of Directors of the Issuer.

On September 12, 2008, the Reporting Person acquired the beneficial ownership of 216,545 shares of Common Stock of the Issuer pursuant to a rights offering effective August 14, 2008 that expired on September 12, 2008, at \$5.67 per share for a total of \$1,227,810.15.

(d) The Reporting Person knows of no other person having the right to receive or the power to direct the receipt of dividends from, or the proceeds from the sale of, the shares beneficially owned by such Reporting Person.

(e) Not applicable

Item 6. Contracts, Arrangements, Understandings or Relationships with Respect to Securities of the Issuer

Other than as described in items 3, 4 and 5, there are no contracts, arrangements, understandings or relationships (legal or otherwise) between the Reporting Person and any person with respect to any securities of the Issuer, including, but not limited to, the transfer or voting of any of the securities, finder s fees, joint ventures, loan or option arrangements, puts or calls, guarantees of profits, division of profits or loss, or the giving or withholding of proxies or any pledge or contingency, the occurrence of which would give another person voting or investment power of the securities of the Issuer.

Item 7. Material to be Filed as Exhibits

- Power of Attorney dated September 18, 2008.
 Exhibit A.

Signature

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

September 22, 2008 Date

> /s/ Robert Yin Signature

Robert Yin, Attorney-in-fact for Tench Coxe Name/Title

ATTENTION

Intentional misstatements or omissions of fact constitute Federal Criminal Violations (See 18 U.S.C. 1001).

1.	Names of Reporting Pers Gregory P. Sands	sons			
2.	2. Check the Appropriate Box if a Member of a Group (See Instructions) (a) (b) x				
3.	SEC Use Only				
4.	Source of Funds (See Instructions) PF				
5.	Check if Disclosure of Legal Proceedings Is Required Pursuant to Items 2(d) or 2(e) o				
6.	Citizenship or Place of California, United States				
	7.	Sole Voting Power 70,772*			
Number of Shares Beneficially Owned by	8.	Shared Voting Power 3,042,072**			
Each Reporting	9.	Sole Dispositive Power 70,772*			
Person With	10.	Shared Dispositive Power 3,042,072**			
11.	Aggregate Amount Beneficially Owned by Each Reporting Person 3,112,844				
12.	Check if the Aggregate Amount in Row (11) Excludes Certain Shares (See Instructions) o				
13.	Percent of Class Represented by Amount in Row (11) 21.9%				
14.	Type of Reporting Perso IN	n (See Instructions)			

^{*} See Note 9 on Exhibit A.

^{**} Includes shares owned by Sutter Hill Ventures, A California Limited Partnership, Sutter Hill Entrepreneurs Fund (AI) L.P. and Sutter Hill Entrepreneurs Fund (QP), L.P. See Exhibit A.

The class of equity to which this Schedule 13D (this **Schedule**) relates is the common stock, \$0.01 par value per share (the **Common Stock**) of eLoyalty Corporation, a Delaware corporation (the **Issuer**), which has its principal place of business at 150 Field Drive, Suite 250, Lake Forest, Illinois 60045.

Item 2. Identity and Background

(a)	This Schedule is	led by Gregory P. Sands (the	Reporting Person).
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(b) The Reporting Person s business address is 755 Page Mill Rd., Suite #A-200, Palo Alto,

CA 94304.

(c) The Reporting Person s present principal occupation or employment (and the principal

business and address of any corporation or organization in which such employment is conducted) is as follows: The Reporting Person is a Managing Director of a venture capital fund. The principal business address of the organization in which such

employment is conducted is 755 Page Mill Rd., Suite #A-200, Palo Alto, CA 94304. and (e) The Reporting Person has not, during the past five years, been convicted in a

criminal proceeding (excluding traffic violations or similar misdemeanors). The Reporting Person has not during the last five years been a party to a civil proceeding of a judicial or administrative body of competent jurisdiction and as a result of such proceeding was or is subject to a judgment, decree or final order enjoining future violations of or prohibiting or mandating activities subject to federal or state securities.

violations of, or prohibiting or mandating activities subject to, federal or state securities laws or finding any violation with respect to such laws.

(f) The Reporting Person is a U.S. citizen.

Item 3. Source and Amount of Funds or Other Consideration

(d)

The response to Item 5(c), below is incorporated herein by reference. The source of funds of the Reporting Person for the acquisition of the 30,035 shares of Common Stock in the rights offering that necessitated the filing of this Schedule (such shares, the Rights Offering Shares) was personal funds. The consideration for the Rights Offering Shares was \$170,298.45.

Item 4. Purpose of Transaction

The Common Stock and Series B Preferred Stock beneficially owned by the Reporting Person was acquired and is held for investment purposes.

The Reporting Person may also pursue other alternatives available in order to maximize the value of his investment in the Issuer. Such alternatives could include, without limitation: (a) the purchase of additional Common Stock in the open market, in privately negotiated transactions or otherwise, and (b) the sale of all or a portion of the Common or Series B Preferred Stock now owned or hereafter acquired by him.

