

CARRIAGE SERVICES INC

Form 10-Q

April 26, 2016

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UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2016

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission File Number: 1-11961

CARRIAGE SERVICES, INC.

(Exact name of registrant as specified in its charter)

DELAWARE

76-0423828

(State or other jurisdiction of (I.R.S. Employer incorporation or organization) Identification No.)

3040 Post Oak Boulevard, Suite 300

Houston, Texas, 77056

(Address of principal executive offices)

(713) 332-8400

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of "large accelerated filer", "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Securities Exchange Act of 1934.

Large accelerated filer

Accelerated filer

Non-accelerated filer (Do not check if a smaller reporting company) Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

The number of shares of the registrant's Common Stock, \$.01 par value per share, outstanding as of April 22, 2016 was 16,630,583.

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PART I – FINANCIAL INFORMATION

Item 1. Financial Statements

CARRIAGE SERVICES, INC.

CONSOLIDATED BALANCE SHEETS

(in thousands, except share data)

| | (unaudited) | |
|---|----------------------|-------------------|
| | December 31, 2015 | March 31, 2016 |
| ASSETS | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 535 | \$ 871 |
| Accounts receivable, net of allowance for bad debts of \$1,054 in 2015 and \$943 in 2016 | 18,181 | 17,911 |
| Inventories | 5,654 | 5,782 |
| Prepaid expenses | 4,684 | 4,770 |
| Other current assets | 4,707 | 3,853 |
| Total current assets | 33,761 | 33,187 |
| Preneed cemetery trust investments | 63,291 | 60,432 |
| Preneed funeral trust investments | 85,553 | 83,132 |
| Preneed receivables, net of allowance for bad debts of \$2,042 in 2015 and \$2,046 in 2016 | 27,998 | 28,224 |
| Receivables from preneed trusts | 13,544 | 13,050 |
| Property, plant and equipment, net of accumulated depreciation of \$103,306 in 2015 and \$105,016 in 2016 | 214,874 | 216,864 |
| Cemetery property, net of accumulated amortization of \$30,289 in 2015 and \$31,282 in 2016 | 75,597 | 75,784 |
| Goodwill | 264,416 | 264,416 |
| Deferred charges and other non-current assets | 10,978 | 10,748 |
| Cemetery perpetual care trust investments | 43,127 | 41,341 |
| Total assets | \$ 833,139 | \$ 827,178 |
| LIABILITIES AND STOCKHOLDERS' EQUITY | | |
| Current liabilities: | | |
| Current portion of long-term debt and capital lease obligations | \$ 12,236 | \$ 12,533 |
| Accounts payable | 7,917 | 6,162 |
| Other liabilities | 524 | 2,535 |
| Accrued liabilities | 16,541 | 14,623 |
| Total current liabilities | 37,218 | 35,853 |
| Long-term debt, net of current portion | 103,495 | 139,413 |
| Revolving credit facility | 91,514 | 52,633 |
| Convertible subordinated notes due 2021 | 115,227 | 116,278 |
| Obligations under capital leases, net of current portion | 2,875 | 2,816 |
| Deferred preneed cemetery revenue | 56,721 | 56,692 |
| Deferred preneed funeral revenue | 31,748 | 31,209 |
| Deferred tax liability | 39,956 | 38,968 |
| Other long-term liabilities | 5,531 | 5,782 |
| Deferred preneed cemetery receipts held in trust | 63,291 | 60,432 |
| Deferred preneed funeral receipts held in trust | 85,553 | 83,132 |
| Care trusts' corpus | 42,416 | 41,292 |
| Total liabilities | 675,545 | 664,500 |
| Commitments and contingencies: | | |
| Stockholders' equity: | | |

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| | | |
|--|------------|-------------|
| Common stock, \$.01 par value; 80,000,000 shares authorized; 22,497,873 and 22,481,301 issued as of December 31, 2015 and March 31, 2016, respectively | 225 | 225 |
| Additional paid-in capital | 214,250 | 214,763 |
| Retained earnings | 3,385 | 7,956 |
| Treasury stock, at cost; 5,849,316 shares at December 31, 2015 and March 31, 2016 | (60,266 |) (60,266) |
| Total stockholders' equity | 157,594 | 162,678 |
| Total liabilities and stockholders' equity | \$ 833,139 | \$ 827,178 |

The accompanying condensed notes are an integral part of these Consolidated Financial Statements.

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CARRIAGE SERVICES, INC.

CONSOLIDATED STATEMENTS OF OPERATIONS

(unaudited and in thousands, except per share data)

| | For the Three Months Ended March 31, | | | |
|---|--------------------------------------|--------|--------|--------|
| | 2015 | | 2016 | |
| Revenues: | | | | |
| Funeral | \$ | 50,137 | \$ | 49,302 |
| Cemetery | | 13,116 | | 14,029 |
| | | 63,253 | | 63,331 |
| Field costs and expenses: | | | | |
| Funeral | | 28,415 | | 27,781 |
| Cemetery | | 7,302 | | 7,862 |
| Depreciation and amortization | | 2,802 | | 3,336 |
| Regional and unallocated funeral and cemetery costs | | 2,525 | | 3,049 |
| | | 41,044 | | 42,028 |
| Gross profit | | 22,209 | | 21,303 |
| Corporate costs and expenses: | | | | |
| General and administrative costs and expenses | | 7,170 | | 9,247 |
| Home office depreciation and amortization | | 520 | | 398 |
| | | 7,690 | | 9,645 |
| Operating income | | 14,519 | | 11,658 |
| Interest expense | (2,550 |) | (2,851 |) |
| Accretion of discount on convertible subordinated notes | (827 |) | (927 |) |
| Loss on early extinguishment of debt | — | | (567 |) |
| Other income (loss) | (119 |) | 305 | |
| Income before income taxes | | 11,023 | | 7,618 |
| Provision for income taxes | (4,605 |) | (3,047 |) |
| Net income | \$ | 6,418 | \$ | 4,571 |
| Basic earnings per common share: | \$ | 0.35 | \$ | 0.27 |
| Diluted earnings per common share: | \$ | 0.34 | \$ | 0.27 |
| | \$ | 0.025 | \$ | 0.025 |

Dividends declared per
common share

Weighted average
number of common and
common equivalent
shares outstanding:

| | | |
|---------|--------|--------|
| Basic | 18,208 | 16,459 |
| Diluted | 18,804 | 16,650 |

The accompanying condensed notes are an integral part of these Consolidated Financial Statements.

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CARRIAGE SERVICES, INC.
CONSOLIDATED STATEMENTS OF CASH FLOWS
(unaudited and in thousands)

| | For the Three Months Ended March 31, | |
|--|--|----------|
| | 2015 | 2016 |
| Cash flows from operating activities: | | |
| Net income | \$6,418 | \$4,571 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | |
| Net gain on sale and disposal of assets | — | (187) |
| Loss on early extinguishment of debt | — | 567 |
| Depreciation and amortization | 3,322 | 3,734 |
| Amortization of deferred financing costs | 226 | 221 |
| Accretion of discount on convertible subordinated notes | 827 | 927 |
| Provision for losses on accounts receivable | 424 | 523 |
| Stock-based compensation expense | 1,089 | 1,297 |
| Deferred income tax expense | 1,559 | 379 |
| Changes in operating assets and liabilities that provided (required) cash: | | |
| Accounts and preneed receivables | 56 | (479) |
| Inventories and other current assets | 3,224 | (727) |
| Deferred charges and other | 111 | 230 |
| Preneed funeral and cemetery trust investments | (760) | 7,560 |
| Accounts payable | (9) | (1,755) |
| Accrued and other liabilities | (5,020) | (147) |
| Deferred preneed funeral and cemetery revenue | (82) | (568) |
| Deferred preneed funeral and cemetery receipts held in trust | 1,237 | (6,404) |
| Net cash provided by operating activities | 12,622 | 9,742 |
| Cash flows from investing activities: | | |
| Acquisitions and land for new construction | (4,250) | (2,685) |
| Purchase of land and buildings previously leased | (600) | — |
| Net proceeds from the sale of assets | — | 555 |
| Capital expenditures | (5,798) | (3,595) |
| Net cash used in investing activities | (10,648) | (5,725) |
| Cash flows from financing activities: | | |
| Borrowings on the revolving credit facility | 10,600 | 11,500 |
| Payments against the revolving credit facility | (10,100) | (50,100) |
| Borrowings on the term loan | — | 39,063 |
| Payments against the term loan | (2,344) | (2,813) |
| Payments on other long-term debt and obligations under capital leases | (370) | (321) |
| Proceeds from the exercise of stock options and employee stock purchase plan contributions | 212 | 228 |
| Dividends on common stock | (463) | (415) |
| Payment of loan origination costs related to the credit facility | (13) | (717) |
| Excess tax benefit (deficiency) of equity compensation | 408 | (106) |
| Net cash used in financing activities | (2,070) | (3,681) |
| Net increase (decrease) in cash and cash equivalents | (96) | 336 |

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| | | |
|--|-------|-------|
| Cash and cash equivalents at beginning of period | 413 | 535 |
| Cash and cash equivalents at end of period | \$317 | \$871 |

The accompanying condensed notes are an integral part of these Consolidated Financial Statements.

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CARRIAGE SERVICES, INC.

CONDENSED NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

(unaudited)

1. BASIS OF PRESENTATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The Company

Carriage Services, Inc. (“Carriage”, the “Company”, “we”, “us” or “our”) is a leading provider of deathcare services and merchandise in the United States. As of March 31, 2016, we operated 167 funeral homes in 27 states and 32 cemeteries in 11 states.

Our operations are reported in two business segments: Funeral Home Operations and Cemetery Operations. Funeral homes are principally service businesses that provide funeral services (traditional burial and cremation) and sell related merchandise, such as caskets and urns. Cemeteries are primarily sales businesses that provide interment rights (grave sites and mausoleums) and related merchandise, such as markers and memorials.

Principles of Consolidation and Interim Condensed Disclosures

Our unaudited consolidated financial statements include the Company and its subsidiaries. All significant intercompany balances and transactions have been eliminated. Our interim consolidated financial statements are unaudited but include all adjustments, which consist of normal, recurring accruals, that are necessary for a fair presentation of our financial position and results of operations as of and for the interim periods presented. Our unaudited consolidated financial statements have been prepared in a manner consistent with the accounting principles described in our Annual Report on Form 10-K for the year ended December 31, 2015 unless otherwise disclosed herein, and should be read in conjunction therewith.

Reclassifications

Certain reclassifications have been made to prior period amounts to conform to the current period financial statement presentation with no effect on our previously reported results of operations, consolidated financial position, or cash flows.

Cash and Cash Equivalents

We consider all highly liquid investments purchased with an original maturity of three months or less to be cash equivalents.

Use of Estimates

The preparation of our Consolidated Financial Statements requires us to make estimates and judgments that affect the reported amounts of assets, liabilities, revenues and expenses. On an ongoing basis, we evaluate our estimates and judgments, including those related to revenue recognition, realization of accounts receivable, goodwill, intangible assets, property and equipment and deferred tax assets and liabilities. We base our estimates on historical experience, third-party data and assumptions that we believe to be reasonable under the circumstances. The results of these considerations form the basis for making judgments about the amount and timing of revenues and expenses, the carrying value of assets and the recorded amounts of liabilities. Actual results may differ from these estimates and such estimates may change if the underlying conditions or assumptions change. Historical performance should not be viewed as indicative of future performance, as there can be no assurance that our results of operations will be consistent from year to year.

Funeral and Cemetery Operations

We record the revenue from sales of funeral and cemetery merchandise and services when the merchandise is delivered or the service is performed. Sales of cemetery interment rights are recorded as revenue in accordance with the retail land sales provisions for accounting for sales of real estate. This method provides for the recognition of revenue in the period in which the customer’s cumulative payments exceed 10% of the contract price related to the interment right. Costs related to the sales of interment rights, which include real property and other costs related to cemetery development activities, are charged to operations using the specific identification method in the period in which the sale of the interment right is recognized as revenue. We recorded amortization expense for cemetery property of approximately \$0.8 million and \$1.0 million for the three months ended March 31, 2015 and 2016, respectively. Sales taxes collected are recognized on a net basis in our Consolidated Financial Statements.

Allowances for bad debts and customer cancellations are provided at the date that the sale is recognized as revenue and are based on our historical experience and the current economic environment. We also monitor changes in delinquency rates and provide additional bad debt and cancellation reserves when warranted. When preneed sales of funeral services and merchandise are funded through third-party insurance policies, we earn a commission on the sale of the policies. Insurance commissions are

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recognized as revenues at the point at which the commission is no longer subject to refund, which is typically one year after the policy is issued.

Accounts receivable included approximately \$8.2 million and \$7.4 million of funeral receivables at December 31, 2015 and March 31, 2016, respectively, and \$9.7 million and \$10.2 million of cemetery receivables at December 31, 2015 and March 31, 2016, respectively. For 2015 and 2016, accounts receivable also included minor amounts of other receivables. Non-current preneed receivables represented the payments expected to be received beyond one year from the balance sheet date. Non-current preneed receivables consisted of approximately \$7.3 million of funeral receivables at December 31, 2015 and March 31, 2016 and \$20.7 million and \$20.9 million of cemetery receivables at December 31, 2015 and March 31, 2016, respectively. Bad debt expense totaled approximately \$0.4 million and \$0.5 million for the three months ended March 31, 2015 and 2016.

Property, Plant and Equipment

Property, plant and equipment (including equipment under capital leases) are stated at cost. The costs of ordinary maintenance and repairs are charged to operations as incurred, while renewals and betterments are capitalized. Depreciation of property, plant and equipment (including equipment under capital leases) is computed based on the straight-line method.