Other than as set forth above in this Item 4, the Reporting Person has no other existing plan or proposal which relates to or would result in any of the matters enumerated in clauses (a) through (j), inclusive, of Item 4 of Schedule 13D.

Item 5. Interest in Securities of the Issuer

- (a) (b) The responses to Items 7 13 of the cover page of the Schedule are incorporated herein by reference. Please also see Exhibit A Notes 1 and 9.
- (c) On September 12, 2008, the Reporting Person acquired the beneficial ownership of 30,035 shares of Common Stock of the Issuer pursuant to a rights offering effective August 14, 2008 that expired on September 12, 2008, at \$5.67 per share for a total of \$170.298.45.
- (d) The Reporting Person knows of no other person having the right to receive or the power to direct the receipt of dividends from, or the proceeds from the sale of, the shares beneficially owned by such Reporting Person.
- (e) Not applicable

Item 6. Contracts, Arrangements, Understandings or Relationships with Respect to Securities of the Issuer

Other than as described in items 3, 4 and 5, there are no contracts, arrangements, understandings or relationships (legal or otherwise) between the Reporting Person and any person with respect to any securities of the Issuer, including, but not limited to, the transfer or voting of any of the securities, finder s fees, joint ventures, loan or option arrangements, puts or calls, guarantees of profits, division of profits or loss, or the giving or withholding of proxies or any pledge or contingency, the occurrence of which would give another person voting or investment power of the securities of the Issuer.

- 1. Power of Attorney dated September 18, 2008.
- 2. Exhibit A.

Signature

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

September 22, 2008 Date

> /s/ Robert Yin Signature

Robert Yin, Attorney-in-fact for Gregory P. Sands Name/Title

ATTENTION

Intentional misstatements or omissions of fact constitute Federal Criminal Violations (See 18 U.S.C. 1001).

1.	Names of Reporting Person James C. Gaither	ns		
2.	Check the Appropriate Box (a) (b)	x if a Member of a Group (See Instructions) o x		
3.	SEC Use Only			
4.	Source of Funds (See Instructions) PF Check if Disclosure of Legal Proceedings Is Required Pursuant to Items 2(d) or 2(e) o			
5.6.				
	Citizenship or Place of Org California, United States	ganization		
	7.	Sole Voting Power 55,187*		
Number of Shares Beneficially Owned by	8.	Shared Voting Power 3,042,072**		
Each Reporting Person With	9.	Sole Dispositive Power 55,187*		
reison with	10.	Shared Dispositive Power 3,042,072**		
11.	Aggregate Amount Beneficially Owned by Each Reporting Person 3,097,259			
12.	Check if the Aggregate Amount in Row (11) Excludes Certain Shares (See Instructions)			
13.	Percent of Class Represented by Amount in Row (11) 21.8%			
14.	Type of Reporting Person (See Instructions) IN			

^{*} See Note 10 on Exhibit A.

^{**} Includes shares owned by Sutter Hill Ventures, A California Limited Partnership, Sutter Hill Entrepreneurs Fund (AI) L.P. and Sutter Hill Entrepreneurs Fund (QP), L.P. See Exhibit A.

The class of equity to which this Schedule 13D (this **Schedule**) relates is the common stock, \$0.01 par value per share (the **Common Stock**) of eLoyalty Corporation, a Delaware corporation (the **Issuer**), which has its principal place of business at 150 Field Drive, Suite 250, Lake Forest, Illinois 60045.

Item 2. Identity and Background

(a)	This Schedule is filed	d by James C	. Gaither (the 1	Reporting Person).	
(u)	Tills Schedule is filed	a by sumies c	. Ourmer (me i	keporung rerson /.	

(b) The Reporting Person s business address is 755 Page Mill Rd., Suite #A-200, Palo Alto,

CA 94304.

(c) The Reporting Person s present principal occupation or employment (and the principal

business and address of any corporation or organization in which such employment is conducted) is as follows: The Reporting Person is a Managing Director of a venture capital fund. The principal business address of the organization in which such

employment is conducted is 755 Page Mill Rd., Suite #A-200, Palo Alto, CA 94304.
(d) and (e) The Reporting Person has not, during the past five years, been convicted in a

criminal proceeding (excluding traffic violations or similar misdemeanors). The Reporting Person has not during the last five years been a party to a civil proceeding of a judicial or administrative body of competent jurisdiction and as a result of such proceeding was or is subject to a judgment, decree or final order enjoining future violations of, or prohibiting or mandating activities subject to, federal or state securities

laws or finding any violation with respect to such laws.

(f) The Reporting Person is a U.S. citizen.

Item 3. Source and Amount of Funds or Other Consideration

The response to Item 5(c), below is incorporated herein by reference. The source of funds of the Reporting Person for the acquisition of the 23,416 shares of Common Stock in the rights offering that necessitated the filing of this Schedule (such shares, the Rights Offering Shares) was personal funds. The consideration for the Rights Offering Shares was \$132,768.72.

Item 4. Purpose of Transaction

The Common Stock and Series B Preferred Stock beneficially owned by the Reporting Person was acquired and is held for investment purposes.

The Reporting Person may also pursue other alternatives available in order to maximize the value of his investment in the Issuer. Such alternatives could include, without limitation: (a) the purchase of additional Common Stock in the open market, in privately negotiated transactions or otherwise, and (b) the sale of all or a portion of the Common or Series B Preferred Stock now owned or hereafter acquired by him.

Other than as set forth above in this Item 4, the Reporting Person has no other existing plan or proposal which relates to or would result in any of the matters enumerated in clauses (a) through (j), inclusive, of Item 4 of Schedule 13D.

Item 5. Interest in Securities of the Issuer

- (a) (b) The responses to Items 7 13 of the cover page of the Schedule are incorporated herein by reference. Please also see Exhibit A Notes 1 and 10.
- (c) On September 12, 2008, the Reporting Person acquired the beneficial ownership of 23,416 shares of Common Stock of the Issuer pursuant to a rights offering effective August 14, 2008 that expired on September 12, 2008, at \$5.67 per share for a total of \$132,768,72.
- (d) The Reporting Person knows of no other person having the right to receive or the power to direct the receipt of dividends from, or the proceeds from the sale of, the shares beneficially owned by such Reporting Person.
- (e) Not applicable

Item 6. Contracts, Arrangements, Understandings or Relationships with Respect to Securities of the Issuer

Other than as described in items 3, 4 and 5, there are no contracts, arrangements, understandings or relationships (legal or otherwise) between the Reporting Person and any person with respect to any securities of the Issuer, including, but not limited to, the transfer or voting of any of the securities, finder s fees, joint ventures, loan or option arrangements, puts or calls, guarantees of profits, division of profits or loss, or the giving or withholding of proxies or any pledge or contingency, the occurrence of which would give another person voting or investment power of the securities of the Issuer.

- 1. Power of Attorney dated September 18, 2008.
- 2. Exhibit A.

Signature

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

September 22, 2008 Date

> /s/ Robert Yin Signature

Robert Yin, Attorney-in-fact for James C. Gaither Name/Title

ATTENTION

Intentional misstatements or omissions of fact constitute Federal Criminal Violations (See 18 U.S.C. 1001).

1.	Names of Reporting Person James N. White	as		
2.	Check the Appropriate Box (a) (b)	x if a Member of a Group (See Instructions) o x		
3.	SEC Use Only			
4.	Source of Funds (See Instr PF	uctions)		
5.	Check if Disclosure of Leg	gal Proceedings Is Required Pursuant to Items 2(d) or 2(e) o		
6.	Citizenship or Place of Org California, United States	ganization		
	7.	Sole Voting Power 112,999*		
Number of Shares Beneficially Owned by	8.	Shared Voting Power 3,042,072**		
Each Reporting Person With	9.	Sole Dispositive Power 112,999*		
Person with	10.	Shared Dispositive Power 3,042,072**		
11.	Aggregate Amount Benefic 3,155,071	cially Owned by Each Reporting Person		
12.	Check if the Aggregate Amount in Row (11) Excludes Certain Shares (See Instructions) o			
13.	Percent of Class Represented by Amount in Row (11) 22.2%			
14.	Type of Reporting Person (IN	(See Instructions)		

^{*} See Note 11 on Exhibit A.

^{**} Includes shares owned by Sutter Hill Ventures, A California Limited Partnership, Sutter Hill Entrepreneurs Fund (AI) L.P. and Sutter Hill Entrepreneurs Fund (QP), L.P. See Exhibit A.

The class of equity to which this Schedule 13D (this **Schedule**) relates is the common stock, \$0.01 par value per share (the **Common Stock**) of eLoyalty Corporation, a Delaware corporation (the **Issuer**), which has its principal place of business at 150 Field Drive, Suite 250, Lake Forest, Illinois 60045.

Item 2. Identity and Background

(a)	This Schedule is filed by	James N. White (the	Reporting Person).
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(b) The Reporting Person s business address is 755 Page Mill Rd., Suite #A-200, Palo Alto,

CA 94304.

(c) The Reporting Person s present principal occupation or employment (and the principal

business and address of any corporation or organization in which such employment is conducted) is as follows: The Reporting Person is a Managing Director of a venture capital fund. The principal business address of the organization in which such

employment is conducted is 755 Page Mill Rd., Suite #A-200, Palo Alto, CA 94304. and (e) The Reporting Person has not, during the past five years, been convicted in a

criminal proceeding (excluding traffic violations or similar misdemeanors). The Reporting Person has not during the last five years been a party to a civil proceeding of a judicial or administrative body of competent jurisdiction and as a result of such proceeding was or is subject to a judgment, decree or final order enjoining future violations of, or prohibiting or mandating activities subject to, federal or state securities

laws or finding any violation with respect to such laws.