Property, plant and equipment was comprised of the following at December 31, 2015 and March 31, 2016:

| | December 31, 2015 | March 31, 2016 |
|--|----------------------|-------------------|
| | (in thousands) | |
| Land | \$65,433 | \$67,868 |
| Buildings and improvements | 180,804 | 180,711 |
| Furniture, equipment and automobiles | 71,943 | 73,301 |
| Property, plant and equipment, at cost | 318,180 | 321,880 |
| Less: accumulated depreciation | (103,306) | (105,016) |
| Property, plant and equipment, net | \$214,874 | \$216,864 |

We recorded depreciation expense of approximately \$2.6 million and \$2.7 million for the three months ended March 31, 2015 and 2016, respectively. During the first quarter of 2016, we acquired real estate for \$2.7 million for funeral home expansion projects.

Stock Plans and Stock-Based Compensation

We have stock-based employee and director compensation plans under which we may grant restricted stock, stock options, performance awards and our employee stock purchase plan under which stock may be purchased. We recognize compensation expense in an amount equal to the fair value of the share-based awards expected to vest over the requisite service period. Fair value is determined on the date of the grant. The fair value of options or awards containing options is determined using the Black-Scholes valuation model. The fair value of the performance awards is determined using a Monte-Carlo simulation pricing model.

See Note 11 to the Consolidated Financial Statements included herein for additional information on our stock-based compensation plans.

Presentation of Debt Issuance Costs

Effective January 1, 2016, we adopted the Financial Accounting Standards Board's ("FASB") new guidance on simplifying the presentation of debt issuance costs. In April 2015, the FASB issued Accounting Standards Update ("ASU"), Imputation of Interest (Subtopic 835-30), which requires that entities that have historically presented debt issuance costs as an asset, related to a recognized debt liability, will be required to present those costs as a direct deduction from the carrying value of the related debt liability. This presentation will result in debt issuance costs being presented in the same way debt discounts have historically been addressed. Debt issuances costs of \$4.2 million and \$4.1 million have been presented as a deduction from the carrying value of the related liabilities in our Consolidated Balance Sheets as of December 31, 2015 and March 31, 2016, respectively.

Business Combinations

Effective January 1, 2016, we adopted the FASB new guidance on simplifying the accounting for measurement-period adjustments for Business Combinations. In September 2015, the FASB issued ASU, Business Combinations (Topic

805), which requires that an acquirer recognize adjustments to provisional amounts that are identified during the measurement period in the reporting period in which the adjustment amounts are determined. These include the effect on earnings of changes in depreciation, amortization, or other income effects as if the accounting had been completed at the acquisition date. The entity is required to present separately on the face of the income statement or disclose in the notes the portion of the amount recorded in the current

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period earnings by line item that would have been recorded in previous reporting periods if the adjustment to the provisional amounts had been recognized as of the acquisition date. Our adoption of this ASU did not have a material effect on our financial statements.

Extraordinary and Unusual Items

Effective January 1, 2016, we adopted the FASB new guidance on extraordinary and unusual items. In January 2015, the FASB issued ASU, Extraordinary and Unusual Items (Subtopic 225-20). This ASU eliminates the concept of reporting extraordinary items. Preparers will not have to assess whether a particular event or transaction is extraordinary and likewise, auditors and regulators no longer need to evaluate whether a preparer treated an unusual and/or infrequent item appropriately. The presentation and disclosure guidance for items that are unusual in nature or occur infrequently will be retained and will be expanded to include such items. Our adoption of this ASU did not have a material effect on our financial statements.

Subsequent Events

Management evaluated events and transactions during the period subsequent to March 31, 2016 through the date the financial statements were issued for potential recognition or disclosure in the accompanying financial statements covered by this report. See Note 14 to the Consolidated Financial Statements included herein for additional information regarding subsequent events.

2. RECENTLY ISSUED ACCOUNTING STANDARDS**Simplifying Share-Based Payment Accounting**

In March 2016, the FASB issued ASU, Compensation—Stock Compensation (Topic 718). This ASU applies to all entities that issue share-based payment awards to their employees. The amendments in this ASU involve several aspects of the accounting for share-based payment transactions, including the income tax consequences, classification of awards as either equity or liabilities, and classification on the statement of cash flows. This ASU is effective for fiscal years beginning after December 15, 2016, and interim periods within those fiscal years, with earlier application permitted for all entities. Amendments related to the presentation of employee taxes paid on the statement of cash flows when an employer withholds shares to meet the minimum statutory withholding requirement should be applied retrospectively. Amendments requiring recognition of excess tax benefits and tax deficiencies in the income statement and the practical expedient for estimating expected term should be applied prospectively. An entity may elect to apply the amendments related to the presentation of excess tax benefits on the statement of cash flows using either a prospective transition method or a retrospective transition method. We plan to adopt the provisions of this ASU for our fiscal year beginning January 1, 2017 and are currently evaluating the impact the adoption of this new accounting standard will have on our Consolidated Financial Statements.

Leases

In February 2016, the FASB issued ASU, Leases (Topic 842). This ASU addresses certain aspects of recognition, presentation, and disclosure of leases and apply to all entities that that enter into a lease, with some specified scope exemptions. The amendments in this ASU aims to increase transparency and comparability among organizations by recognizing lease assets and lease liabilities on the balance sheet and disclosing key information about leasing arrangements. This ASU is effective for fiscal years beginning after December 15, 2018, and interim periods within those fiscal years, with earlier application permitted for all entities. Both lessees and lessors are required to recognize and measure leases at the beginning of the earliest period presented using a modified retrospective approach. We plan to adopt the provisions of this ASU for our fiscal year beginning January 1, 2019 and are currently evaluating the impact the adoption of this new accounting standard will have on our Consolidated Financial Statements.

3. PRENEED TRUST INVESTMENTS**Preneed Cemetery Trust Investments**

Preneed cemetery trust investments represent trust fund assets that we are generally permitted to withdraw when the merchandise or services are provided. The components of Preneed cemetery trust investments on our Consolidated Balance Sheets at December 31, 2015 and March 31, 2016 were as follows (in thousands):

| | December 31, | March 31, |
|---|--------------|-----------|
| | 2015 | 2016 |
| Preneed cemetery trust investments, at market value | \$ 65,486 | \$ 62,551 |

| | | | | |
|---|-----------|---|-----------|---|
| Less: allowance for contract cancellation | (2,195 |) | (2,119 |) |
| Preneed cemetery trust investments, net | \$ 63,291 | | \$ 60,432 | |

Upon cancellation of a preneed cemetery contract, a customer is generally entitled to receive a refund of the corpus, and in some cases, some or all of the earnings held in trust. In certain jurisdictions, we are obligated to fund any shortfall if the amounts

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deposited by the customer exceed the funds in trust, including some or all investment income. As a result, when realized or unrealized losses of a trust result in the trust being under-funded, we assess whether we are responsible for replenishing the corpus of the trust, in which case a loss provision is recorded. At March 31, 2016, our preneed cemetery trust investments were not under-funded.

Earnings from our preneed cemetery trust investments are recognized in revenue when a service is performed or merchandise is delivered. Trust management fees charged by our wholly-owned registered investment advisor (“CSV RIA”) are included as revenue in the period in which they are earned.

Where quoted prices are available in an active market, investments held by the trusts are classified as Level 1 investments pursuant to the three-level valuation hierarchy. Our Level 1 investments include cash and common stock. Where quoted market prices are not available for the specific security, fair values are estimated by using quoted prices of similar securities in active markets or other inputs other than quoted prices that can corroborate observable market data. These investments are fixed income securities including municipal bonds, foreign debt, corporate debt, preferred stocks and mortgage backed securities, all of which are classified within Level 2 of the valuation hierarchy. We review and update our fair value hierarchy classifications quarterly. There were no transfers between Levels 1 and 2 in the three months ended March 31, 2016. There are no Level 3 investments in the preneed cemetery trust investment portfolio. See Note 7 for further information of the fair value measurement and the three-level hierarchy.

The cost and fair market values associated with preneed cemetery trust investments at March 31, 2016 are detailed below (in thousands):

| | Fair Value Hierarchy Level | Cost | Unrealized Gains | Unrealized Losses | Fair Market Value |
|--------------------------------------|----------------------------|----------|------------------|-------------------|-------------------|
| Cash and money market accounts | 1 | \$4,611 | \$ — | \$— | \$4,611 |
| Fixed income securities: | | | | | |
| Municipal bonds | 2 | 457 | — | (83) | 374 |
| Foreign debt | 2 | 7,437 | 110 | (937) | 6,610 |
| Corporate debt | 2 | 25,871 | 699 | (3,238) | 23,332 |
| Preferred stock | 2 | 16,184 | 5 | (1,406) | 14,783 |
| Common stock | 1 | 15,006 | 162 | (4,403) | 10,765 |
| Mutual Funds: | | | | | |
| Fixed Income | 2 | \$1,078 | \$ 49 | \$— | \$ 1,127 |
| Trust securities | | \$70,644 | \$ 1,025 | \$(10,067) | \$ 61,602 |
| Accrued investment income | | \$949 | | | \$949 |
| Preneed cemetery trust investments | | | | | \$ 62,551 |
| Market value as a percentage of cost | | | | | 87.2 % |

The estimated maturities of the fixed income securities included above are as follows (in thousands):

| | |
|-------------------------------|----------|
| Due in one year or less | \$127 |
| Due in one to five years | 8,546 |
| Due in five to ten years | 4,591 |
| Thereafter | 31,835 |
| Total fixed income securities | \$45,099 |

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The cost and fair market values associated with preneed cemetery trust investments at December 31, 2015 are detailed below (in thousands):

| | Fair Value Hierarchy Level | Cost | Unrealized Gains | Unrealized Losses | Fair Market Value |
|--------------------------------------|----------------------------|----------|------------------|-------------------|-------------------|
| Cash and money market accounts | 1 | \$8,296 | \$ — | \$ — | \$8,296 |
| Fixed income securities: | | | | | |
| Municipal bonds | 2 | 458 | — | (63) | 395 |
| Foreign debt | 2 | 4,803 | — | (695) | 4,108 |
| Corporate debt | 2 | 22,968 | 85 | (4,279) | 18,774 |
| Preferred stock | 2 | 16,236 | 29 | (885) | 15,380 |
| Mortgage backed securities | 2 | — | — | — | — |
| Common stock | 1 | 20,387 | 682 | (3,161) | 17,908 |
| Trust securities | | \$73,148 | \$ 796 | \$ (9,083) | \$ 64,861 |
| Accrued investment income | | \$625 | | | \$ 625 |
| Preneed cemetery trust investments | | | | | \$ 65,486 |
| Market value as a percentage of cost | | | | | 88.7 % |

We determine whether or not the assets in the preneed cemetery trust investments have an other-than-temporary impairment on a security-by-security basis. This assessment is made based upon a number of criteria including the length of time a security has been in a loss position, changes in market conditions and concerns related to the specific issuer. If a loss is considered to be other-than-temporary, the cost basis of the security is adjusted downward to its fair market value. Any reduction in the cost basis of the investment due to an other-than-temporary impairment is likewise recorded as a reduction in Deferred preneed cemetery receipts held in trust on our Consolidated Balance Sheets. We recorded a \$0.7 million impairment in the first quarter of 2015 and 2016 for other-than-temporary declines in the fair value related to unrealized losses on certain investments. There is no impact on earnings until such time that the loss is realized in the trusts, allocated to the preneed contracts and the services are performed or the merchandise is delivered causing the contract to be withdrawn from the trust in accordance with state regulations.

At March 31, 2016, we had certain investments within our preneed cemetery trust investments that had tax lots in loss positions for more than one year. Based on our analyses of these securities, the companies' businesses and current market conditions, we determined that these investment losses were temporary in nature.