TID ' D ' IIG ''

(f) The Reporting Person is a U.S. citizen.

Item 3. Source and Amount of Funds or Other Consideration

(d)

The response to Item 5(c), below is incorporated herein by reference. The source of funds of the Reporting Person for the acquisition of the 47,962 shares of Common Stock in the rights offering that necessitated the filing of this Schedule (such shares, the Rights Offering Shares) was personal funds. The consideration for the Rights Offering Shares was \$271,944.54.

Item 4. Purpose of Transaction

The Common Stock and Series B Preferred Stock beneficially owned by the Reporting Person was acquired and is held for investment purposes.

The Reporting Person may also pursue other alternatives available in order to maximize the value of his investment in the Issuer. Such alternatives could include, without limitation: (a) the purchase of additional Common Stock in the open market, in privately negotiated transactions or otherwise, and (b) the sale of all or a portion of the Common or Series B Preferred Stock now owned or hereafter acquired by him.

Other than as set forth above in this Item 4, the Reporting Person has no other existing plan or proposal which relates to or would result in any of the matters enumerated in clauses (a) through (j), inclusive, of Item 4 of Schedule 13D.

Item 5. Interest in Securities of the Issuer

- (a) (b) The responses to Items 7 13 of the cover page of the Schedule are incorporated herein by reference. Please also see Exhibit A Notes 1 and 11.
- (c) On September 12, 2008, the Reporting Person acquired the beneficial ownership of 47,962 shares of Common Stock of the Issuer pursuant to a rights offering effective August 14, 2008 that expired on September 12, 2008, at \$5.67 per share for a total of \$271,944,54.
- (d) The Reporting Person knows of no other person having the right to receive or the power to direct the receipt of dividends from, or the proceeds from the sale of, the shares beneficially owned by such Reporting Person.
- (e) Not applicable

Item 6. Contracts, Arrangements, Understandings or Relationships with Respect to Securities of the Issuer

Other than as described in items 3, 4 and 5, there are no contracts, arrangements, understandings or relationships (legal or otherwise) between the Reporting Person and any person with respect to any securities of the Issuer, including, but not limited to, the transfer or voting of any of the securities, finder s fees, joint ventures, loan or option arrangements, puts or calls, guarantees of profits, division of profits or loss, or the giving or withholding of proxies or any pledge or contingency, the occurrence of which would give another person voting or investment power of the securities of the Issuer.

- 1. Power of Attorney dated September 18, 2008.
- 2. Exhibit A.

Signature

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

September 22, 2008 Date

> /s/ Robert Yin Signature

Robert Yin, Attorney-in-fact for James N. White Name/Title

ATTENTION

Intentional misstatements or omissions of fact constitute Federal Criminal Violations (See 18 U.S.C. 1001).

1.	Names of Reporting Pers Jeffrey W. Bird	ons
2.	Check the Appropriate B (a) (b)	ox if a Member of a Group (See Instructions) o x
3.	SEC Use Only	
4.	Source of Funds (See Ins PF	tructions)
5.	Check if Disclosure of Lo	egal Proceedings Is Required Pursuant to Items 2(d) or 2(e) o
6.	Citizenship or Place of O California, United States	rganization
	7.	Sole Voting Power 74,110*
Number of Shares Beneficially Owned by	8.	Shared Voting Power 3,042,072**
Each Reporting Person With	9.	Sole Dispositive Power 74,110*
Person with	10.	Shared Dispositive Power 3,042,072**
11.	Aggregate Amount Bene 3,116,182	ficially Owned by Each Reporting Person
12.	Check if the Aggregate A	amount in Row (11) Excludes Certain Shares (See Instructions) o
13.	Percent of Class Represe 22.0%	nted by Amount in Row (11)
14.	Type of Reporting Person IN	n (See Instructions)

^{*} See Note 12 on Exhibit A.

^{**} Includes shares owned by Sutter Hill Ventures, A California Limited Partnership, Sutter Hill Entrepreneurs Fund (AI) L.P. and Sutter Hill Entrepreneurs Fund (QP), L.P. See Exhibit A.

Item 1. Security and Issuer

The class of equity to which this Schedule 13D (this **Schedule**) relates is the common stock, \$0.01 par value per share (the **Common Stock**) of eLoyalty Corporation, a Delaware corporation (the **Issuer**), which has its principal place of business at 150 Field Drive, Suite 250, Lake Forest, Illinois 60045.

Item 2. Identity and Background

(b)

(d)

(f)

(a) This Schedule is filed by Jeffrey W. Bird (the **Reporting Person**).

The Reporting Person s business address is 755 Page Mill Rd., Suite #A-200, Palo Alto,

CA 94304.