Our cemetery merchandise and service trust investment unrealized losses, their associated fair market values, and the duration of unrealized losses as of March 31, 2016 and December 31, 2015, are shown in the following tables (in thousands):

| | March 31, 2016 | | | | | |
|-------------------------------------|--|----------------------|---|----------------------|-------------------------|----------------------|
| | In Loss Position Less than 12 months | | In Loss Position Greater than 12 months | | Total | |
| | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses |
| Fixed income securities: | | | | | | |
| Municipal bonds | \$142 | \$(28) | \$232 | \$(55) | \$374 | \$(83) |
| Foreign debt | 2,671 | (395) | 1,984 | (542) | 4,655 | (937) |
| Corporate debt | 5,449 | (853) | 8,034 | (2,385) | 13,483 | (3,238) |
| Preferred stock | 6,613 | (566) | 7,730 | (840) | 14,343 | (1,406) |
| Common stock | 6,088 | (2,602) | 3,278 | (1,801) | 9,366 | (4,403) |
| Total temporary impaired securities | \$20,963 | \$(4,444) | \$21,258 | \$(5,623) | \$42,221 | \$(10,067) |

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| | December 31, 2015 | | December 31, 2015 | | Total | |
|-------------------------------------|--|---|--|---|-------------------------|----------------------|
| | In Loss Position Less than 12 months | In Loss Position Greater than 12 months | In Loss Position Less than 12 months | In Loss Position Greater than 12 months | Fair Market Value | Unrealized Losses |
| Fixed income securities: | | | | | | |
| Municipal bonds | \$395 | \$(63) | \$— | \$— | \$395 | \$(63) |
| Foreign debt | \$3,680 | \$(384) | \$406 | \$(312) | \$4,086 | \$(696) |
| Corporate debt | 14,468 | (2,992) | 3,056 | (1,287) | 17,524 | (4,279) |
| Preferred stock | 10,285 | (436) | 5,168 | (448) | 15,453 | (884) |
| Common stock | 12,029 | (1,989) | 3,564 | (1,172) | 15,593 | (3,161) |
| Total temporary impaired securities | \$40,857 | \$(5,864) | \$12,194 | \$(3,219) | \$53,051 | \$(9,083) |

Preneed cemetery trust investment security transactions recorded in Interest expense on our Consolidated Statements of Operations for the three months ended March 31, 2015 and 2016 were as follows (in thousands):

| | For the Three Months Ended March 31, | |
|--|---|---------|
| | 2015 | 2016 |
| Investment income | \$517 | \$291 |
| Realized gains | 358 | 108 |
| Realized losses | (798) | (2,480) |
| Expenses and taxes | (319) | (343) |
| Decrease in deferred preneed cemetery receipts held in trust | 242 | 2,424 |
| | \$— | \$— |

Purchases and sales of investments in the preneed cemetery trusts were as follows (in thousands):

| | For the Three Months Ended March 31, | |
|-----------|--|-------------|
| | 2015 | 2016 |
| Purchases | \$ (7,008) | \$ (10,892) |
| Sales | \$ 2,752 | \$ 7,354 |

Preneed Funeral Trust Investments

Preneed funeral trust investments represent trust fund assets that we are permitted to withdraw as services and merchandise are provided to customers. Preneed funeral contracts are secured by funds paid by the customer to us. Preneed funeral trust investments are reduced by the trust earnings we have been allowed to withdraw prior to our performance and amounts received from customers that are not required to be deposited into trust, pursuant to various state laws. The components of Preneed funeral trust investments on our Consolidated Balance Sheets at December 31, 2015 and March 31, 2016 were as follows (in thousands):

| | December 31, March 31, | |
|--|------------------------|-----------|
| | 2015 | 2016 |
| Preneed funeral trust investments, at market value | \$ 88,444 | \$ 85,958 |
| Less: allowance for contract cancellation | (2,891) | (2,826) |
| Preneed funeral trust investments, net | \$ 85,553 | \$ 83,132 |

Upon cancellation of a preneed funeral contract, a customer is generally entitled to receive a refund of the corpus and some or all of the earnings held in trust. In certain jurisdictions, we are obligated to fund any shortfall if the amounts

deposited by the customer exceed the funds in trust, including some or all investment income. As a result, when realized or unrealized losses of a trust result in the trust being under-funded, we assess whether we are responsible for replenishing the corpus of the trust, in which case a loss provision is recorded. At March 31, 2016, our preneed funeral trust investments were not under-funded.

Earnings from our preneed funeral trust investments are recognized in revenue when a service is performed or merchandise is delivered. Trust management fees charged by our wholly-owned registered investment advisor are included in revenue in the period in which they are earned.

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Where quoted prices are available in an active market, investments held by the trusts are classified as Level 1 investments pursuant to the three-level valuation hierarchy. Our Level 1 investments include cash, U.S. treasury debt, common stock and equity mutual funds. Where quoted market prices are not available for the specific security, then fair values are estimated by using quoted prices of similar securities in active markets or other inputs other than quoted prices that can corroborate observable market data. These investments are fixed income securities including municipal bonds, foreign debt, corporate debt, preferred stocks, mortgage backed securities and fixed income mutual funds and other investments, all of which are classified within Level 2 of the valuation hierarchy. We review and update our fair value hierarchy classifications quarterly. There were no other transfers between Levels 1 and 2 for the three months ended March 31, 2016. There are no Level 3 investments in the preneed funeral trust investment portfolio. See Note 7 for further information of the fair value measurement and the three-level hierarchy.

The cost and fair market values associated with preneed funeral trust investments at March 31, 2016 are detailed below (in thousands):

| | Fair Value Hierarchy Level | Cost | Unrealized Gains | Unrealized Losses | Fair Market Value |
|--------------------------------------|----------------------------|-----------|------------------|-------------------|-------------------|
| Cash and money market accounts | 1 | \$ 17,828 | \$ — | \$— | \$ 17,828 |
| Fixed income securities: | | | | | |
| U.S. treasury debt | 1 | 1,491 | 48 | — | 1,539 |
| Municipal bonds | 2 | 478 | — | (87 |) 391 |
| Foreign debt | 2 | 7,823 | 120 | (971 |) 6,972 |
| Corporate debt | 2 | 27,648 | 793 | (3,412 |) 25,029 |
| Preferred stock | 2 | 17,464 | 131 | (1,455 |) 16,140 |
| Mortgage backed securities | 2 | 267 | 5 | (4 |) 268 |
| Common stock | 1 | 15,528 | 160 | (4,597 |) 11,091 |
| Mutual funds: | | | | | |
| Fixed income | 2 | 2,118 | 54 | (51 |) 2,121 |
| Other investments | 2 | 3,562 | — | (24 |) 3,538 |
| Trust securities | | \$94,207 | \$ 1,311 | \$(10,601 |) \$ 84,917 |
| Accrued investment income | | \$1,041 | | | \$ 1,041 |
| Preneed funeral trust investments | | | | | \$ 85,958 |
| Market value as a percentage of cost | | | | | 90.1 % |

The estimated maturities of the fixed income securities included above are as follows (in thousands):

| | |
|--------------------------|-----------|
| Due in one year or less | \$ 137 |
| Due in one to five years | 9,641 |
| Due in five to ten years | 5,682 |
| Thereafter | 34,879 |
| Total | \$ 50,339 |

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The cost and fair market values associated with preneed funeral trust investments at December 31, 2015 are detailed below (in thousands):

| | Fair Value Hierarchy Level | Cost | Unrealized Gains | Unrealized Losses | Fair Market Value |
|--------------------------------------|----------------------------|----------|------------------|-------------------|-------------------|
| Cash and money market accounts | 1 | \$21,458 | \$ — | \$ — | \$21,458 |
| Fixed income securities: | | | | | |
| U.S. treasury debt | 1 | 1,492 | 24 | (12) | 1,504 |
| Municipal bonds | 2 | 478 | — | (66) | 412 |
| Foreign debt | 2 | 4,938 | — | (711) | 4,227 |
| Corporate debt | 2 | 24,787 | 133 | (4,711) | 20,209 |
| Preferred stock | 2 | 17,496 | 158 | (914) | 16,740 |
| Mortgage backed securities | 1 | 273 | 4 | (4) | 273 |
| Common stock | | 20,864 | 738 | (3,114) | 18,488 |
| Mutual funds: | | | | | |
| Equity | 1 | — | — | — | — |
| Fixed income | 2 | \$959 | \$ — | \$ (82) | \$ 877 |
| Other investments | 2 | \$3,598 | \$ — | \$ (30) | \$ 3,568 |
| Trust securities | | \$96,343 | \$ 1,057 | \$ (9,644) | \$ 87,756 |
| Accrued investment income | | 688 | | | \$ 688 |
| Preneed funeral trust investments | | | | | \$ 88,444 |
| Market value as a percentage of cost | | | | | 91.1 % |

We determine whether or not the assets in the preneed funeral trust investments have other-than-temporary impairments on a security-by-security basis. This assessment is made based upon a number of criteria including the length of time a security has been in a loss position, changes in market conditions and concerns related to the specific issuer. If a loss is considered to be other-than-temporary, the cost basis of the security is adjusted downward to its fair market value. Any reduction in the cost basis of the investment due to an other-than-temporary impairment is likewise recorded as a reduction to Deferred preneed funeral receipts held in trust on our Consolidated Balance Sheets. We recorded a \$0.8 million impairment in the first quarter of 2016 for other-than-temporary declines in the fair value related to unrealized losses on certain investments. We recorded a \$0.6 million impairment in the first quarter of 2015 for other-than-temporary declines in the fair value related to unrealized losses on certain investments. There is no impact on earnings until such time that the loss is realized in the trusts, allocated to preneed contracts and the services are performed or the merchandise is delivered causing the contract to be withdrawn from the trust in accordance with state regulations.

At March 31, 2016, we had certain investments within our preneed funeral trust investments that had tax lots in loss positions for more than one year. Based on our analyses of these securities, the companies' businesses and current market conditions, we determined that these investment losses were temporary in nature.

Our preneed funeral trust investment unrealized losses, their associated fair market values, and the duration of unrealized losses as of March 31, 2016 and December 31, 2015 are shown in the following tables (in thousands):

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| | March 31, 2016 | | In Loss Position | | Total | |
|-------------------------------------|-------------------|-------------|------------------|-------------|----------|--------------|
| | In Loss Position | | Greater than 12 | | | |
| | Less than 12 | | months | | | |
| | months | | months | | | |
| | Fair | Unrealized | Fair | Unrealized | Fair | Unrealized |
| | Market | Losses | Market | Losses | Market | Losses |
| | Value | | Value | | Value | |
| Fixed income securities: | | | | | | |
| Municipal bonds | \$ 139 | \$ (27) | \$ 252 | \$ (60) | \$ 391 | \$ (87) |
| Foreign debt | 2,692 | (378) | 2,158 | (593) | 4,850 | (971) |
| Corporate debt | 5,470 | (825) | 8,783 | (2,587) | 14,253 | (3,412) |
| Preferred stock | 6,384 | (537) | 8,449 | (918) | 14,833 | (1,455) |
| Mortgage backed securities | 102 | (3) | 15 | (1) | 117 | (4) |
| Mutual funds: | | | | | | |
| Equity | 6,087 | (2,620) | 3,594 | (1,977) | 9,681 | (4,597) |
| Fixed income | 46 | (1) | 818 | (50) | 864 | (51) |
| Other investments | — | — | 11 | (24) | 11 | (24) |
| Total temporary impaired securities | \$20,920 | \$ (4,391) | \$24,080 | \$ (6,210) | \$45,000 | \$ (10,601) |
| | December 31, 2015 | | | | | |
| | In Loss | | In Loss Position | | Total | |
| | Position Less | | Greater than 12 | | | |
| | than 12 | | months | | | |
| | months | | months | | | |
| | Fair | Unrealized | Fair | Unrealized | Fair | Unrealized |
| | Market | Losses | Market | Losses | Market | Losses |
| | Value | | Value | | Value | |
| Fixed income securities: | | | | | | |
| U.S. debt | \$— | — | \$1,504 | \$ (12) | \$1,504 | \$ (12) |
| Municipal bonds | 413 | (66) | — | — | 413 | (66) |
| Foreign debt | 3,769 | (392) | 416 | (319) | 4,179 | (711) |
| Corporate debt | 15,929 | (994) | 3,364 | (1,417) | 19,293 | (4,711) |
| Preferred stock | 10,431 | (431) | 5,338 | (463) | 15,961 | (914) |
| Mortgage backed securities | — | — | 272 | (4) | 272 | (4) |
| Mutual funds: | | | | | | |
| Equity | 11,848 | (859) | 3,510 | (1,154) | 15,358 | (3,113) |
| Equity and other | — | — | — | — | — | — |
| Fixed income | 1 | — | 876 | (82) | 877 | (82) |
| Other investments | — | — | 42 | (31) | 42 | (31) |
| Total temporary impaired securities | 42,577 | (6762) | 15,322 | (3,482) | 57,899 | (9,644) |

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Preneed funeral trust investment security transactions recorded in Interest expense on the Consolidated Statements of Operations for the three months ended March 31, 2015 and 2016 were as follows (in thousands):

| | For the Three Months Ended March 31, | |
|---|---|----------|
| | 2015 | 2016 |
| Investment income | \$ 556 | \$ 340 |
| Realized gains | 294 | 144 |
| Realized losses | (625) | (2,396) |
| Expenses and taxes | (260) | (247) |
| Decrease in deferred preneed funeral receipts held in trust | 35 | 2,159 |
| | \$— | \$— |

Purchases and sales of investments in the preneed funeral trusts were as follows (in thousands):

| | For the Three Months Ended March 31, | |
|-----------|--|-------------|
| | 2015 | 2016 |
| Purchases | \$ (5,489) | \$ (11,407) |
| Sales | \$ 2,302 | \$ 7,458 |

4. PRENEED CEMETERY RECEIVABLES

Preneed sales of cemetery interment rights and related products and services are usually financed through interest-bearing installment sales contracts, generally with terms of up to five years with such interest income reflected as Preneed cemetery finance charges. In substantially all cases, we receive an initial down payment at the time the contract is signed. At March 31, 2016, our total financed preneed receivables was \$36.8 million, of which \$27.0 million and \$9.8 million were for cemetery interment rights and for merchandise and services respectively. These amounts are presented on our consolidated balance sheet as \$11.2 million within Accounts receivable and \$25.6 million within Preneed receivables. The unearned finance charges associated with these receivables were \$5.2 million and \$5.3 million at December 31, 2015 and March 31, 2016, respectively.

We determine an allowance for customer cancellations and refunds on contracts in which revenue has been recognized on sales of cemetery interment rights. We have a collections policy where past due notifications are sent to the customer beginning at 15 days past due and periodically thereafter until the contract is cancelled or payment is received. We reserve 100% of the receivables on contracts in which the revenue has been recognized and payments are 90 days past due or more, which was approximately 4.9% of the total receivables on recognized sales at March 31, 2016. An allowance is recorded at the date that the contract is executed and periodically adjusted thereafter based upon actual collection experience at the business level. For the three months ended March 31, 2016, the change in the allowance for contract cancellations was as follows (in thousands):

| | March 31, 2016 |
|-------------------------------------|-------------------|
| Beginning balance | \$ 1,765 |
| Write-offs and cancellations (385) | |
| Provision | 399 |
| Ending balance | \$ 1,779 |

The aging of past due financing receivables as of March 31, 2016 was as follows (in thousands):

| | 31-60 Past Due | 61-90 Past Due | 91-120 Past Due | >120 Past Due | Total Past Due | Total Current | Total Financing Receivables |
|--------------------|-------------------|-------------------|--------------------|------------------|-------------------|------------------|-----------------------------------|
| Recognized revenue | \$ 569 | \$ 351 | \$ 185 | \$ 1,096 | \$ 2,201 | \$ 23,970 | \$ 26,171 |

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| | | | | | | | |
|------------------|--------|--------|--------|----------|----------|----------|-----------|
| Deferred revenue | 206 | 119 | 84 | 351 | 760 | 9,906 | 10,666 |
| Total contracts | \$ 775 | \$ 470 | \$ 269 | \$ 1,447 | \$ 2,961 | \$33,876 | \$ 36,837 |

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Table of Contents**5. RECEIVABLES FROM PRENEED TRUSTS**

The receivables from preneed trusts represent assets in trusts which are controlled and operated by third parties in which we do not have a controlling financial interest (less than 50%) in the trust assets. We account for these investments at cost. As of December 31, 2015 and March 31, 2016, receivables from preneed trusts were as follows (in thousands):

| | December 31, March 31, | |
|---|------------------------|-----------|
| | 2015 | 2016 |
| Preneed trust funds, at cost | \$ 13,963 | \$ 13,454 |
| Less: allowance for contract cancellation | (419) | (404) |
| Receivables from preneed trusts, net | \$ 13,544 | \$ 13,050 |

The following summary reflects the composition of the assets held in trust and controlled by third parties to satisfy our future obligations under preneed arrangements related to the preceding contracts at December 31, 2015 and March 31, 2016. The cost basis includes reinvested interest and dividends that have been earned on the trust assets. Fair value includes the unrealized gains and losses on trust assets.

| | Historical Cost Basis | Fair Value |
|--------------------------------|--------------------------|------------|
| | (in thousands) | |
| As of December 31, 2015 | | |
| Cash and cash equivalents | \$2,898 | \$ 2,898 |
| Fixed income investments | 8,423 | 8,426 |
| Mutual funds and common stocks | 2,626 | 2,625 |
| Annuities | 16 | 16 |
| Total | \$13,963 | \$ 13,965 |

| | Historical Cost Basis | Fair Value |
|--------------------------------|--------------------------|------------|
| | (in thousands) | |
| As of March 31, 2016 | | |
| Cash and cash equivalents | \$2,989 | \$ 2,989 |
| Fixed income investments | 7,941 | 7,941 |
| Mutual funds and common stocks | 2,508 | 2,555 |
| Annuities | 16 | 16 |
| Total | \$13,454 | \$ 13,501 |

6. CEMETERY PERPETUAL CARE TRUST INVESTMENTS

Care trusts' corpus on our Consolidated Balance Sheets represent the corpus of those trusts plus undistributed income. The components of Care trusts' corpus as of December 31, 2015 and March 31, 2016 were as follows (in thousands):

| | December 31, March 31, | |
|-------------------------------|------------------------|----------|
| | 2015 | 2016 |
| Trust assets, at market value | \$ 43,127 | \$41,341 |
| Obligations due from trust | (711) | (49) |
| Care trusts' corpus | \$ 42,416 | \$41,292 |

We are required by various state laws to pay a portion of the proceeds from the sale of cemetery property interment rights into perpetual care trust funds. The income earned from these perpetual care trusts offsets maintenance expenses for cemetery property and memorials. This trust fund income is recognized, as earned, in Revenues from cemetery operations. Trust management fees charged by CSV RIA are included in revenue in the period in which they are earned. At March 31, 2016, our cemetery perpetual care trust investments were not under-funded

Where quoted prices are available in an active market, investments held by the trusts are classified as Level 1 investments pursuant to the three-level valuation hierarchy. Our Level 1 investments include cash and common stock. Where quoted market prices are not available for the specific security, then fair values are estimated by using quoted

prices of similar securities in active markets or other inputs other than quoted prices that can corroborate observable market data. These investments are municipal bonds, foreign debt, corporate debt, preferred stock and fixed income mutual funds, all of which are classified within Level 2 of

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the valuation hierarchy. There were no transfers between Levels 1 and 2 in the three months ended March 31, 2016. There are no Level 3 investments in the cemetery perpetual care trust investment portfolio. See Note 7 for further information of the fair value measurement and the three-level valuation hierarchy.

The following table reflects the cost and fair market values associated with the trust investments held in perpetual care trust funds at March 31, 2016 (in thousands):

| | Fair Value Hierarchy Level | Cost | Unrealized Gains | Unrealized Losses | Fair Market Value |
|--------------------------------------|----------------------------|----------|------------------|-------------------|-------------------|
| Cash and money market accounts | 1 | \$3,085 | \$ — | \$ — | \$ 3,085 |
| Fixed income securities: | | | | | |
| Municipal bonds | 2 | 327 | — | (60) | 267 |
| Foreign debt | 2 | 4,810 | 66 | (633) | 4,243 |
| Corporate debt | 2 | 17,495 | 422 | (2,354) | 15,563 |
| Preferred stock | 2 | 11,341 | 4 | (988) | 10,357 |
| Common stock | 1 | 9,151 | 96 | (2,722) | 6,525 |
| Mutual Funds: | | | | | |
| Fixed Income | 2 | \$695 | \$ 34 | \$ — | \$ 729 |
| Trust securities | | \$46,904 | \$ 622 | \$ (6,757) | \$ 40,769 |
| Accrued investment income | | \$572 | | | \$572 |
| Cemetery perpetual care investments | | | | | \$41,341 |
| Market value as a percentage of cost | | | | | 86.9 % |

The estimated maturities of the fixed income securities included above are as follows (in thousands):

| | |
|-------------------------------|----------|
| Due in one year or less | \$77 |
| Due in one to five years | 5,405 |
| Due in five to ten years | 3,209 |
| Thereafter | 21,739 |
| Total fixed income securities | \$30,430 |

The following table reflects the cost and fair market values associated with the trust investments held in perpetual care trust funds at December 31, 2015 (in thousands):

| | Fair Value Hierarchy Level | Cost | Unrealized Gains | Unrealized Losses | Fair Market Value |
|--------------------------------------|----------------------------|----------|------------------|-------------------|-------------------|
| Cash and money market accounts | 1 | \$5,472 | \$ — | \$ — | \$ 5,472 |
| Fixed income securities: | | | | | |
| Municipal bonds | 2 | 325 | — | (45) | 280 |
| Foreign debt | 2 | 3,232 | — | (480) | 2,752 |
| Corporate debt | 2 | 16,216 | 57 | (3,094) | 13,179 |
| Preferred stock | 2 | 11,263 | 20 | (611) | 10,672 |
| Common stock | 1 | 11,945 | 393 | (1,939) | 10,399 |
| Trust securities | | \$48,453 | \$ 470 | \$ (6,169) | \$ 42,754 |
| Accrued investment income | | \$373 | | | \$373 |
| Cemetery perpetual care investments | | | | | \$43,127 |
| Market value as a percentage of cost | | | | | 88.2 % |

We determine whether or not the assets in the cemetery perpetual care trusts have an other-than-temporary impairment on a security-by-security basis. This assessment is made based upon a number of criteria including the length of time a security has been in a loss position, changes in market conditions and concerns related to the specific issuer. If a loss is considered to be other-than-temporary, the cost basis of the security is adjusted downward to its fair market value. Any reduction in the cost basis due to an other-than-temporary impairment is also recorded as a reduction to Care trusts' corpus. We recorded a \$0.4 million impairment in the first quarter of 2016 for other-than-temporary declines in the fair value related to unrealized losses on certain investments.

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We recorded a \$0.5 million impairment in the first quarter of 2015 for other-than-temporary declines in the fair value related to unrealized losses on certain investments.

At March 31, 2016, we had certain investments within our perpetual care trust investments that had tax lots in loss positions for more than one year. Based on our analyses of these securities, the companies' businesses and current market conditions, we determined that these investment losses were temporary in nature.

Our perpetual care trust investment unrealized losses, their associated fair market values, and the duration of unrealized losses for the periods ended March 31, 2016 and December 31, 2015 are shown in the following tables (in thousands):

| | March 31, 2016 | | | | | |
|-------------------------------------|--|----------------------|---|----------------------|-------------------------|----------------------|
| | In Loss Position Less than 12 months | | In Loss Position Greater than 12 months | | Total | |
| | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses |
| Fixed income securities: | | | | | | |
| Municipal bonds | \$ 128 | \$(26) | \$ 139 | \$(33) | \$ 267 | \$(60) |
| Foreign debt | 1,878 | (306) | 1,192 | (327) | 3,070 | (633) |
| Corporate debt | 4,569 | (917) | 4,840 | (1,437) | 9,409 | (2,354) |
| Preferred stock | 5,420 | (481) | 4,660 | (507) | 10,080 | (988) |
| Common stock | 3,666 | (1,631) | 1,986 | (1,091) | 5,652 | (2,722) |
| Total temporary impaired securities | \$ 15,661 | \$(3,361) | \$ 12,817 | \$(3,395) | \$ 28,478 | \$(6,757) |

| | December 31, 2015 | | | | | |
|-------------------------------------|--|----------------------|---|----------------------|-------------------------|----------------------|
| | In Loss Position Less than 12 months | | In Loss Position Greater than 12 months | | Total | |
| | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses |
| Fixed income securities: | | | | | | |
| Municipal bonds | \$ 280 | \$(45) | \$— | \$— | \$ 280 | \$(45) |
| Foreign debt | \$ 2,541 | \$(265) | \$ 281 | \$(215) | \$ 2,822 | \$(480) |
| Corporate debt | 10,463 | (2,164) | 2,210 | (931) | 12,673 | (3,095) |
| Preferred stock | 7,100 | (301) | 3,568 | (309) | 10,668 | (610) |
| Common stock | 7,379 | (1,220) | 2,186 | (719) | 9,565 | (1,939) |
| Total temporary impaired securities | \$ 27,763 | \$(3,995) | \$ 8,245 | \$(2,174) | \$ 36,008 | \$(6,169) |

Perpetual care trust investment security transactions recorded in Interest expense on our Consolidated Statements of Operations for the three months ended March 31, 2015 and 2016 were as follows (in thousands):

| | For the Three Months Ended March 31, | |
|---------------------------------|---|---------|
| | 2015 | 2016 |
| Realized gains | \$ 190 | \$ 47 |
| Realized losses | (425) | (1,249) |
| Decrease in care trusts' corpus | 235 | 1,202 |
| Total | \$— | \$— |

Perpetual care trust investment security transactions recorded in Cemetery revenue for the three months ended March 31, 2015 and 2016 were as follows (in thousands):

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| | For the Three Months Ended March 31, | |
|--------------------|--|---------|
| | 2015 | 2016 |
| Investment income | \$1,168 | \$1,476 |
| Realized gain, net | (91) | (262) |
| Total | \$1,077 | \$1,214 |

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Purchases and sales of investments in the perpetual care trusts were as follows (in thousands):

| | For the Three Months Ended March 31, | |
|-----------|--|-----------|
| | 2015 | 2016 |
| Purchases | \$(4,634) | \$(6,758) |
| Sales | \$ 1,822 | \$ 4,748 |

7. FAIR VALUE MEASUREMENTS

We evaluated our financial assets and liabilities for those financial assets and liabilities that met the criteria of the disclosure requirements and fair value framework. The carrying values of cash and cash equivalents, trade receivables and trade payables approximate the fair values of those instruments due to the short-term nature of the instruments. The fair values of receivables on preneed funeral and cemetery contracts are impracticable to estimate because of the lack of a trading market and the diverse number of individual contracts with varying terms. Our long-term debt and Credit Facility (as defined in Note 9) are classified within Level 2 of the Fair Value Measurement hierarchy. The fair values of the long-term debt and Credit Facility approximate the carrying values of these instruments based on the index yields of similar securities compared to U.S. Treasury yield curves. The fair value of the convertible subordinated notes due 2021 was approximately \$157.9 million at March 31, 2016 based on the last traded or broker quoted price. We identified investments in fixed income securities, common stock and mutual funds presented within the preneed and perpetual care trust investment categories on our Consolidated Balance Sheets as having met the criteria for fair value measurement. As of March 31, 2016, we did not have any assets that had fair values determined by Level 3 inputs and no liabilities measured at fair value.

We account for our investments as available-for-sale and measure them at fair value under the standards of financial accounting and reporting for investments in equity instruments that have readily determinable fair values and for all investments in debt securities. See Notes 3 and 6 to our Consolidated Financial Statements herein for the fair value hierarchy levels of our trust investments.

8. DEFERRED CHARGES AND OTHER NON-CURRENT ASSETS

Deferred charges and other non-current assets at December 31, 2015 and March 31, 2016 were as follows (in thousands):

| | December 31, 2015 | March 31, 2106 |
|---|----------------------|----------------------|
| Prepaid agreements not to compete, net of accumulated amortization of \$5,404 and \$5,507, respectively | \$ 1,912 | \$ 1,892 |
| Tradenames | 8,856 | 8,856 |
| Other | 210 | — |
| Deferred charges and other non-current assets | \$ 10,978 | \$ 10,748 |

Prepaid agreements not-to-compete are amortized over the term of the respective agreements, ranging generally from one to ten years. Amortization expense was approximately \$0.1 million for both the three months ended March 31, 2015 and 2016. Our tradenames have indefinite lives and therefore are not amortized.