(c) The Reporting Person s present principal occupation or employment (and the principal

business and address of any corporation or organization in which such employment is conducted) is as follows: The Reporting Person is a Managing Director of a venture capital fund. The principal business address of the organization in which such employment is conducted is 755 Page Mill Rd., Suite #A-200, Palo Alto, CA 94304.

and (e) The Reporting Person has not, during the past five years, been convicted in a criminal proceeding (excluding traffic violations or similar misdemeanors). The

Reporting Person has not during the last five years been a party to a civil proceeding of a judicial or administrative body of competent jurisdiction and as a result of such proceeding was or is subject to a judgment, decree or final order enjoining future violations of, or prohibiting or mandating activities subject to, federal or state securities

laws or finding any violation with respect to such laws.

The Reporting Person is a U.S. citizen.

Item 3. Source and Amount of Funds or Other Consideration

The response to Item 5(c), below is incorporated herein by reference. The source of funds of the Reporting Person for the acquisition of the 31,457 shares of Common Stock in the rights offering that necessitated the filing of this Schedule (such shares, the Rights Offering Shares) was personal funds. The consideration for the Rights Offering Shares was \$178,361.19.

Item 4. Purpose of Transaction

The Common and Series B Preferred Stock beneficially owned by the Reporting Person was acquired and is held for investment purposes.

The Reporting Person may also pursue other alternatives available in order to maximize the value of his investment in the Issuer. Such alternatives could include, without limitation: (a) the purchase of additional Common Stock in the open market, in privately negotiated transactions or otherwise, and (b) the sale of all or a portion of the Common or Series B Preferred Stock now owned or hereafter acquired by him.

Other than as set forth above in this Item 4, the Reporting Person has no other existing plan or proposal which relates to or would result in any of the matters enumerated in clauses (a) through (j), inclusive, of Item 4 of Schedule 13D.

Item 5. Interest in Securities of the Issuer

- (a) (b) The responses to Items 7 13 of the cover page of the Schedule are incorporated herein by reference. Please also see Exhibit A Notes 1 and 12.
- (c) On September 12, 2008, the Reporting Person acquired the beneficial ownership of 31,457 shares of Common Stock of the Issuer pursuant to a rights offering effective August 14, 2008 that expired on September 12, 2008, at \$5.67 per share for a total of \$178,361,19.
- (d) The Reporting Person knows of no other person having the right to receive or the power to direct the receipt of dividends from, or the proceeds from the sale of, the shares beneficially owned by such Reporting Person.
- (e) Not applicable

Item 6. Contracts, Arrangements, Understandings or Relationships with Respect to Securities of the Issuer

Other than as described in items 3, 4 and 5, there are no contracts, arrangements, understandings or relationships (legal or otherwise) between the Reporting Person and any person with respect to any securities of the Issuer, including, but not limited to, the transfer or voting of any of the securities, finder s fees, joint ventures, loan or option arrangements, puts or calls, guarantees of profits, division of profits or loss, or the giving or withholding of proxies or any pledge or contingency, the occurrence of which would give another person voting or investment power of the securities of the Issuer.

- 1. Power of Attorney dated September 18, 2008.
- 2. Exhibit A.

Signature

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

September 22, 2008 Date

> /s/ Robert Yin Signature

Robert Yin, Attorney-in-fact for Jeffrey W. Bird Name/Title

ATTENTION

Intentional misstatements or omissions of fact constitute Federal Criminal Violations (See 18 U.S.C. 1001).

1.	Names of Reporting Pers David E. Sweet	ons	
2.	Check the Appropriate Box (a) (b)	ox if a Member of a Group (See Instructions) o x	
3.	SEC Use Only		
4.	Source of Funds (See Ins	tructions)	
5.	Check if Disclosure of Le	egal Proceedings Is Required Pursuant to Items 2(d) or 2(e) o	
6.	Citizenship or Place of O California, United States	rganization	
	7.	Sole Voting Power 43,515*	
Number of Shares Beneficially Owned by	8.	Shared Voting Power 3,042,072**	
Each Reporting	9.	Sole Dispositive Power 43,515*	
Person With	10.	Shared Dispositive Power 3,042,072**	
11.	Aggregate Amount Benef 3,085,587	ficially Owned by Each Reporting Person	
12.	Check if the Aggregate A	amount in Row (11) Excludes Certain Shares (See Instructions) o	
13.	Percent of Class Represented by Amount in Row (11) 21.8%		
14.	Type of Reporting Person IN	n (See Instructions)	

^{*} See Note 13 on Exhibit A.

^{**} Includes shares owned by Sutter Hill Ventures, A California Limited Partnership, Sutter Hill Entrepreneurs Fund (AI) L.P. and Sutter Hill Entrepreneurs Fund (QP), L.P. See Exhibit A.

The class of equity to which this Schedule 13D (this **Schedule**) relates is the common stock, \$0.01 par value per share (the **Common Stock**) of eLoyalty Corporation, a Delaware corporation (the **Issuer**), which has its principal place of business at 150 Field Drive, Suite 250, Lake Forest, Illinois 60045.

Item 2. Identity and Background

(a)	This Schedule is filed by David E. Swee	t (the R	eporting Person)).
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(b)	The Reporting Person	s business address is 755 Page Mill Rd., Suite #A-200, Palo Alto,

CA 94304.