9. LONG-TERM DEBT

Our long-term debt consisted of the following at December 31, 2015 and March 31, 2016 (in thousands):

| | December 31, 2015 | March 31, 2016 |
|---|----------------------|-------------------|
| Revolving credit facility, secured, floating rate | \$92,600 | \$54,000 |
| Term loan, secured, floating rate | 110,937 | 147,187 |
| Acquisition debt | 4,929 | 4,662 |
| Debt issuance costs, net of accumulated amortization of \$3,246 and \$3,910, respectively | (1,445) | (1,498) |
| Less: current portion | (12,012) | (12,305) |
| Total long-term debt | \$195,009 | \$192,046 |

As of March 31, 2016, we had a \$300 million secured bank credit facility with Bank of America, N.A. as Administrative Agent (the “Credit Agreement”), comprised of a \$150 million revolving credit facility and a \$150 million term loan (collectively, the “Credit Facility”). The Credit Facility also contains an accordion provision to borrow up to an additional \$75 million in

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revolving loans, subject to certain conditions. The Credit Facility is collateralized by all personal property and funeral home real property in certain states.

On February 9, 2016, we entered into a seventh amendment (the “Seventh Amendment”) to our Credit Facility. The Seventh Amendment resulted in, among other things, (i) reducing our LIBOR based variable interest rate 37.5 basis points, (ii) extending the maturity so that the Credit Agreement will mature at the earlier of (a) any date that is 91 days prior to the maturity of any subordinated debt (including the \$143.75 million in principal amount of the Convertible Notes) or (b) February 9, 2021, (iii) increasing and funding the term loan so that \$150 million was outstanding upon the effectiveness of the Seventh Amendment, (iv) reducing the size of the revolver to \$150 million, (v) increasing the accordion to \$75 million and (vi) updating the amortization payments for the term loan facility so that the borrowings under the term loan facility are subject to amortization payments of \$2.81 million at the end of each fiscal quarter beginning with the fiscal quarter ending March 31, 2016 through the fiscal quarter ending December 31, 2017, \$3.75 million at the end of each fiscal quarter beginning with the fiscal quarter ending March 31, 2018 through the fiscal quarter ending March 31, 2020 and \$4.69 million at the end of each fiscal quarter beginning with the fiscal quarter ending June 30, 2020 through the fiscal quarter ending December 31, 2020. In connection with the Seventh Amendment, we recognized a loss of \$0.6 million to write-off the related unamortized debt issuance costs.

As of March 31, 2016, we had outstanding borrowings under the revolving credit facility of \$54.0 million and approximately \$147.2 million was outstanding on the term loan. No letters of credit were issued and outstanding under the Credit Facility at March 31, 2016. Outstanding borrowings under the Credit Facility bear interest at either a prime rate or a LIBOR rate, plus an applicable margin based upon our leverage ratio. As of March 31, 2016, the prime rate margin was equivalent to 1.125% and the LIBOR margin was 2.125%. The weighted average interest rate on the Credit Facility for the three months ended March 31, 2016 was 2.7%.

We were in compliance with the covenants contained in the Credit Agreement as of March 31, 2016. The Credit Agreement contains key ratios that we must comply with including a requirement to maintain a leverage ratio of no more than 3.50 to 1.00 and a covenant to maintain a fixed charge coverage ratio of no less than 1.20 to 1.00. As of March 31, 2016, the leverage ratio was 3.05 to 1.00 and the fixed charge coverage ratio was 2.54 to 1.00.

Beginning January 1, 2016, debt issuance costs are retroactively reflected as a direct deduction from the carrying value of the related debt liability (refer herein to Note 1 to the Consolidated Financial Statements). Debt issuance costs are being amortized over the term of the related debt using the effective interest method for our term loan and the straight line method for our revolving credit facility.

Acquisition debt consists of deferred purchase price and promissory notes payable to sellers.

10.CONVERTIBLE SUBORDINATED NOTES

On March 19, 2014, we issued \$143.75 million aggregate principal amount of 2.75% convertible subordinated notes due March 15, 2021 (the “Convertible Notes”). The Convertible Notes bear interest at 2.75%. Interest on the Convertible Notes began to accrue on March 19, 2014 and is payable semi-annually in arrears on March 15 and September 15 of each year.

The carrying values of the liability and equity components of the Convertible Notes at December 31, 2015 and March 31, 2016 are reflected in our Consolidated Balance Sheets as follows (in thousands):

| | December 31, 2015 | March 31, 2016 |
|--|----------------------|-------------------|
| Long-term liabilities: | | |
| Principal amount | \$143,750 | \$143,750 |
| Unamortized discount of liability component | (25,754) | (24,827) |
| Convertible Notes issuance costs, net of accumulated amortization of \$858 and \$982, respectively | \$(2,769) | \$(2,645) |
| Carrying value of the liability component | \$115,227 | \$116,278 |

| | | |
|---------------------------------|----------|----------|
| Equity component carrying value | \$17,973 | \$17,973 |
|---------------------------------|----------|----------|

The fair value of the Convertible Notes, which are Level 2 measurements, was approximately \$157.9 million at March 31, 2016.

Interest expense on the Convertible Notes included contractual coupon interest expense of approximately \$1.0 million for both the three months ended March 31, 2015 and 2016. Amortization of debt issuance costs was approximately \$0.1 million for both the three months ended March 31, 2015 and 2016. Accretion of the discount on the Convertible Notes was \$0.8 million and \$0.9 million for the three months ended March 31, 2015 and 2016, respectively.

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Beginning January 1, 2016, debt issuance costs are retroactively reflected as a direct deduction from the carrying value of the related debt liability (refer herein to Note 1 to the Consolidated Financial Statements). The unamortized discount and the unamortized debt issuance costs are being amortized using the effective interest method over the remaining term of the Convertible Notes. The effective interest rate on the liability component and the debt issuance costs for the three months ended March 31, 2015 and 2016 was 6.75% and 2.75%, respectively.

11. STOCKHOLDERS' EQUITY**Stock Options**

As of March 31, 2016, there were 1,869,754 stock options outstanding and 799,067 stock options which remain unvested. On February 23, 2016, we granted 235,500 options to certain officers and key employees at an option price of \$20.06. These options will vest in one-fifth increments over a five-year period and have a ten-year term. The fair value of the total options granted during the first quarter of 2016 was approximately \$1.3 million. We recorded pre-tax stock-based compensation expense for stock options totaling approximately \$0.6 million for the three months ended March 31, 2015 and 2016.

The fair value of the option grants were estimated on the date of grant using the Black-Scholes option pricing model with the following weighted-average assumptions:

| | |
|-------------------------|----------------------|
| | February 23, 2016 |
| Dividend yield | 0.5 % |
| Expected volatility | 31.85 % |
| Risk-free interest rate | 1.23 % |
| Expected life (years) | 5.0 |
| Black-Scholes value | \$5.60 |

Performance Awards

During the first quarter of 2016, we granted 73,700 performance awards to certain officers and key employees, payable in shares. These awards will vest (if at all) on December 31, 2020 provided that certain criteria surrounding Adjusted Consolidated EBITDA (Adjusted Consolidated Earnings Before Interest Tax Depreciation and Amortization) and Relative Shareholder Return performance is achieved and the individual has remained continuously employed by Carriage through such date. The Adjusted Consolidated EBITDA performance represents 25% of the award and the Relative Shareholder Return performance represents 75% of the award. The fair value of these performance awards granted during the first quarter of 2016 was approximately \$1.6 million. The pre-tax compensation expense associated with these awards for the three months ended March 31, 2016 was approximately \$27,000.

The fair value of the performance awards are estimated on the date of the grant using a Monte-Carlo simulation pricing model with the following assumptions:

| | |
|---------------------------|--|
| | February 23, 2016 |
| | January 1, 2016 - December 31, 2020 |
| Performance period | |
| Simulation period (years) | 4.86 |
| Share price at grant date | \$20.06 |
| Expected volatility | 31.2 % |
| Risk-free interest rate | 1.21 % |
| Forfeiture rate | 2.0 % |

Restricted Stock Grants

During the first quarter of 2016, we issued restricted stock awards totaling 16,900 to certain employees that vest over a three-year period and had an aggregate grant date market value of approximately \$0.3 million.

Related to the vesting of restricted stock awards, we recorded approximately \$0.4 million and \$0.3 million of pre-tax compensation expense, which is included in general, administrative and other expenses for the three months ended March 31, 2015 and 2016, respectively.

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As of March 31, 2016, we had approximately \$2.5 million of total unrecognized compensation costs related to unvested restricted stock awards, which are expected to be recognized over a weighted average period of approximately 2.0 years.

Employee Stock Purchase Plan

During the first quarter of 2016, employees purchased a total of 12,472 shares of common stock through the employee stock purchase plan ("ESPP") at a weighted average price of \$18.37 per share. We recorded pre-tax stock-based compensation expense for the ESPP totaling approximately \$73,000 and \$77,000 for the three months ended March 31, 2015 and 2016, respectively.

The fair value of the option to purchase shares under the ESPP is estimated on the date of grant (January 1 of each year) associated with the four quarterly purchase dates using the following assumptions:

| | | |
|-------------------------|----------------------------|---|
| | 2016 | |
| Dividend yield | 0.5 | % |
| Expected volatility | 24.71 | % |
| Risk-free interest rate | 0.22%, 0.49%, 0.55%, 0.61% | |
| Expected life (years) | 0.25, 0.50, 0.75, 1.00 | |

Expected volatilities are based on the historical volatility during the previous twelve months of the underlying common stock. The risk-free rate for the quarterly purchase periods is based on the U.S. Treasury yields in effect at the time of the purchase. The expected life of the ESPP grants represents the calendar quarters from the beginning of the year to the purchase date (end of each quarter).

Director Compensation Policy

We compensate our directors through cash payments, including retainers and meeting attendance fees, and through stock-based awards. Refer to Note 18 to the Consolidated Financial Statements in our Annual Report on Form 10-K for the year ended December 31, 2015 for a full discussion concerning our Director Compensation Policy.

We recorded approximately \$92,000 and \$124,000 of pre-tax compensation expense, which is included in general, administrative and other expenses, for the three months ended March 31, 2015 and 2016, respectively, related to the director fees and annual retainers.

Share Repurchase Program

On February 25, 2016, our Board of Directors (our "Board") approved a share repurchase program authorizing us to purchase up to an aggregate of \$25.0 million of our common stock in accordance with Rule 10b-18 of the Exchange Act of 1934, as amended. The shares may be purchased from time to time in the open market or in privately negotiated transactions. Purchases will be at times and in amounts as management deems appropriate based on factors such as market conditions, legal requirements and other business considerations. During the first quarter of 2016, we did not repurchase any shares of common stock.

Cash Dividends

During the three months ended March 31, 2016, our Board declared a quarterly dividend of \$0.025 per share, totaling approximately \$0.4 million, which was paid on March 1, 2016 to record holders of our common stock as of February 12, 2016. We have a dividend reinvestment program so that stockholders may elect to reinvest their dividends into additional shares of our common stock.

Accumulated other comprehensive income

Our components of Accumulated other comprehensive income are as follows:

| | |
|---|---|
| | Accumulated Other Comprehensive Income |
| Balance at December 31, 2015 | \$ — |
| Decrease in net unrealized gains associated with available-for-sale securities of the trusts | (24,467) |
| Reclassification of net unrealized gain activity attributable to the Deferred preneed funeral and cemetery receipts held in trust and Care trusts' corpus | 24,467 |
| Balance at March 31, 2016 | \$ — |

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12. MAJOR SEGMENTS OF BUSINESS

We conduct funeral and cemetery operations only in the United States. The following table presents revenue from operations, pre-tax income (loss) from operations and total assets by segment (in thousands):

| | Funeral | Cemetery | Corporate | Consolidated |
|--|-----------|-----------|------------|--------------|
| Revenues from operations: | | | | |
| Three months ended March 31, 2016 | \$49,302 | \$14,029 | \$— | \$ 63,331 |
| Three months ended March 31, 2015 | \$50,137 | \$13,116 | \$— | \$ 63,253 |
| Income (loss) from operations before income taxes: | | | | |
| Three months ended March 31, 2016 | \$16,729 | \$4,249 | \$(13,360) | \$ 7,618 |
| Three months ended March 31, 2015 | \$17,798 | \$4,046 | \$(10,821) | \$ 11,023 |
| Total assets: | | | | |
| March 31, 2016 | \$591,785 | \$225,301 | \$10,092 | \$ 827,178 |
| December 31, 2015 | \$591,389 | \$229,479 | \$12,271 | \$ 833,139 |

13. EARNINGS PER SHARE

The following table sets forth the computation of the basic and diluted earnings per share for the three months ended March 31, 2015 and 2016 (in thousands, except per share data):

| | For the Three Months Ended March 31, 2015 | | 2016 |
|---|--|---------|------|
| Numerator for basic and diluted earnings per share: | | | |
| Net income | \$6,418 | \$4,571 | |
| Less: Earnings allocated to unvested restricted stock | (100) | (41) | |
| Income attributable to common stockholders | \$6,318 | \$4,530 | |
| Denominator: | | | |
| Denominator for basic earnings per common share - weighted average shares outstanding | 18,208 | 16,459 | |
| Effect of dilutive securities: | | | |
| Stock options | 248 | 191 | |
| Convertible subordinated notes | 348 | — | |
| Denominator for diluted earnings per common share - weighted average shares outstanding | 18,804 | 16,650 | |
| Basic earnings per common share: | | | |
| Basic earnings per common share: | \$0.35 | \$0.27 | |
| Diluted earnings per common share: | \$0.34 | \$0.27 | |

The fully diluted weighted average shares outstanding for the three months ended March 31, 2015, and the corresponding calculation of fully diluted earnings per share, include approximately 348,000 shares that would have been issued upon the conversion of our Convertible Notes as a result of the application of the if-converted method prescribed by the FASB ASC 260. There were no shares that would have been issued upon conversion of our Convertible Notes as of March 31, 2016.

For the three months ended March 31, 2016, 538,000 stock options were excluded from the computation of diluted earnings per share because the inclusion of such stock options would result in an antidilutive effect. For the three months ended March 31, 2015, 25,000 stock options were excluded.

14. SUBSEQUENT EVENTS

On April 23, 2016, we entered into a Release Agreement with L. William Heiligbrodt (the "Agreement"). In consideration for the release provided under the Agreement, Mr. Heiligbrodt will receive an aggregate amount of \$1,801,400, which such amount will be paid in installments occurring on or before January 1, 2017. The Agreement

supersedes all prior agreements and arrangements between the Company and Mr. Heiligbrodt.

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CAUTIONARY STATEMENT ON FORWARD-LOOKING STATEMENTS

In addition to historical information, this Quarterly Report on Form 10-Q (“Form 10-Q”) contains certain statements and information that may constitute forward-looking statements within the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. These statements include statements regarding any projections of earnings, revenues, asset sales, cash flow, debt levels or other financial items; any statements of the plans, strategies and objectives of management for future operations; any statements regarding future economic conditions or performance; any statements of belief; and any statements of assumptions underlying any of the foregoing and are based on our current expectations and beliefs concerning future developments and their potential effect on us. The words “may”, “will”, “estimate”, “intend”, “believe”, “expect”, “project”, “forecast”, “foresee”, “should”, “would”, “could”, “plan”, “anticipate” and other words or expressions are intended to identify forward-looking statements, which are generally not historical in nature. While management believes that these forward-looking statements are reasonable as and when made, there can be no assurance that future developments affecting us will be those that we anticipate. All comments concerning our expectations for future revenues and operating results are based on our forecasts for our existing operations and do not include the potential impact of any future acquisitions. Our forward-looking statements involve significant risks and uncertainties (some of which are beyond our control) and assumptions that could cause actual results to differ materially from our historical experience and our present expectations or projections. Important factors that could cause actual results to differ materially from those in the forward-looking statements include, but are not limited to, those summarized below:

- the ability to find and retain skilled personnel;
- the effects of competition;
- the execution of our Standards Operating, 4E Leadership and Strategic Acquisition Models;
- changes in the number of deaths in our markets;
- changes in consumer preferences;
- our ability to generate preneed sales;
- the investment performance of our funeral and cemetery trust funds;
- fluctuations in interest rates;
- our ability to obtain debt or equity financing on satisfactory terms to fund additional acquisitions, expansion projects, working capital requirements and the repayment or refinancing of indebtedness;
- death benefits related to preneed funeral contracts funded through life insurance contracts;
- the financial condition of third-party insurance companies that fund our preneed funeral contracts;
- increased or unanticipated costs, such as insurance or taxes;
- effects of the application of applicable laws and regulations, including changes in such regulations or the interpretation thereof;
- consolidation of the deathcare industry; and
- other factors and uncertainties inherent in the deathcare industry.

For additional information regarding known material factors that could cause our actual results to differ from our projected results, please see (i) Part II, Item 1A “Risk Factors” in this Form 10-Q and (ii) Part I, Item 1A “Risk Factors” in our Annual Report on Form 10-K for the year ended December 31, 2015.

Readers are cautioned not to place undue reliance on forward-looking statements, which speak only as of the date hereof. We undertake no obligation to publicly update or revise any forward-looking statements after the date they are made, whether as a result of new information, future events or otherwise.

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Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

OVERVIEW

General

We operate in two business segments: funeral home operations, which currently account for approximately 77% of our revenues, and cemetery operations, which account for approximately 23% of our revenues. Funeral homes are principally service businesses that provide funeral services (traditional burial and cremation) and sell related merchandise, such as caskets and urns. Cemeteries are primarily sales businesses that sell interment rights (grave sites and mausoleum spaces) and related merchandise, such as markers and outer burial containers. We mainly serve suburban and rural markets, where we primarily compete with smaller, independent operators and believe we are a market leader (first or second) in most of our markets. We provide funeral and cemetery services and products on both an "at-need" (time of death) and "preneed" (planned prior to death) basis. At March 31, 2016, we operated 167 funeral homes in 27 states and 32 cemeteries in 11 states within the United States.

Our business strategy is based on strong, local leadership and entrepreneurial principles that we believe drive market share, revenue growth, and profitability in our local markets. We believe Carriage has the most innovative and transparent operating and reporting processes in the deathcare industry, which we are able to achieve through a decentralized, high-performance cultural operating framework linked with incentive compensation programs that attract top-quality industry talent at all levels.

We are defined by our Mission Statement which states that "we are committed to being the most professional, ethical and highest quality funeral and cemetery service organization in our industry" and our Guiding Principles which state our core values, which are comprised of:

honesty, integrity and quality in all that we do;

hard work, pride of accomplishment and shared success through employee ownership;

belief in the power of people through individual initiative and teamwork;

outstanding service and profitability go hand-in-hand; and

growth of the Company is driven by decentralization and partnership.

Our five Guiding Principles collectively embody our "Being The Best" high-performance cultural, operating framework.

Our general operations and business strategy are built upon the execution of the following three models:

Standards Operating Model;

4E Leadership Model; and

Strategic Acquisition Model.

For additional information regarding Carriage, our High Performance Culture and three models, please see Item 1, "Business-Business Strategy" in our Annual Report on Form 10-K for the year ended December 31, 2015.

Standards Operating Model

Our Standards Operating Model eliminated the use of financial budgets which freed up enormous amounts of time to focus and work on growing each local business de-centrally and improving the quality and skills of the staff. Instead of the budget and control model, our Standards Operating Model and the underlying standards which we refer to as "Being The Best," focus on market share, people, and operating and financial metrics that drive long-term, sustainable revenue growth and earning power of our portfolio of businesses by employing leadership and entrepreneurial principles that fit the nature of our local, personal service, high-value business. Standards Achievement is the measure by which we judge the success of each business. Our Standards Operating Model aligns our financial incentives for Managing Partners of each business with 4E Leadership skills and their teams who consistently achieve a high level of standards. Our Standards Operating Model is not designed to produce maximum short-term earnings because Carriage does not believe such performance is sustainable and will ultimately stress the business, which very often leads to declining market share, revenues and earnings.

4E Leadership Model

Our 4E Leadership Model requires strong local leadership in each business to grow an entrepreneurial, decentralized, high-value, personal service and sales business at sustainable profit margins. Our 4E Leadership Model is based upon principles established by Jack Welch during his tenure at General Electric, and is based upon 4E qualities essential to succeed in a high-performance culture: Energy to get the job done; the ability to Energize others; the Edge necessary

to make difficult decisions; and the ability to Execute and produce results. To achieve a high level of standards in a business year after year, we require “A

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Players” in charge that have the 4E Leadership skills to entrepreneurially grow the business by hiring, training and developing highly motivated and productive teams locally that produce results.

Strategic Acquisition Model

Our Standards Operating Model led to the development of our Strategic Acquisition Model, which guides our acquisition strategy. Both models, when executed effectively, will drive long-term, sustainable increases in market share, revenue and earnings and cash flow. We believe a primary driver of higher revenue and profits in the future will be the execution of our Strategic Acquisition Model using strategic ranking criteria to assess acquisition candidates.

As we execute this strategy over time, we will acquire larger, higher margin strategic businesses.

Our belief in our Mission Statement and Guiding Principles that define us and proper execution of the three models that define our strategy have given us the competitive advantage in any market in which we compete. We believe that we can execute our three models without proportionate incremental investment in our consolidation platform infrastructure or additional fixed regional and corporate overhead. This competitive advantage is evidenced by the sustained earning power of our portfolio as defined by our EBITDA margin. Carriage’s deep understanding of each market landscape and our historical, successful competition in individual local markets more than reasonably ensures that we are promoting the interests of the consumer and supporting unfettered markets which, in turn, results in better pricing and more choices for the consumer.

OVERVIEW OF CRITICAL ACCOUNTING POLICIES AND ESTIMATES

The preparation of the Consolidated Financial Statements requires us to make estimates and judgments that affect the amounts reported in the unaudited consolidated financial statements and accompanying notes. We base our estimates on historical experience, third-party data and assumptions that we believe to be reasonable under the circumstances.

The results of these considerations form the basis for making judgments about the amount and timing of revenues and expenses, the carrying value of assets and the recorded amounts of liabilities. Actual results may differ from these estimates and such estimates may change if the underlying conditions or assumptions change. Historical performance should not be viewed as indicative of future performance because there can be no assurance the margins, operating income and net earnings, as a percentage of revenues, will be consistent from year to year.

Management’s discussion and analysis of financial condition and results of operations (“MD&A”) is based upon our Consolidated Financial Statements presented herewith, which have been prepared in accordance with United States generally accepted accounting principles (“GAAP”). Our critical accounting policies are discussed in MD&A in our Annual Report on Form 10-K for the year ended December 31, 2015.

THREE MONTHS ENDED MARCH 31, 2016 COMPARED TO MARCH 31, 2015

Financial Highlights

Total revenue for the three months ended March 31, 2016 was \$63.3 million compared to \$63.2 million for the three months ended March 31, 2015, an increase of approximately \$0.1 million, or 0.1%. Operating income decreased \$2.9 million, or 19.7%, while our total field margins improved to 43.7% in the three months ended March 31, 2016 from 43.5% in the three months ended March 31, 2015. Further discussion of revenue and operating profit for our funeral home and cemetery segments is presented herein under “Results of Operations.” Net income for the three months ended March 31, 2016 decreased \$1.8 million to \$4.6 million, equal to \$0.27 per diluted share, compared to net income of \$6.4 million, equal to \$0.34 per diluted share, for the three months ended March 31, 2015. Explanations of the financial highlights are discussed below.

We also present our financial performance in our “Operating and Financial Trend Report” (“Trend Report”) as reported in our earnings release and discussed on our earnings call for the quarter ending March 31, 2016. This Trend Report is used as a supplemental financial measurement statement by management and investors to compare our current financial performance with our previous results and with the performance of other deathcare companies. The Trend Report is a Non-GAAP statement from operations that also provides insight into underlying trends in our business. We do not intend for this information to be considered in isolation or as a substitute for other measures of performance prepared in accordance with GAAP.

The Non-GAAP financial measures in the Trend Report include such measures as “Adjusted Net Income,” “Adjusted Diluted Earnings Per Share,” “Consolidated EBITDA,” “Adjusted Consolidated EBITDA,” “Funeral, Cemetery and Financial EBITDA” and “Total Field EBITDA”. These financial measurements are defined as GAAP items adjusted for

Special Items and are reconciled to GAAP in our earnings release and on the Trend Reports posted on our website (www.carriageservices.com). In addition, our presentation of these measures may not be comparable to similarly titled measures in other companies' reports. We define Special Items as amounts included in our GAAP financial statements that can vary from period to period and are not reflective of costs incurred in the ordinary course of our operations.

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The following is a discussion of our results of operations for the three months ended March 31, 2016 compared to the same periods of 2015. The term “same store” refers to funeral homes and cemeteries acquired prior to January 1, 2012 and operated for the entirety of each period being presented. Funeral homes and cemeteries purchased after December 31, 2011 are referred to as “acquired.” This classification of acquisitions has been important to management and investors in monitoring the results of these businesses and to gauge the leveraging performance contribution that a selective acquisition program can have on total company performance. Depreciation and amortization and regional and unallocated funeral and cemetery costs are not included in operating profit.

Results of Operations

Funeral Home Segment. The following tables set forth certain information regarding the revenues and operating profit from our funeral home operations for the three months ended March 31, 2015 compared to three months ended March 31, 2016 (dollars in thousands):

| | Three Months | | Change | |
|---------------------------------------|----------------------------|----------|-----------|----------|
| | Ended March 31, 2015 | 2016 | Amount | % |
| Revenues: | | | | |
| Same store operating revenue | \$38,991 | \$37,237 | \$(1,754) | (4.5)% |
| Acquired operating revenue | \$8,593 | \$9,677 | 1,084 | 12.6 % |
| Preneed funeral insurance commissions | 355 | 421 | 66 | 18.6 % |
| Preneed funeral trust earnings | 2,198 | 1,967 | (231) | (10.5)% |
| Total | \$50,137 | \$49,302 | \$(835) | (1.7)% |
| Operating profit: | | | | |
| Same store operating profit | \$15,898 | \$15,152 | \$(746) | (4.7)% |
| Acquired operating profit | \$3,553 | \$4,172 | 619 | 17.4 % |
| Preneed funeral insurance commissions | 91 | 256 | 165 | 181.3 % |
| Preneed funeral trust earnings | 2,180 | 1,941 | (239) | (11.0)% |
| Total | \$21,722 | \$21,521 | \$(201) | (0.9)% |

Funeral home same store operating revenues for the three months ended March 31, 2016 decreased \$1.8 million, or 4.5%, when compared to the three months ended March 31, 2015. The decrease was due primarily to a 5.4% decrease in same store contract volumes to 7,102, while the average revenue per contract increased slightly by \$25 to \$5,443. The average revenue per contract includes the impact of the funeral trust fund earnings recognized at the time that we provide the services pursuant to the preneed contract. Excluding funeral trust earnings, the average revenue per contract increased \$49 to \$5,243 in the three months ended March 31, 2016. The average revenue per burial contract increased 2.4% to \$8,807, while the number of burial contracts decreased 8.8% to 2,904. The average revenue per same store cremation contract remained flat at \$3,237 primarily due to a decrease of 240 basis points in cremations with services which typically generate higher average revenue per contract than direct cremations.