(c) The Reporting Person s present principal occupation or employment (and the principal

business and address of any corporation or organization in which such employment is conducted) is as follows: The Reporting Person is a Managing Director of a venture capital fund. The principal business address of the organization in which such

employment is conducted is 755 Page Mill Rd., Suite #A-200, Palo Alto, CA 94304.

(d) and (e) The Reporting Person has not, during the past five years, been convicted in a

criminal proceeding (excluding traffic violations or similar misdemeanors). The Reporting Person has not during the last five years been a party to a civil proceeding of a judicial or administrative body of competent jurisdiction and as a result of such proceeding was or is subject to a judgment, decree or final order enjoining future violations of, or prohibiting or mandating activities subject to, federal or state securities

laws or finding any violation with respect to such laws.

(f) The Reporting Person is a U.S. citizen.

Item 3. Source and Amount of Funds or Other Consideration

The response to Item 5(c), below is incorporated herein by reference. The source of funds of the Reporting Person for the acquisition of the 18,469 shares of Common Stock in the rights offering that necessitated the filing of this Schedule (such shares, the Rights Offering Shares) was personal funds. The consideration for the Rights Offering Shares was \$104,719.23.

Item 4. Purpose of Transaction

The Common and Series B Preferred Stock beneficially owned by the Reporting Person was acquired and is held for investment purposes.

The Reporting Person may also pursue other alternatives available in order to maximize the value of his investment in the Issuer. Such alternatives could include, without limitation: (a) the purchase of additional Common Stock in the open market, in privately negotiated transactions or otherwise, and (b) the sale of all or a portion of the Common or Series B Preferred Stock now owned or hereafter acquired by him.

Other than as set forth above in this Item 4, the Reporting Person has no other existing plan or proposal which relates to or would result in any of the matters enumerated in clauses (a) through (j), inclusive, of Item 4 of Schedule 13D.

Item 5. Interest in Securities of the Issuer

- (a) (b) The responses to Items 7 13 of the cover page of the Schedule are incorporated herein by reference. Please also see Exhibit A Notes 1 and 13.
- (c) On September 12, 2008, the Reporting Person acquired the beneficial ownership of 18,469 shares of Common Stock of the Issuer pursuant to a rights offering effective August 14, 2008 that expired on September 12, 2008, at \$5.67 per share for a total of \$104,719,23.
- (d) The Reporting Person knows of no other person having the right to receive or the power to direct the receipt of dividends from, or the proceeds from the sale of, the shares beneficially owned by such Reporting Person.
- (e) Not applicable

Item 6. Contracts, Arrangements, Understandings or Relationships with Respect to Securities of the Issuer

Other than as described in items 3, 4 and 5, there are no contracts, arrangements, understandings or relationships (legal or otherwise) between the Reporting Person and any person with respect to any securities of the Issuer, including, but not limited to, the transfer or voting of any of the securities, finder s fees, joint ventures, loan or option arrangements, puts or calls, guarantees of profits, division of profits or loss, or the giving or withholding of proxies or any pledge or contingency, the occurrence of which would give another person voting or investment power of the securities of the Issuer.

- 1. Power of Attorney dated September 18, 2008.
- 2. Exhibit A.

Signature

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

September 22, 2008 Date

> /s/ Robert Yin Signature

Robert Yin, Attorney-in-fact for David E. Sweet Name/Title

ATTENTION

Intentional misstatements or omissions of fact constitute Federal Criminal Violations (See 18 U.S.C. 1001).

1.	Names of Reporting Pers Andrew T. Sheehan	sons		
2.	Check the Appropriate B (a) (b)	ox if a Member of a Group (See Instructions) o x		
3.	SEC Use Only			
4.	Source of Funds (See Ins PF	structions)		
5.	Check if Disclosure of L	egal Proceedings Is Required Pursuant to Items 2(d) or 2(e) o		
6.	Citizenship or Place of C California, United States			
	7.	Sole Voting Power 9,052*		
Number of Shares Beneficially Owned by	8.	Shared Voting Power 3,042,072**		
Each Reporting	9.	Sole Dispositive Power 9,052*		
Person With	10.	Shared Dispositive Power 3,042,072***		
11.	Aggregate Amount Bene 3,051,124	ficially Owned by Each Reporting Person		
12.	Check if the Aggregate Amount in Row (11) Excludes Certain Shares (See Instructions) o			
13.	Percent of Class Represented by Amount in Row (11) 21.5%			
14.	Type of Reporting Perso IN	n (See Instructions)		

^{*} See Note 14 on Exhibit A.

^{**} Includes shares owned by Sutter Hill Ventures, A California Limited Partnership, Sutter Hill Entrepreneurs Fund (AI) L.P. and Sutter Hill Entrepreneurs Fund (QP), L.P. See Exhibit A.