The burial rate decreased 150 basis points to 40.9%, and the cremation rate increased 190 basis points to 51.8% for the three months ended March 31, 2016. The average revenue for “other” contracts, which are charges for merchandise or services for which we do not perform a funeral service and which made up approximately 7.3% of the total number of contracts in the three months ended March 31, 2016, decreased 10.2% to \$519.

Same store operating profit for the three months ended March 31, 2016 decreased \$0.7 million, or 4.7%, when compared to the three months ended March 31, 2015. This decrease is primarily a result of the decrease in revenue which was offset by a decrease of \$0.8 million, or 5.3% in controllable expenses for the three months ended March 31, 2016 when compared to the same period in 2015. Those expenses with a significant decreases include \$0.4 million of salaries and benefits, \$0.3 million of facilities and ground expenses and \$0.2 million of bad debt. These decreases were offset by an increase of approximately \$0.1 million in general liability and other insurance expenses. Funeral home acquired revenues for the three months ended March 31, 2016 increased \$1.1 million, or 12.6%, when compared to the three months ended March 31, 2015 as we experienced an 8.6% increase in the total number of

contracts to 1,559 and a 3.7% increase in the average revenue per contract to \$6,410 for those acquired locations. The average revenue per contract includes the impact of the funeral trust fund earnings recognized at the time that we provide the services pursuant to the preneed contract. Excluding funeral trust earnings, the average revenue per contract increased \$223 to \$6,207 in the three months ended March 31, 2016. The first quarter of 2016 includes the full effect of our acquisitions made in 2015. Our average revenue per contract for burial contracts increased 8.4% to \$9,304. Our average revenue per cremation contract increased by 9.0% to \$4,100 due to an

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increase in cremations with services to 46.7% in the three months ended March 31, 2016 from 42.9% in the same period of 2015. The average revenue per cremation contract continues to increase as we expand our cremation memorialization product and service offerings.

Acquired operating profit for the three months ended March 31, 2016 increased \$0.6 million, or 17.4%, from the three months ended March 31, 2015, and as a percentage of revenue from acquired businesses, increased to 43.1% in the three months ended March 31, 2016 compared to 41.3% in the same period of 2015. The increase in operating profit was primarily due to better performance from the acquisition of certain funeral homes from Service Corporation International in May 2014 (the "SCI Acquisition"), the full effect of our acquisition of two funeral home businesses in 2015 and better management of salaries and benefits (the largest controllable expense) as these acquired locations are integrated into our Standards Operating Model. The SCI Acquisition and our two funeral home acquisitions in 2015 (which comprises approximately one-quarter of our acquired portfolio), accounted for approximately half of our total acquired operating revenue and operating profit in the three months ended March 31, 2016.

The two categories of financial revenue consist of preneed funeral insurance commission revenue and preneed funeral trust earnings on matured preneed contracts. Preneed funeral commission revenue increased approximately \$0.1 million, or 18.6% for the three months ended March 31, 2016 compared to the same period of 2015. Preneed funeral commission revenue is deferred for one year after the preneed funeral contracts are sold. In the first quarter of 2015, we sold 277 more preneed funeral contracts than in the same period of the previous year. Preneed funeral trust earnings decreased \$0.2 million, or 10.5%, in the three months ended March 31, 2016 as compared to the same period of 2015. Trust earnings include trust management fees charged by our wholly-owned registered investment advisor based on the fair market value of the trust assets. Operating profit for our two categories of financial revenue, on a combined basis, decreased 3.3% in the three months ended March 31, 2016 due primarily to the decrease in preneed funeral trust revenue.

Cemetery Segment. The following tables set forth certain information regarding the revenues and operating profit from the cemetery operations for the three months ended March 31, 2015 compared to three months ended March 31, 2016 (dollars in thousands):

| | Three Months | | Change | | |
|----------------------------------|----------------------------|-----------------|--------------|------------|----------|
| | Ended March 31, 2015 | 2016 | Amount | % | |
| Revenues: | | | | | |
| Same store operating revenue | \$10,268 | \$11,075 | \$807 | 7.9 | % |
| Acquired operating revenue | 822 | 766 | (56) | (6.8) | % |
| Cemetery trust earnings | 1,641 | 1,766 | 125 | 7.6 | % |
| Preneed cemetery finance charges | 385 | 422 | 37 | 9.6 | % |
| Total | \$13,116 | \$14,029 | \$913 | 7.0 | % |
| Operating profit: | | | | | |
| Same store operating profit | \$3,550 | \$3,843 | \$293 | 8.3 | % |
| Acquired operating profit | 300 | 221 | (79) | (26.3) | % |
| Cemetery trust earnings | 1,579 | 1,681 | 102 | 6.5 | % |
| Preneed cemetery finance charges | 385 | 422 | 37 | 9.6 | % |
| Total | \$5,814 | \$6,167 | \$353 | 6.1 | % |

Cemetery same store operating revenues for the three months ended March 31, 2016 increased \$0.8 million, or 7.9%, when compared to the three months ended March 31, 2015. Approximately 59.0% of our same store operating revenues for the three months ended March 31, 2016 were related to preneed sales of interment rights and related merchandise and services. Preneed property revenue increased \$0.4 million, or 8.2%, as we experienced a 5.0% increase in the average price per interment to \$2,709, while the number of preneed interment rights (property) sold decreased 4.2% to 1,930 in the three months ended March 31, 2016 from the same period of 2015. The increase in the average price per interment was a result of sales of higher valued interments at newly constructed gardens at several of

our same store locations. Additionally, preneed merchandise and services revenue increased approximately \$0.1 million, or 13.0% for the first quarter of 2016 as compared to the first quarter of 2015. Same store at-need revenue, which represents approximately 41.0% of our same store operating revenues, increased 5.3% due primarily to a 6.3% increase in the number of contracts to 3,577.

Cemetery same store operating profit for the three months ended March 31, 2016 increased \$0.3 million, or 8.3%, from the same period of 2015. As a percentage of revenue, cemetery same store operating profit was 34.7% in the three months ended

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March 31, 2016 compared to 34.6% in the same period of 2015. The increase in operating profit was primarily a result of the increase in revenue, offset by a \$0.5 million, or 8.6% increase in operating costs for the three months ended March 31, 2016 compared with the same period in 2015. Those expenses with a significant increases include \$0.3 million of bad debt expense and \$0.1 million of general and administrative costs.

Cemetery acquired revenue and acquired operating profit decreased in the first quarter of 2016 primarily due to a decrease in preneed merchandise and services revenue for the three months ended March 31, 2016 compared to the same period in 2015 for the cemetery acquired in the SCI Acquisition, which contributed approximately \$0.7 million in revenue and \$0.2 million in operating profit in the current period.

The two categories of financial revenue consist of trust earnings and finance charges on preneed receivables. Total trust earnings increased 7.6%, primarily due to a \$0.1 million increase in perpetual care trust income, while merchandise and service trust income remained flat in the three months ended March 31, 2016 compared to the same period of 2015. Trust earnings also include trust management fees charged by our wholly-owned registered investment advisor based on the fair market value of the trust assets. Financial revenue earned from finance charges on the preneed contracts increased 9.6% in the three months ended March 31, 2016 compared to the same period of 2015, primarily as a result of our increased collection efforts.

Other Financial Statement Items

Regional and Unallocated Funeral and Cemetery Costs. Regional and unallocated funeral and cemetery costs consist of salaries and benefits for regional management, field incentive compensation and other related costs for field infrastructure. Regional and unallocated funeral and cemetery costs increased \$0.5 million, or 20.8% for the three months ended March 31, 2016 compared to the same period of 2015, primarily due to a \$0.5 million increase in field incentive compensation and a \$0.2 million increase in severance expense, offset by a \$0.2 million decrease in general and administrative expenses.

General and Administrative. General and administrative expenses totaled \$9.2 million for the three months ended March 31, 2016, an increase of \$2.1 million, or 29.0%, from the three months ended March 31, 2015. The increase was primarily attributable to a \$2.5 million increase in severance expense, \$2.2 million of which was related to the retirement of a former executive and \$0.3 million was related to severance expenses to former employees. This increase was offset by a \$0.3 million decrease in salaries and benefits and consulting costs due to decreased headcount and a \$0.1 million decrease in non-cash stock compensation expense.

Interest Expense. Interest expense was \$2.9 million for the three months ended March 31, 2016 compared to \$2.6 million for the three months ended March 31, 2015, an increase of approximately \$0.3 million. During the three months ended March 31, 2016, interest expense related to our term note and revolving credit facility increased by approximately \$0.3 million compared to the same period of 2015 as a result of a higher principal balance during the current period.

Accretion of Discount on Convertible Subordinated Notes. For the three months ended March 31, 2016, we recognized accretion of the discount on our convertible subordinated notes issued in March 2014 of \$0.9 million compared to \$0.8 million for the three months ended March 31, 2015. Accretion is calculated using the effective interest method based on a stated interest rate of 6.75%.

Loss on Early Extinguishment of Debt. In February 2016, we entered into the Seventh Amendment to our Credit Facility. As a result, we recognized a loss of \$0.6 million to write-off the related unamortized debt issuance costs.

Other Income. During the three months ended March 31, 2016, we recognized a gain of \$0.3 million in connection with the sale of land.

Income Taxes. Income tax expense was \$3.0 million for the three months ended March 31, 2016 compared to \$4.6 million for the three months ended March 31, 2015. We recorded income taxes at the estimated effective rate, before discrete items, of 40.0% for the three months ended March 31, 2016 compared to 40.5% for the three months ended March 31, 2015. We have approximately \$36.7 million of state net operating loss carry forwards that will expire between 2017 and 2037, if not utilized. Based on management's assessment of the various state net operating losses, it has been determined that it is more likely than not that we will not be able to realize the tax benefits of certain portions of the state losses. Accordingly, a valuation allowance has been established and the deferred tax asset for the state operating losses is reviewed every quarter. At March 31, 2016, the valuation allowance totaled \$0.2 million.

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AND CAPITAL RESOURCES

Our primary sources of liquidity and capital resources are internally generated cash flows from operating activities and availability under our Credit Facility (as defined below under Debt Obligations).

We generate cash in our operations primarily from at-need sales and delivery of preneed sales. We also generate cash from earnings on our cemetery perpetual care trusts. Based on our recent operating results, current cash position, anticipated future cash flows and sources of financing that we expect to have available, we do not anticipate any significant liquidity constraints in the foreseeable future. However, if our capital expenditures or acquisition plans change, we may need to access the capital markets to obtain additional funding. Further, to the extent operating cash flow or access to and cost of financing sources are materially different than expected, future liquidity may be adversely affected. Please read Part I, Item 1A “Risk Factors” in our Annual Report on Form 10-K for the year ended December 31, 2015.

We intend to use cash on hand and borrowings under our Credit Facility primarily to acquire funeral home and cemetery businesses and for internal growth projects, such as cemetery inventory development and funeral home expansion projects. We have the ability to draw on our revolving credit facility, subject to customary terms and conditions of the Credit Agreement. We believe that existing cash balances, future cash flows from operations and borrowings under our Credit Facility described above will be sufficient to meet our anticipated working capital requirements, capital expenditures, scheduled debt payments, commitments, dividends and acquisitions for the foreseeable future.

Cash Flows

We began 2016 with \$0.5 million in cash and other liquid investments and ended the first quarter with \$0.9 million in cash. As of March 31, 2016, we had borrowings of \$54.0 million outstanding on our revolving credit facility compared to \$92.6 million outstanding as of December 31, 2015.

The following table sets forth the elements of cash flow for the three months ended March 31, 2015 and March 31, 2016 (in millions):

| | For the Three Months Ended March 31, 2015 2016 | |
|--|---|--------|
| Cash at January 1st | \$0.4 | \$0.5 |
| Cash flow provided by operating activities | 12.6 | 9.7 |
| Acquisitions and land for new construction | (4.3) | (2.7) |
| Purchase of land and buildings previously leased | (0.6) | — |
| Net proceeds from the sale of businesses and other assets | — | 0.6 |
| Growth capital expenditures | (4.0) | (2.0) |
| Maintenance capital expenditures | (1.8) | (1.6) |
| Net borrowings (payments) on our revolving credit facility, term loan and long-term debt obligations | (2.2) | (2.3) |
| Dividends on common stock | (0.5) | (0.4) |
| Excess tax benefit (deficiency) of equity compensation | 0.4 | (0.1) |
| Payment of loan origination costs related to the credit facility | — | (0.7) |
| Other financing costs | 0.3 | (0.1) |
| Cash at March 31st | \$0.3 | \$0.9 |

For the three months ended March 31, 2016, cash provided by operating activities was \$9.7 million compared to cash provided by operating activities of \$12.6 million for the three months ended March 31, 2015, due primarily to a \$1.8 million decrease in net income and other working capital changes.

Our investing activities resulted in a net cash outflow of \$5.7 million for the three months ended March 31, 2016 compared to \$10.6 million for the three months ended March 31, 2015, a decrease of \$4.9 million. During the three

months ended March 31, 2016, we purchased land for funeral home expansion projects for approximately \$2.7 million. In addition, capital expenditures totaled \$3.6 million, of which \$2.0 million and \$1.6 million were growth and maintenance capital expenditures, respectively, for the three months ended March 31, 2016. Our growth capital expenditures were primarily related to construction costs related to funeral home facilities of approximately \$0.7 million, renovations at certain business locations of \$0.4 million and cemetery development costs of \$0.8 million. Maintenance capital expenditures in the three months ended March 31, 2016 were primarily

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related to vehicle purchases of \$0.6 million, general equipment and furniture purchases of \$0.6 million and maintenance projects such as paving roads, parking lots, facility repairs and improvements of \$0.4 million. Additionally, we received net proceeds of approximately \$0.6 million from the sale of land in the three months ended March 31, 2016.