The class of equity to which this Schedule 13D (this **Schedule**) relates is the common stock, \$0.01 par value per share (the **Common Stock**) of eLoyalty Corporation, a Delaware corporation (the **Issuer**), which has its principal place of business at 150 Field Drive, Suite 250, Lake Forest, Illinois 60045.

Item 2. Identity and Background

(a)	This Schedule is filed by Andrew T. Sheehan (the Repor	rting Person).
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(b) The Reporting Person s business address is 755 Page Mill Rd., Suite #A-200, Palo Alto,

CA 94304.

(c) The Reporting Person s present principal occupation or employment (and the principal

business and address of any corporation or organization in which such employment is conducted) is as follows: The Reporting Person is a Managing Director of a venture capital fund. The principal business address of the organization in which such

employment is conducted is 755 Page Mill Rd., Suite #A-200, Palo Alto, CA 94304.

(d) and (e) The Reporting Person has not, during the past five years, been convicted in a

criminal proceeding (excluding traffic violations or similar misdemeanors). The Reporting Person has not during the last five years been a party to a civil proceeding of a judicial or administrative body of competent jurisdiction and as a result of such proceeding was or is subject to a judgment, decree or final order enjoining future

violations of, or prohibiting or mandating activities subject to, federal or state securities

laws or finding any violation with respect to such laws.

(f) The Reporting Person is a U.S. citizen.

Item 3. Source and Amount of Funds or Other Consideration

The response to Item 5(c), below is incorporated herein by reference. The source of funds of the Reporting Person for the acquisition of the 3,842 shares of Common Stock in the rights offering that necessitated the filing of this Schedule (such shares, the Rights Offering Shares) was personal funds. The consideration for the Rights Offering Shares was \$21,784.14.

Item 4. Purpose of Transaction

The Common Stock and Series B Preferred Stock beneficially owned by the Reporting Person was acquired and is held for investment purposes.

The Reporting Person may also pursue other alternatives available in order to maximize the value of his investment in the Issuer. Such alternatives could include, without limitation: (a) the purchase of additional Common Stock in the open market, in privately negotiated transactions or otherwise, and (b) the sale of all or a portion of the Common or Series B Preferred Stock now owned or hereafter acquired by him.

Other than as set forth above in this Item 4, the Reporting Person has no other existing plan or proposal which relates to or would result in any of the matters enumerated in clauses (a) through (j), inclusive, of Item 4 of Schedule 13D.

Item 5. Interest in Securities of the Issuer

- (a) (b) The responses to Items 7 13 of the cover page of the Schedule are incorporated herein by reference. Please also see Exhibit A Notes 1 and 14.
- (c) On September 12, 2008, the Reporting Person acquired the beneficial ownership of 3,842 shares of Common Stock of the Issuer pursuant to a rights offering effective August 14, 2008 that expired on September 12, 2008, at \$5.67 per share for a total of \$21,784.14.
- (d) The Reporting Person knows of no other person having the right to receive or the power to direct the receipt of dividends from, or the proceeds from the sale of, the shares beneficially owned by such Reporting Person.
- (e) Not applicable

Item 6. Contracts, Arrangements, Understandings or Relationships with Respect to Securities of the Issuer

Other than as described in items 3, 4 and 5, there are no contracts, arrangements, understandings or relationships (legal or otherwise) between the Reporting Person and any person with respect to any securities of the Issuer, including, but not limited to, the transfer or voting of any of the securities, finder s fees, joint ventures, loan or option arrangements, puts or calls, guarantees of profits, division of profits or loss, or the giving or withholding of proxies or any pledge or contingency, the occurrence of which would give another person voting or investment power of the securities of the Issuer.

- 1. Power of Attorney dated September 18, 2008.
- 2. Exhibit A.

Signature

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

September 22, 2008 Date

> /s/ Robert Yin Signature

Robert Yin, Attorney-in-fact for Andrew T. Sheehan Name/Title

ATTENTION

Intentional misstatements or omissions of fact constitute Federal Criminal Violations (See 18 U.S.C. 1001).

1.	Names of Reporting Persons Michael L. Speiser				
2.	Check the Appropriate Box if a M (a) (b)	Iember of a Group (See Instructions) o x			
3.	SEC Use Only				
4.	Source of Funds (See Instructions PF				
5.	Check if Disclosure of Legal Proceedings Is Required Pursuant to Items 2(d) or 2(e) o				
6.	Citizenship or Place of Organizati California, United States	ion			
	7.	Sole Voting Power			
Number of Shares Beneficially Owned by	8.	Shared Voting Power 3,042,072**			
Each Reporting Person With	9.	Sole Dispositive Power 0			
Terson with	10.	Shared Dispositive Power 3,042,072**			
11.	Aggregate Amount Beneficially (3,042,072	Owned by Each Reporting Person			
12.	Check if the Aggregate Amount in Row (11) Excludes Certain Shares (See Instructions) o				
13.	Percent of Class Represented by Amount in Row (11) 21.5%				
14.	Type of Reporting Person (See In IN	structions)			

^{**} Includes shares owned by Sutter Hill Ventures, A California Limited Partnership, Sutter Hill Entrepreneurs Fund (AI) L.P. and Sutter Hill Entrepreneurs Fund (QP), L.P. See Exhibit A.

The class of equity to which this Schedule 13D (this **Schedule**) relates is the common stock, \$0.01 par value per share (the **Common Stock**) of eLoyalty Corporation, a Delaware corporation (the **Issuer**), which has its principal place of business at 150 Field Drive, Suite 250, Lake Forest, Illinois 60045.

Item 2. Identity and Background

(a)	This Schedule is filed	by Michael L. Speiser	(the	Reporting Person).	
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(b) The Reporting Person s business address is 755 Page Mill Rd., Suite #A-200, Palo Alto,

CA 94304.

(c) The Reporting Person s present principal occupation or employment (and the principal

business and address of any corporation or organization in which such employment is conducted) is as follows: The Reporting Person is a Managing Director of a venture capital fund. The principal business address of the organization in which such

employment is conducted is 755 Page Mill Rd., Suite #A-200, Palo Alto, CA 94304.

(d) and (e) The Reporting Person has not, during the past five years, been convicted in a

criminal proceeding (excluding traffic violations or similar misdemeanors). The Reporting Person has not during the last five years been a party to a civil proceeding of a judicial or administrative body of competent jurisdiction and as a result of such proceeding was or is subject to a judgment, decree or final order enjoining future violations of, or prohibiting or mandating activities subject to, federal or state securities

laws or finding any violation with respect to such laws.

(f) The Reporting Person is a U.S. citizen.

Item 3. Source and Amount of Funds or Other Consideration

The response to Item 5(c), below is incorporated herein by reference. The Reporting Person did not acquire any shares of Common Stock in the rights offering that necessitated the filing of this Schedule (such shares, the Rights Offering Shares). The consideration for the Rights Offering Shares was \$0.00.

Item 4. Purpose of Transaction

The Common Stock and Series B Preferred Stock beneficially owned by the Reporting Person was acquired and is held for investment purposes.

The Reporting Person may also pursue other alternatives available in order to maximize the value of his investment in the Issuer. Such alternatives could include, without limitation: (a) the purchase of additional Common Stock in the open market, in privately negotiated transactions or otherwise, and (b) the sale of all or a portion of the Common or Series B Preferred Stock now owned or hereafter acquired by him.

Other than as set forth above in this Item 4, the Reporting Person has no other existing plan or proposal which relates to or would result in any of the matters enumerated in clauses (a) through (j), inclusive, of Item 4 of Schedule 13D.

Item 5. Interest in Securities of the Issuer

- (a) (b) The responses to Items 7 13 of the cover page of the Schedule are incorporated herein by reference. Please also see Exhibit A Note 1.
- (c) The Reporting Person did not directly have any transactions in the class of securities of the Issuer during the past sixty days.
- (d) The Reporting Person knows of no other person having the right to receive or the power to direct the receipt of dividends from, or the proceeds from the sale of, the shares beneficially owned by such Reporting Person.
- (e) Not applicable

Item 6. Contracts, Arrangements, Understandings or Relationships with Respect to Securities of the Issuer

Other than as described in items 3, 4 and 5, there are no contracts, arrangements, understandings or relationships (legal or otherwise) between the Reporting Person and any person with respect to any securities of the Issuer, including, but not limited to, the transfer or voting of any of the securities, finder s fees, joint ventures, loan or option arrangements, puts or calls, guarantees of profits, division of profits or loss, or the giving or withholding of proxies or any pledge or contingency, the occurrence of which would give another person voting or investment power of the securities of the Issuer.

- 1. Power of Attorney dated September 18, 2008.
- 2. Exhibit A.

Signature

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

September 22, 2008 Date

> /s/ Robert Yin Signature

Robert Yin, Attorney-in-fact for Michael L. Speiser Name/Title

ATTENTION

Intentional misstatements or omissions of fact constitute Federal Criminal Violations (See 18 U.S.C. 1001).

EXHIBIT A TO SCHEDULE 13D - ELOYALTY CORPORATION

	Aggregate Number Shares Beneficially	% of		
Name of Reporting Person	Individual	Aggregate	Total Shares	
Sutter Hill Ventures, A California Limited Partnership	2,990,100 Note 2		21.1%	
Sutter Hill Entrepreneurs Fund (AI), L.P.	14,707 Note 3		0.1%	
Sutter Hill Entrepreneurs Fund (QP), L.P.	37,265 Note 4		0.3%	
Total of Sutter Hill Funds	3,042,072			
David L. Anderson	224,751 Note 5	3,266,823 Note 1	1.7% 22.9%	
G. Leonard Baker, Jr.	238,666 Note 6	3,280,738 Note 1	1.8% 23.0%	
William H. Younger, Jr.	281,406 Note 7	3,323,478 Note 1	2.1% 23.3%	