During the three months ended March 31, 2015, we acquired a funeral home business for approximately \$8.8 million. The purchase price consisted of \$4.25 million paid in cash at closing and \$4.5 million which was the net present value of future deferred payments totaling \$5.5 million. We also purchased a previously leased funeral home property for \$0.6 million. Capital expenditures totaled \$5.8 million, of which \$4.0 million and \$1.8 million were growth and maintenance capital expenditures, respectively, for the three months ended March 31, 2015.

Our financing activities resulted in a net cash outflow of \$3.7 million for the three months ended March 31, 2016 compared to \$2.1 million for the three months ended March 31, 2015, an increase of \$1.6 million, primarily due to activity with our Credit Facility. During the three months ended March 31, 2016, we had net borrowings on our revolving credit facility and term loan of \$2.3 million. We also paid transaction costs of approximately \$0.7 million related to our Credit Facility. During the three months ended March 31, 2015, we had net borrowings on our revolving credit facility and term loan of approximately \$1.8 million.

Dividends

During the three months ended March 31, 2016, our Board declared a quarterly dividend of \$0.025 per share, totaling approximately \$0.4 million, which was paid on March 1, 2016 to record holders of our common stock as of February 12, 2016. For the three months ended March 31, 2015, we paid total dividends of approximately \$0.5 million. We have a dividend reinvestment program so that stockholders may elect to reinvest their dividends into additional shares of our common stock.

Share Repurchase Program

On February 25, 2016, our Board approved a share repurchase program authorizing us to purchase up to an aggregate of \$25.0 million of our common stock in accordance with Rule 10b-18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"). The shares may be purchased from time to time in the open market or in privately negotiated transactions. Purchases will be at times and in amounts as management deems appropriate based on factors such as market conditions, legal requirements and other business considerations. During the three months ended March 31, 2016, we did not repurchase any shares of our common stock.

Debt Obligations

The outstanding principal of our total long-term debt and capital lease obligations at March 31, 2016 totaled \$208.9 million and consisted of \$147.2 million under our term loan, \$54.0 million outstanding under our revolving credit facility and \$7.7 million in acquisition indebtedness and capital lease obligations.

As of March 31, 2016, we had a \$300 million secured bank credit facility with Bank of America, N.A. as Administrative Agent (the "Credit Agreement"), comprised of a \$150 million revolving credit facility and a \$150 million term loan (collectively, the "Credit Facility"). The Credit Facility also contains an accordion provision to borrow up to an additional \$75 million in revolving loans, subject to certain conditions. The Credit Facility is collateralized by all personal property and funeral home real property in certain states.

On February 9, 2016, we entered into a seventh amendment (the "Seventh Amendment") to our Credit Facility. The Seventh Amendment resulted in, among other things, (i) reducing our LIBOR based variable interest rate 37.5 basis points, (ii) extending the maturity so that the Credit Agreement will mature at the earlier of (a) any date that is 91 days prior to the maturity of any subordinated debt (including the \$143.75 million in principal amount of the Convertible Notes) or (b) February 9, 2021, (iii) increasing and funding the term loan so that \$150 million was outstanding upon the effectiveness of the Seventh Amendment, (iv) reducing the size of the revolver to \$150 million, (v) increasing the accordion to \$75 million and (vi) updating the amortization payments for the term loan facility so that the borrowings under the term loan facility are subject to amortization payments of \$2.81 million at the end of each fiscal quarter beginning with the fiscal quarter ending March 31, 2016 through the fiscal quarter ending December 31, 2017, \$3.75 million at the end of each fiscal quarter beginning with the fiscal quarter ending March 31, 2018 through the fiscal quarter ending March 31, 2020 and \$4.69 million at the end of each fiscal quarter beginning with the fiscal quarter ending June 30, 2020 through the fiscal quarter ending December 31, 2020.

No letters of credit were issued and outstanding under the Credit Facility at March 31, 2016. Under the Credit Facility, outstanding borrowings bear interest at either a prime rate or a LIBOR rate, plus an applicable margin based upon our leverage ratio. At March 31, 2016, the prime rate margin was equivalent to 1.125% and the LIBOR margin was 2.125%. The weighted average interest rate on the Credit Facility for the three months ended March 31, 2016 was 2.7%.

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We have no material assets or operations independent of our subsidiaries. All assets and operations are held and conducted by our subsidiaries, each of which have fully and unconditionally guaranteed our obligations under the Credit Facility. Additionally, we do not currently have any significant restrictions on our ability to receive dividends or loans from any subsidiary guarantor under the Credit Facility.

We were in compliance with the covenants contained in the Credit Agreement as of March 31, 2016. The Credit Agreement contains key ratios that we must comply with including a requirement to maintain a leverage ratio of no more than 3.50 to 1.00 and a covenant to maintain a fixed charge coverage ratio of no less than 1.20 to 1.00. As of March 31, 2016, the leverage ratio was 3.05 to 1.00 and the fixed charge coverage ratio was 2.54 to 1.00.

Debt issuance costs, net of accumulated amortization, of \$1.5 million related to the Credit Facility are being amortized over the term of the related debt using the effective interest method for our term loan and the straight line method for our revolving credit facility.

Convertible Subordinated Notes due 2021

On March 19, 2014, we issued \$143.75 million aggregate principal amount of 2.75% Convertible Subordinated Notes due March 15, 2021 (the "Convertible Notes"). The Convertible Notes bear interest at 2.75% per year. Interest on the Convertible Notes began to accrue on March 19, 2014 and is payable semi-annually in arrears on March 15 and September 15 of each year.

At March 31, 2016, the carrying amount of the equity component was approximately \$18.0 million. At March 31, 2016, the principal amount of the liability component was \$143.75 million and the net carrying amount was \$116.3 million. The unamortized discount of \$24.8 million and the unamortized debt issuance costs of \$2.6 million as of March 31, 2016 are being amortized using the effective interest method over the remaining term of the Convertible Notes. The effective interest rate on the unamortized discount and the debt issuance costs for the three months ended March 31, 2015 and 2016 was 6.75% and 2.75%, respectively.

Interest expense on the Convertible Notes included contractual coupon interest expense of approximately \$1.0 million for both the three months ended March 31, 2015 and 2016. Amortization of debt issuance costs was approximately \$0.1 million for both the three months ended March 31, 2015 and 2016. Accretion of the discount on the convertible subordinated notes was \$0.8 million and \$0.9 million for the three months ended March 31, 2015 and 2016.

SEASONALITY

Our business can be affected by seasonal fluctuations in the death rate. Generally, the death rate is higher during the winter months because the incidences of death from influenza and pneumonia are higher during this period than other periods of the year.

Item 3. Quantitative and Qualitative Disclosures About Market Risk

In the ordinary course of business, we are typically exposed to a variety of market risks. Currently, these are primarily related to interest rate risk and changes in the values of securities associated with the preneed and perpetual care trusts. Management is actively involved in monitoring exposure to market risk and developing and utilizing appropriate risk management techniques when appropriate and when available for a reasonable price. We are not exposed to any other significant market risks.

The following quantitative and qualitative information is provided about financial instruments to which we are a party at March 31, 2016 and from which we may incur future gains or losses from changes in market conditions. We do not enter into derivative or other financial instruments for speculative or trading purposes.

Hypothetical changes in interest rates and the values of securities associated with the preneed and perpetual care trusts chosen for the following estimated sensitivity analysis are considered to be reasonable near-term changes generally based on consideration of past fluctuations for each risk category. However, since it is not possible to accurately predict future changes in interest rates, these hypothetical changes may not necessarily be an indicator of probable future fluctuations.

The following information about our market-sensitive financial instruments constitutes a "forward-looking statement." In connection with our preneed funeral operations and preneed cemetery merchandise and service sales, the related funeral and cemetery trust funds own investments in equity and debt securities and mutual funds, which are sensitive to current market prices. Cost and market values of such investments as of March 31, 2016 are presented in Item 1, "Condensed Notes to Consolidated Financial Statements," Notes 3 and 6 to our Consolidated Financial Statements in

this Form 10-Q. See also Item 2, "Management's Discussion and Analysis of Financial Condition and Results of Operations" in this Form 10-Q. The sensitivity of the fixed income securities is such that a 0.25% change in interest rates causes an approximate 1.48% change in the value of the fixed income securities.

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We monitor current and forecasted interest rate risk in the ordinary course of business and seek to maintain optimal financial flexibility, quality and solvency. As of March 31, 2016, we had outstanding borrowings of \$54.0 million under our \$150.0 million revolving credit facility and approximately \$147.2 million outstanding on our term loan. Any further borrowings or voluntary prepayments against the revolving credit facility or any change in the floating rate would cause a change in interest expense. We have the option to pay interest under the Credit Facility at either prime rate or LIBOR rate plus a margin. At March 31, 2016, the prime rate margin was equivalent to 1.125% and the LIBOR margin was 2.125%. Assuming the outstanding balance remains unchanged, a change of 100 basis points in our borrowing rate would result in a change in income before taxes of \$2.0 million. We have not entered into interest rate hedging arrangements in the past. Management continually evaluates the cost and potential benefits of interest rate hedging arrangements.

Our Convertible Notes bear interest at a fixed rate of 2.75% per year. At March 31, 2016, the fair value of these notes was approximately \$157.9 million based on the last traded or broker quoted price. The remainder of our long-term debt and leases consist of non-interest bearing notes and fixed rate instruments that do not trade in a market and do not have a quoted market value. Increases in market interest rates may cause the fair value of these debt instruments to decrease but such changes will not affect our interest costs.

Item 4. Controls and Procedures

Management's Evaluation of Disclosure Controls and Procedures

Our management, including our principal executive and financial officers, has evaluated the effectiveness of the design and operation of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) of the Exchange Act) as of the end of the period covered by this Form 10-Q. Our disclosure controls and procedures are designed to ensure that the information required to be disclosed by us in reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms, and to ensure that such information is accumulated and communicated to management, including our principal executive and financial officers, as appropriate, to allow timely decisions regarding required disclosure. Based on such evaluation, our principal executive and financial officers have concluded that our disclosure controls and procedures were effective as of March 31, 2016 (the end of the period covered by this Form 10-Q) at the reasonable assurance level.

Changes in Internal Control over Financial Reporting

During the three months ended March 31, 2016, there was no change in our system of internal control over financial reporting (defined in Rules 13a-15(f) or 15d-15(f) under the Exchange Act) that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

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PART II – OTHER INFORMATION

Item 1. Legal Proceedings

We and our subsidiaries are parties to a number of legal proceedings that arise from time to time in the ordinary course of our business. While the outcome of these proceedings cannot be predicted with certainty, we do not expect these matters to have a material adverse effect on our financial statements. We self-insure against certain risks and carry insurance with coverage and coverage limits for risk in excess of the coverage amounts consistent with our assessment of risks in our business and of an acceptable level of financial exposure. Although there can be no assurance that self-insurance reserves and insurance will be sufficient to mitigate all damages, claims, or contingencies, we believe that the reserves and our insurance provides reasonable coverage for known asserted and unasserted claims. In the event we sustain a loss from a claim, and the insurance carrier disputes coverage or coverage limits, we may record a charge in a different period than the recovery, if any, from the insurance carrier.

Item 1A. Risk Factors

There have been no material changes in our risk factors as previously disclosed in Part I, Item 1A. “Risk Factors” of our Annual Report on Form 10-K for the year ended December 31, 2015. Readers should carefully consider the factors discussed in Part I, Item 1A “Risk Factors” in our Annual Report on Form 10-K for the year ended December 31, 2015, which could materially affect our business, financial condition or future results. The risks described in our Annual Report on Form 10-K for the year ended December 31, 2015 are not the only risks we face. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial also may materially adversely affect our business, financial condition or future results.

Item 6. Exhibits

The exhibits required to be filed pursuant to the requirements of Item 601 of Regulation S-K are set forth in the Exhibit Index accompanying this Form 10-Q and are incorporated herein by reference.

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SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

CARRIAGE SERVICES, INC.

Date: April 25, 2016 /s/ Viki K. Blinderman

Viki K. Blinderman

Co-Chief Financial Officer, Chief Accounting Officer and Secretary

(Principal Accounting Officer)

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CARRIAGE SERVICES, INC.

INDEX OF EXHIBITS

| Exhibit No. | Description |
|-------------|--|
| 10.1 | Seventh Amendment to Credit Agreement, dated February 9, 2016, by and among the Company, Bank of America, N.A., as Administrative Agent, and the lenders party thereto. Incorporated by reference to Exhibit 10.1 to the Company's Current Report on Form 8-K filed on February 9, 2016. |
| 10.2 | Annex I to Seventh Amendment to Credit Agreement, dated February 9, 2016, by and among the Company, Bank of America, N.A., as Administrative Agent, and the lenders party thereto. Incorporated by reference to Exhibit 10.1B to the Company's Current Report on Form 8-K filed on February 9, 2016. |
| *31.1 | Certification of Periodic Financial Reports by Melvin C. Payne in satisfaction of Section 302 of the Sarbanes-Oxley Act of 2002. |
| *31.2 | Certification of Periodic Financial Reports by Carl B. Brink in satisfaction of Section 302 of the Sarbanes-Oxley Act of 2002. |
| **32 | Certification of Periodic Financial Reports by Melvin C. Payne and Carl B. Brink in satisfaction of Section 906 of the Sarbanes-Oxley Act of 2002 and 18 U.S.C. Section 1350. |
| *101 | Interactive Data Files. |

* Filed herewith.

** Furnished herewith.